

Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2018-2019



CCOC Form Version 2  
Revised 1/18/19

County: Hillsborough  
Contact: Angela Gary-Austin  
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Quarter: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met  
Internal: Must clarify reason AND give an expected time the internal reason will be resolved  
External: Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |             |                                                                |                                                                |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|-------------|----------------------------------------------------------------|----------------------------------------------------------------|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             | Reason Code | Actions to Improve                                             |                                                                |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections | \$ 274,042.00       | \$ 366,414.00       | \$ 438,742.00       | \$ 489,828.00       | \$ 513,996.00       |                     |                     |                     |             |             |                                                                |                                                                |
|            | A = Amount Assessed        | \$ 5,796,951.00     | \$ 5,768,583.00     | \$ 5,752,939.00     | \$ 5,731,244.00     | \$ 5,705,553.00     |                     |                     |                     |             |             |                                                                |                                                                |
|            | CR = Collection Rate       | 4.73%               | 6.35%               | 7.63%               | 8.55%               | 9.01%               |                     |                     |                     |             |             |                                                                |                                                                |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections |                     | \$ 275,350.00       | \$ 380,388.00       | \$ 434,220.00       | \$ 467,524.00       | \$ 521,955.00       |                     |                     |             |             |                                                                |                                                                |
|            | A = Amount Assessed        |                     | \$ 6,755,545.00     | \$ 6,726,150.00     | \$ 6,700,609.00     | \$ 6,675,537.00     | \$ 6,665,439.00     |                     |                     |             |             |                                                                |                                                                |
|            | CR = Collection Rate       |                     | 4.08%               | 5.66%               | 6.48%               | 7.00%               | 7.83%               |                     |                     |             | Internal    | Preparing to reinstitute transmissions to Collection Agencies. |                                                                |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections |                     |                     | \$ 282,465.00       | \$ 362,898.00       | \$ 400,164.00       | \$ 474,591.00       | \$ 540,518.00       |                     |             |             |                                                                |                                                                |
|            | A = Amount Assessed        |                     |                     | \$ 8,455,784.00     | \$ 8,419,470.00     | \$ 8,397,156.00     | \$ 8,386,934.00     | \$ 8,105,979.00     |                     |             |             |                                                                |                                                                |
|            | CR = Collection Rate       |                     |                     | 3.34%               | 4.31%               | 4.77%               | 5.66%               | 6.67%               |                     |             | Internal    | Preparing to reinstitute transmissions to Collection Agencies. |                                                                |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections |                     |                     |                     | \$ 285,673.00       | \$ 347,235.00       | \$ 424,132.00       | \$ 504,577.00       | \$ 549,107.00       |             |             |                                                                |                                                                |
|            | A = Amount Assessed        |                     |                     |                     | \$ 11,091,338.00    | \$ 11,062,553.00    | \$ 11,054,571.00    | \$ 11,040,232.00    | \$ 11,028,604.00    |             |             |                                                                |                                                                |
|            | CR = Collection Rate       |                     |                     |                     | 2.58%               | 3.14%               | 3.84%               | 4.57%               | 4.98%               |             |             | Internal                                                       | Preparing to reinstitute transmissions to Collection Agencies. |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections |                     |                     |                     | \$ 276,254.00       | \$ 347,505.00       | \$ 418,335.00       | \$ 487,770.00       |                     |             |             |                                                                |                                                                |
|            | A = Amount Assessed        |                     |                     |                     | \$ 6,363,964.00     | \$ 6,339,939.00     | \$ 6,323,956.00     | \$ 6,314,882.00     |                     |             |             |                                                                |                                                                |
|            | CR = Collection Rate       |                     |                     |                     | 4.34%               | 5.48%               | 6.62%               | 7.72%               |                     |             |             | Additional Notes Related to Collection Issues                  |                                                                |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections |                     |                     |                     |                     | \$ 330,170.00       | \$ 409,773.00       | \$ 469,490.00       |                     |             |             |                                                                |                                                                |
|            | A = Amount Assessed        |                     |                     |                     |                     | \$ 13,814,752.00    | \$ 13,792,338.00    | \$ 13,778,735.00    |                     |             |             |                                                                |                                                                |
|            | CR = Collection Rate       |                     |                     |                     |                     | 2.39%               | 2.97%               | 3.41%               |                     |             |             | 10/01/18 - 12/31/18                                            |                                                                |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     | \$ 262,765.00       | \$ 331,958.00       |                     |             |             |                                                                |                                                                |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     | \$ 6,705,959.00     | \$ 6,688,421.00     |                     |             |             |                                                                |                                                                |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     | 3.92%               | 4.96%               |                     |             |             | 01/01/19 - 03/31/19                                            |                                                                |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                                                |                                                                |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     |                     | \$ 354,483.00       |                     |             |             |                                                                |                                                                |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     |                     | \$ 5,726,160.00     |                     |             |             |                                                                |                                                                |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     |                     | 6.19%               |                     |             |             | 07/01/19 - 09/30/19                                            |                                                                |

Business Rules

**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2018-2019**



**County:** Hillsborough  
**Contact:** Angela Gary-Austin  
**E-Mail Address:** gary@hillsclerk.com

**Report for the Quarter of:** Qtr 4: Jul - Sep

**CCOC Form Version 2**  
 Revised 1/18/19

**Version #:** 1

**Court/Case Type:** Drug Trafficking

**Note: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal Court Division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.**

|                      |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 |
|----------------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| CGE CQ1-19           | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        | <b>Qtr 2</b>        | <b>Qtr 3</b>        | <b>Qtr 4</b>        | <b>Qtr 5</b>        |                     |                     |                     |
|                      | C = Cumulative Collections | \$ 799.00           | \$ 1,655.00         | \$ 2,069.00         | \$ 2,739.00         | \$ 3,585.00         |                     |                     |                     |
|                      | A = Amount Assessed        | \$ 3,158,590.00     | \$ 3,158,490.00     | \$ 3,158,240.00     | \$ 3,158,240.00     | \$ 3,158,240.00     |                     |                     |                     |
| CR = Collection Rate | 0.03%                      | 0.05%               | 0.07%               | 0.09%               | 0.11%               |                     |                     |                     |                     |
| CGE CQ2-19           | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        |                     | <b>Qtr 2</b>        | <b>Qtr 3</b>        | <b>Qtr 4</b>        | <b>Qtr 5</b>        |                     |                     |
|                      | C = Cumulative Collections | \$ 573.00           |                     | \$ 2,583.00         | \$ 4,494.00         | \$ 6,507.00         | \$ 8,442.00         |                     |                     |
|                      | A = Amount Assessed        | \$ 4,110,913.00     |                     | \$ 4,110,288.00     | \$ 4,110,188.00     | \$ 4,110,188.00     | \$ 4,110,088.00     |                     |                     |
| CR = Collection Rate | 0.01%                      |                     | 0.06%               | 0.11%               | 0.16%               | 0.21%               |                     |                     |                     |
| CGE CQ3-19           | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        |                     | <b>Qtr 2</b>        | <b>Qtr 3</b>        | <b>Qtr 4</b>        | <b>Qtr 5</b>        |                     |                     |
|                      | C = Cumulative Collections | \$ 308.00           |                     | \$ 3,039.00         | \$ 4,359.00         | \$ 7,003.00         | \$ 10,736.00        |                     |                     |
|                      | A = Amount Assessed        | \$ 5,850,475.00     |                     | \$ 5,842,873.00     | \$ 5,842,723.00     | \$ 5,842,723.00     | \$ 5,580,223.00     |                     |                     |
| CR = Collection Rate | 0.01%                      |                     | 0.05%               | 0.07%               | 0.12%               | 0.19%               |                     |                     |                     |
| CGE CQ4-19           | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        |                     | <b>Qtr 2</b>        | <b>Qtr 3</b>        | <b>Qtr 4</b>        | <b>Qtr 5</b>        |                     |                     |
|                      | C = Cumulative Collections | \$ 738.00           |                     | \$ 2,255.00         | \$ 6,759.00         | \$ 12,173.00        | \$ 17,265.00        |                     |                     |
|                      | A = Amount Assessed        | \$ 7,818,826.00     |                     | \$ 7,818,726.00     | \$ 7,818,526.00     | \$ 7,818,376.00     | \$ 7,818,376.00     |                     |                     |
| CR = Collection Rate | 0.01%                      |                     | 0.03%               | 0.09%               | 0.16%               | 0.22%               |                     |                     |                     |
| CGE CQ1-20           | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        |                     | <b>Qtr 2</b>        | <b>Qtr 3</b>        | <b>Qtr 4</b>        |                     |                     |                     |
|                      | C = Cumulative Collections | \$ 422.00           |                     | \$ 783.00           | \$ 2,202.00         | \$ 3,563.00         |                     |                     |                     |
|                      | A = Amount Assessed        | \$ 3,758,583.00     |                     | \$ 3,758,383.00     | \$ 3,758,233.00     | \$ 3,758,233.00     |                     |                     |                     |
| CR = Collection Rate | 0.01%                      |                     | 0.02%               | 0.06%               | 0.09%               |                     |                     |                     |                     |
| CGE CQ2-20           | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        |                     | <b>Qtr 2</b>        | <b>Qtr 3</b>        |                     |                     |                     |                     |
|                      | C = Cumulative Collections | \$ 679.00           |                     | \$ 1,781.00         | \$ 3,931.00         |                     |                     |                     |                     |
|                      | A = Amount Assessed        | \$ 10,300,810.00    |                     | \$ 10,300,660.00    | \$ 10,300,510.00    |                     |                     |                     |                     |
| CR = Collection Rate | 0.01%                      |                     | 0.02%               | 0.04%               |                     |                     |                     |                     |                     |
| CGE CQ3-20           | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        |                     | <b>Qtr 2</b>        |                     |                     |                     |                     |                     |
|                      | C = Cumulative Collections | \$ 3,357.00         |                     | \$ 5,540.00         |                     |                     |                     |                     |                     |
|                      | A = Amount Assessed        | \$ 4,111,757.00     |                     | \$ 4,111,432.00     |                     |                     |                     |                     |                     |
| CR = Collection Rate | 0.08%                      |                     | 0.13%               |                     |                     |                     |                     |                     |                     |
| CGE CQ4-20           | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |
|                      |                            | <b>Qtr 1</b>        |                     |                     |                     |                     |                     |                     |                     |
|                      | C = Cumulative Collections | \$ 1,397.00         |                     |                     |                     |                     |                     |                     |                     |
|                      | A = Amount Assessed        | \$ 3,099,795.00     |                     |                     |                     |                     |                     |                     |                     |
| CR = Collection Rate | 0.05%                      |                     |                     |                     |                     |                     |                     |                     |                     |

**Business Rules** **Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. **Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

1.) **Action Plan:** **No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.**

2.) **Additional Notes Related to Collection Issues:** No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.

- a.) Cumulative Collection amount should **NOT Decrease** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- b.) The Amount Assessed - Adjusted should **NOT Increase** from the previous quarter in the same Control Group (font color for amount will change to **RED**)

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2018-2019**



CCOC Form Version 2  
 Revised 1/18/19

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: County Criminal

Performance Measure Standard: 40%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |                                                 |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|-------------------------------------------------|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     | Reason Code | Actions to Improve                              |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections | \$ 237,188.00       | \$ 394,964.00       | \$ 452,206.00       | \$ 480,029.00       | \$ 497,813.00       |                     |                     |                     |             |                                                 |
|            | A = Amount Assessed        | \$ 1,461,973.00     | \$ 1,340,559.00     | \$ 1,282,010.00     | \$ 1,253,698.00     | \$ 1,244,092.00     |                     |                     |                     |             |                                                 |
|            | CR = Collection Rate       | 16.22%              | 29.46%              | 35.27%              | 38.29%              | 40.01%              |                     |                     |                     |             |                                                 |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections |                     | \$ 275,029.00       | \$ 423,151.00       | \$ 476,418.00       | \$ 503,062.00       | \$ 533,824.00       |                     |                     |             |                                                 |
|            | A = Amount Assessed        |                     | \$ 1,497,706.00     | \$ 1,374,402.00     | \$ 1,325,605.00     | \$ 1,286,124.00     | \$ 1,275,370.00     |                     |                     |             |                                                 |
|            | CR = Collection Rate       |                     | 18.36%              | 30.79%              | 35.94%              | 39.11%              | 41.86%              |                     |                     |             |                                                 |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections |                     | \$ 262,719.00       | \$ 425,294.00       | \$ 494,743.00       | \$ 547,021.00       | \$ 572,485.00       |                     |                     |             |                                                 |
|            | A = Amount Assessed        |                     | \$ 1,560,743.00     | \$ 1,445,410.00     | \$ 1,369,008.00     | \$ 1,342,199.00     | \$ 1,327,730.00     |                     |                     |             |                                                 |
|            | CR = Collection Rate       |                     | 16.83%              | 29.42%              | 36.14%              | 40.76%              | 43.12%              |                     |                     |             |                                                 |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections |                     |                     |                     | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |             |                                                 |
|            | A = Amount Assessed        |                     |                     |                     | \$ 217,847.00       | \$ 337,969.00       | \$ 402,196.00       | \$ 436,268.00       | \$ 449,002.00       |             |                                                 |
|            | CR = Collection Rate       |                     |                     |                     | 17.52%              | 29.02%              | 35.08%              | 38.67%              | 39.95%              | External    | Continued transmissions to Collections Agencies |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections |                     |                     |                     | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               |                     |             |                                                 |
|            | A = Amount Assessed        |                     |                     |                     | \$ 270,331.00       | \$ 379,123.00       | \$ 435,387.00       | \$ 462,902.00       |                     |             |                                                 |
|            | CR = Collection Rate       |                     |                     |                     | 20.69%              | 30.10%              | 35.10%              | 37.56%              |                     |             | Additional Notes Related to Collection Issues   |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections |                     |                     |                     |                     | Qtr 1               | Qtr 2               | Qtr 3               |                     |             |                                                 |
|            | A = Amount Assessed        |                     |                     |                     |                     | \$ 328,373.00       | \$ 424,393.00       | \$ 471,386.00       |                     |             | 10/01/18 - 12/31/18                             |
|            | CR = Collection Rate       |                     |                     |                     |                     | 25.61%              | 34.62%              | 39.02%              |                     |             | 01/01/19 - 03/31/19                             |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections |                     |                     |                     |                     | Qtr 1               | Qtr 2               |                     |                     |             |                                                 |
|            | A = Amount Assessed        |                     |                     |                     |                     | \$ 385,771.00       | \$ 479,001.00       |                     |                     |             |                                                 |
|            | CR = Collection Rate       |                     |                     |                     |                     | 26.45%              | 34.32%              |                     |                     |             | 04/01/19 - 06/30/19                             |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                                                 |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     | Qtr 1               |                     |                     |             |                                                 |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     | \$ 353,590.00       |                     |                     |             | 07/01/19 - 09/30/19                             |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     | 25.18%              |                     |                     |             |                                                 |

**Business Rules**

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**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
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  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2018-2019



CCOC Form Version 2  
Revised 1/18/19

County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met  
Internal: Must clarify reason AND give an expected time the internal reason will be resolved  
External: Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |             |                     |                                  |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|-------------|---------------------|----------------------------------|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             | Reason Code | Actions to Improve  |                                  |
| CGE CQ1-19 | RPE 12/31/17               |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | C = Cumulative Collections | \$ 2,872.00         | \$ 4,490.00         | \$ 6,416.00         | \$ 7,843.00         | \$ 8,696.00         |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 92,244.00        | \$ 91,544.00        | \$ 91,194.00        | \$ 90,894.00        | \$ 90,644.00        |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 3.11%               | 4.90%               | 7.04%               | 8.63%               | 9.59%               |                     |                     |                     |             |             |                     |                                  |
| CGE CQ2-19 | RPE 03/31/18               |                     |                     |                     |                     |                     |                     |                     |                     |             |             | External            | No collection methods available. |
|            | C = Cumulative Collections | \$ 3,077.00         | \$ 5,351.00         | \$ 7,291.00         | \$ 7,962.00         | \$ 8,612.00         |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 99,069.00        | \$ 98,269.00        | \$ 97,769.00        | \$ 97,519.00        | \$ 97,119.00        |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 3.11%               | 5.45%               | 7.46%               | 8.16%               | 8.87%               |                     |                     |                     |             |             |                     |                                  |
| CGE CQ3-19 | RPE 06/30/18               |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | C = Cumulative Collections | \$ 3,417.00         | \$ 5,894.00         | \$ 7,579.00         | \$ 8,799.00         | \$ 10,692.00        |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 82,091.00        | \$ 80,991.00        | \$ 80,666.00        | \$ 80,566.00        | \$ 80,316.00        |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 4.16%               | 7.28%               | 9.40%               | 10.92%              | 13.31%              |                     |                     |                     |             |             |                     |                                  |
| CGE CQ4-19 | RPE 09/30/18               |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | C = Cumulative Collections | \$ 3,535.00         | \$ 4,319.00         | \$ 5,700.00         | \$ 6,867.00         | \$ 7,467.00         |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 85,160.00        | \$ 84,585.00        | \$ 84,235.00        | \$ 83,075.00        | \$ 82,925.00        |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 4.15%               | 5.11%               | 6.77%               | 8.27%               | 9.00%               |                     |                     |                     |             |             |                     |                                  |
| CGE CQ1-20 | RPE 12/31/18               |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | C = Cumulative Collections | \$ 2,277.00         | \$ 2,828.00         | \$ 3,212.00         | \$ 3,843.00         |                     |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 78,799.00        | \$ 77,529.00        | \$ 76,979.00        | \$ 76,729.00        |                     |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 2.89%               | 3.65%               | 4.17%               | 5.01%               |                     |                     |                     |                     |             |             |                     |                                  |
| CGE CQ2-20 | RPE 03/31/19               |                     |                     |                     |                     |                     |                     |                     |                     |             |             | 10/01/18 - 12/31/18 |                                  |
|            | C = Cumulative Collections | \$ 2,013.00         | \$ 2,983.00         | \$ 4,065.00         |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 61,456.00        | \$ 60,626.00        | \$ 59,976.00        |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 3.28%               | 4.92%               | 6.78%               |                     |                     |                     |                     |                     |             |             |                     |                                  |
| CGE CQ3-20 | RPE 06/30/19               |                     |                     |                     |                     |                     |                     |                     |                     |             |             | 01/01/19 - 03/31/19 |                                  |
|            | C = Cumulative Collections | \$ 2,468.00         | \$ 3,768.00         |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 68,709.00        | \$ 67,559.00        |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 3.59%               | 5.58%               |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
| CGE CQ4-20 | RPE 09/30/19               |                     |                     |                     |                     |                     |                     |                     |                     |             |             | 07/01/19 - 09/30/19 |                                  |
|            | C = Cumulative Collections | \$ 3,145.00         |                     |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | A = Amount Assessed        | \$ 55,254.00        |                     |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |
|            | CR = Collection Rate       | 5.69%               |                     |                     |                     |                     |                     |                     |                     |             |             |                     |                                  |

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2018-2019



CCOC Form Version 2  
Revised 1/18/19

County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Circuit Civil

Performance Measure Standard: 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |  |             |                    |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|--|-------------|--------------------|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             |  | Reason Code | Actions to Improve |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 1,415,309.00     | \$ 1,434,328.00     | \$ 1,436,148.00     | \$ 1,436,723.00     | \$ 1,436,969.00     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 1,472,577.00     | \$ 1,466,584.00     | \$ 1,464,241.00     | \$ 1,464,241.00     | \$ 1,464,241.00     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 96.11%              | 97.80%              | 98.08%              | 98.12%              | 98.14%              |                     |                     |                     |             |  |             |                    |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 2,016,405.00     | \$ 2,006,134.00     | \$ 2,008,297.00     | \$ 2,008,989.00     | \$ 2,009,488.00     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 2,068,246.00     | \$ 2,035,079.00     | \$ 2,034,834.00     | \$ 2,033,864.00     | \$ 2,033,860.00     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 97.49%              | 98.58%              | 98.70%              | 98.78%              | 98.80%              |                     |                     |                     |             |  |             |                    |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 2,526,568.00     | \$ 2,530,372.00     | \$ 2,531,241.00     | \$ 2,532,338.00     | \$ 2,532,528.00     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 2,589,145.00     | \$ 2,562,109.00     | \$ 2,561,969.00     | \$ 2,561,969.00     | \$ 2,561,969.00     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 97.58%              | 98.76%              | 98.80%              | 98.84%              | 98.85%              |                     |                     |                     |             |  |             |                    |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 2,473,373.00     | \$ 2,354,553.00     | \$ 2,358,371.00     | \$ 2,358,803.00     | \$ 2,358,958.00     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 2,544,299.00     | \$ 2,394,586.00     | \$ 2,393,883.00     | \$ 2,393,813.00     | \$ 2,393,813.00     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 97.21%              | 98.33%              | 98.52%              | 98.54%              | 98.54%              |                     |                     |                     |             |  |             |                    |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 2,127,685.00     | \$ 2,147,706.00     | \$ 2,148,581.00     | \$ 2,148,997.00     |                     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 2,170,858.00     | \$ 2,168,867.00     | \$ 2,168,867.00     | \$ 2,168,407.00     |                     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 98.01%              | 99.02%              | 99.06%              | 99.10%              |                     |                     |                     |                     |             |  |             |                    |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 2,301,498.00     | \$ 2,322,327.00     | \$ 2,323,854.00     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 2,360,318.00     | \$ 2,356,612.00     | \$ 2,356,123.00     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 97.51%              | 98.55%              | 98.63%              |                     |                     |                     |                     |                     |             |  |             |                    |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 2,405,349.00     | \$ 2,426,024.00     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 2,459,245.00     | \$ 2,455,127.00     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 97.81%              | 98.81%              |                     |                     |                     |                     |                     |                     |             |  |             |                    |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | C = Cumulative Collections | \$ 2,193,578.00     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | A = Amount Assessed        | \$ 2,258,022.00     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |
|            | CR = Collection Rate       | 97.15%              |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
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  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2018-2019**



CCOC Form Version 2  
 Revised 1/18/19

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Criminal Traffic

Performance Measure Standard: 40%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |             |                                               |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|-------------|-----------------------------------------------|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             | Reason Code | Actions to Improve                            |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections | \$ 613,679.00       | \$ 1,239,809.00     | \$ 1,479,976.00     | \$ 1,612,195.00     | \$ 1,658,171.00     |                     |                     |                     |             |             |                                               |
|            | A = Amount Assessed        | \$ 2,598,271.00     | \$ 2,482,488.00     | \$ 2,364,606.00     | \$ 2,291,950.00     | \$ 2,264,017.00     |                     |                     |                     |             |             |                                               |
|            | CR = Collection Rate       | 23.62%              | 49.94%              | 62.59%              | 70.34%              | 73.24%              |                     |                     |                     |             |             |                                               |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections |                     | \$ 774,822.00       | \$ 1,249,731.00     | \$ 1,454,509.00     | \$ 1,581,256.00     | \$ 1,656,967.00     |                     |                     |             |             |                                               |
|            | A = Amount Assessed        |                     | \$ 2,601,177.00     | \$ 2,462,547.00     | \$ 2,363,571.00     | \$ 2,301,381.00     | \$ 2,276,267.00     |                     |                     |             |             |                                               |
|            | CR = Collection Rate       |                     | 29.79%              | 50.75%              | 61.54%              | 68.71%              | 72.79%              |                     |                     |             |             |                                               |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections |                     |                     | \$ 684,086.00       | \$ 1,118,929.00     | \$ 1,351,971.00     | \$ 1,518,091.00     | \$ 1,571,272.00     |                     |             |             |                                               |
|            | A = Amount Assessed        |                     |                     | \$ 2,535,216.00     | \$ 2,421,440.00     | \$ 2,326,724.00     | \$ 2,260,189.00     | \$ 2,230,890.00     |                     |             |             |                                               |
|            | CR = Collection Rate       |                     |                     | 26.98%              | 46.21%              | 58.11%              | 67.17%              | 70.43%              |                     |             |             |                                               |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections |                     |                     |                     | \$ 665,700.00       | \$ 1,014,069.00     | \$ 1,221,692.00     | \$ 1,325,604.00     | \$ 1,362,383.00     |             |             |                                               |
|            | A = Amount Assessed        |                     |                     |                     | \$ 2,073,716.00     | \$ 2,025,812.00     | \$ 1,992,593.00     | \$ 1,967,984.00     | \$ 1,956,301.00     |             |             |                                               |
|            | CR = Collection Rate       |                     |                     |                     | 32.10%              | 50.06%              | 61.31%              | 67.36%              | 69.64%              |             |             |                                               |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections |                     |                     |                     |                     | \$ 614,483.00       | \$ 924,655.00       | \$ 1,067,832.00     | \$ 1,143,054.00     |             |             |                                               |
|            | A = Amount Assessed        |                     |                     |                     |                     | \$ 1,818,380.00     | \$ 1,800,929.00     | \$ 1,783,280.00     | \$ 1,761,167.00     |             |             |                                               |
|            | CR = Collection Rate       |                     |                     |                     |                     | 33.79%              | 51.34%              | 59.88%              | 64.90%              |             |             | Additional Notes Related to Collection Issues |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     | \$ 740,700.00       | \$ 1,058,181.00     | \$ 1,196,533.00     |             |             | 10/01/18 - 12/31/18                           |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     | \$ 1,933,658.00     | \$ 1,913,018.00     | \$ 1,901,508.00     |             |             |                                               |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     | 38.31%              | 55.31%              | 62.93%              |             |             | 01/01/19 - 03/31/19                           |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     |                     | \$ 786,641.00       | \$ 1,043,002.00     |             |             |                                               |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     |                     | \$ 1,946,844.00     | \$ 1,922,470.00     |             |             | 04/01/19 - 06/30/19                           |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     |                     | 40.41%              | 54.25%              |             |             |                                               |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             |                                               |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     |                     |                     | \$ 720,952.00       |             |             | 07/01/19 - 09/30/19                           |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     |                     |                     | \$ 1,806,124.00     |             |             |                                               |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     |                     |                     | 39.92%              |             |             |                                               |

**Business Rules**  
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**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

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  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2018-2019**



CCOC Form Version 2  
 Revised 1/18/19

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: County Civil

Performance Measure Standard: 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |  |             |                    |  |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|--|-------------|--------------------|--|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             |  | Reason Code | Actions to Improve |  |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 2,946,756.00     | \$ 2,954,632.00     | \$ 2,953,070.00     | \$ 2,953,042.00     | \$ 2,953,042.00     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 2,971,183.00     | \$ 2,970,668.00     | \$ 2,964,385.00     | \$ 2,963,875.00     | \$ 2,963,875.00     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.18%              | 99.46%              | 99.62%              | 99.63%              | 99.63%              |                     |                     |                     |             |  |             |                    |  |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 3,129,859.00     | \$ 3,130,823.00     | \$ 3,130,314.00     | \$ 3,130,279.00     | \$ 3,130,294.00     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 3,147,259.00     | \$ 3,137,326.00     | \$ 3,136,776.00     | \$ 3,136,706.00     | \$ 3,136,621.00     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.45%              | 99.79%              | 99.79%              | 99.80%              | 99.80%              |                     |                     |                     |             |  |             |                    |  |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 3,338,060.00     | \$ 3,340,608.00     | \$ 3,340,651.00     | \$ 3,340,586.00     | \$ 3,340,521.00     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 3,366,700.00     | \$ 3,363,515.00     | \$ 3,363,320.00     | \$ 3,362,835.00     | \$ 3,362,770.00     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.15%              | 99.32%              | 99.33%              | 99.34%              | 99.34%              |                     |                     |                     |             |  |             |                    |  |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 3,021,138.00     | \$ 3,019,918.00     | \$ 3,020,213.00     | \$ 3,020,223.00     | \$ 3,019,663.00     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 3,041,462.00     | \$ 3,037,296.00     | \$ 3,037,091.00     | \$ 3,037,088.00     | \$ 3,036,528.00     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.33%              | 99.43%              | 99.44%              | 99.44%              | 99.44%              |                     |                     |                     |             |  |             |                    |  |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 2,812,272.00     | \$ 2,811,986.00     | \$ 2,806,856.00     | \$ 2,805,669.00     |                     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 2,826,866.00     | \$ 2,822,285.00     | \$ 2,816,835.00     | \$ 2,815,020.00     |                     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.48%              | 99.64%              | 99.65%              | 99.67%              |                     |                     |                     |                     |             |  |             |                    |  |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 3,082,990.00     | \$ 3,083,512.00     | \$ 3,065,842.00     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 3,095,993.00     | \$ 3,094,613.00     | \$ 3,076,879.00     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.58%              | 99.64%              | 99.64%              |                     |                     |                     |                     |                     |             |  |             |                    |  |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 3,099,465.00     | \$ 3,096,150.00     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 3,120,776.00     | \$ 3,113,426.00     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.32%              | 99.45%              |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | C = Cumulative Collections | \$ 3,142,432.00     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | A = Amount Assessed        | \$ 3,155,020.00     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |
|            | CR = Collection Rate       | 99.60%              |                     |                     |                     |                     |                     |                     |                     |             |  |             |                    |  |

**Additional Notes Related to Collection Issues**

10/01/18 - 12/31/18  
 Assessment correction

01/01/19 - 03/31/19  
 Assessment correction

04/01/19 - 06/30/19  
 Assessment correction

07/01/19 - 09/30/19  
 Assessment correction

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.



**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2018-2019**



CCOC Form Version 2  
 Revised 1/18/19

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Probate

Performance Measure Standard: 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |  |             |                     |  |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|--|-------------|---------------------|--|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             |  | Reason Code | Actions to Improve  |  |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections | \$ 304,206.00       | \$ 305,434.00       | \$ 305,477.00       | \$ 305,477.00       | \$ 305,496.00       |                     |                     |                     |             |  |             |                     |  |
|            | A = Amount Assessed        | \$ 309,684.00       | \$ 308,999.00       | \$ 308,999.00       | \$ 308,999.00       | \$ 308,999.00       |                     |                     |                     |             |  |             |                     |  |
|            | CR = Collection Rate       | 98.23%              | 98.85%              | 98.86%              | 98.86%              | 98.87%              |                     |                     |                     |             |  |             |                     |  |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections |                     | \$ 348,409.00       | \$ 349,503.00       | \$ 349,649.00       | \$ 349,766.00       | \$ 349,870.00       |                     |                     |             |  |             |                     |  |
|            | A = Amount Assessed        |                     | \$ 355,750.00       | \$ 353,592.00       | \$ 353,592.00       | \$ 353,592.00       | \$ 353,107.00       |                     |                     |             |  |             |                     |  |
|            | CR = Collection Rate       |                     | 97.94%              | 98.84%              | 98.88%              | 98.92%              | 99.08%              |                     |                     |             |  |             |                     |  |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections |                     |                     | \$ 335,181.00       | \$ 336,251.00       | \$ 337,177.00       | \$ 337,392.00       | \$ 337,933.00       |                     |             |  |             |                     |  |
|            | A = Amount Assessed        |                     |                     | \$ 343,351.00       | \$ 342,963.00       | \$ 342,910.00       | \$ 342,860.00       | \$ 342,860.00       |                     |             |  |             |                     |  |
|            | CR = Collection Rate       |                     |                     | 97.62%              | 98.04%              | 98.33%              | 98.41%              | 98.56%              |                     |             |  |             |                     |  |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections |                     |                     |                     | \$ 345,212.00       | \$ 345,844.00       | \$ 345,877.00       | \$ 345,944.00       | \$ 345,961.00       |             |  |             |                     |  |
|            | A = Amount Assessed        |                     |                     |                     | \$ 351,164.00       | \$ 349,619.00       | \$ 349,619.00       | \$ 349,114.00       | \$ 349,114.00       |             |  |             |                     |  |
|            | CR = Collection Rate       |                     |                     |                     | 98.31%              | 98.92%              | 98.93%              | 99.09%              | 99.10%              |             |  |             |                     |  |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections |                     |                     |                     |                     | \$ 286,218.00       | \$ 287,654.00       | \$ 288,494.00       | \$ 288,771.00       |             |  |             |                     |  |
|            | A = Amount Assessed        |                     |                     |                     |                     | \$ 295,657.00       | \$ 293,968.00       | \$ 293,968.00       | \$ 293,968.00       |             |  |             |                     |  |
|            | CR = Collection Rate       |                     |                     |                     |                     | 96.81%              | 97.85%              | 98.14%              | 98.23%              |             |  |             |                     |  |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     | \$ 331,981.00       | \$ 332,906.00       | \$ 333,415.00       |             |  |             | 10/01/18 - 12/31/18 |  |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     | \$ 339,548.00       | \$ 339,149.00       | \$ 339,098.00       |             |  |             |                     |  |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     | 97.77%              | 98.16%              | 98.32%              |             |  |             | 01/01/19 - 03/31/19 |  |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     |                     | \$ 346,211.00       | \$ 347,396.00       |             |  |             |                     |  |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     |                     | \$ 353,191.00       | \$ 350,503.00       |             |  |             | 04/01/19 - 06/30/19 |  |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     |                     | 98.02%              | 99.11%              |             |  |             |                     |  |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |  |             |                     |  |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     |                     |                     | \$ 332,372.00       |             |  |             | 07/01/19 - 09/30/19 |  |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     |                     |                     | \$ 342,223.00       |             |  |             |                     |  |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     |                     |                     | 97.12%              |             |  |             |                     |  |

**Business Rules** **Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. **Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- 1.) Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- 2.) Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - a.) Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
  - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- 3.)** To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.



**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2018-2019**



CCOC Form Version 2  
 Revised 1/18/19

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Family

Performance Measure Standard: 75%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |                     |                       |  |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|---------------------|-----------------------|--|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             | Reason Code         | Actions to Improve    |  |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 654,641.00       | \$ 658,042.00       | \$ 659,285.00       | \$ 659,311.00       | \$ 659,209.00       |                     |                     |                     |             |                     |                       |  |
|            | A = Amount Assessed        | \$ 705,285.00       | \$ 696,661.00       | \$ 693,307.00       | \$ 692,417.00       | \$ 691,993.00       |                     |                     |                     |             |                     |                       |  |
|            | CR = Collection Rate       | 92.82%              | 94.46%              | 95.09%              | 95.22%              | 95.26%              |                     |                     |                     |             |                     |                       |  |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 738,061.00       | \$ 741,991.00       | \$ 741,795.00       | \$ 742,091.00       | \$ 742,091.00       |                     |                     |                     |             |                     |                       |  |
|            | A = Amount Assessed        | \$ 783,850.00       | \$ 771,632.00       | \$ 770,929.00       | \$ 770,918.00       | \$ 770,909.00       |                     |                     |                     |             |                     |                       |  |
|            | CR = Collection Rate       | 94.16%              | 96.16%              | 96.22%              | 96.26%              | 96.26%              |                     |                     |                     |             |                     |                       |  |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 720,533.00       | \$ 725,769.00       | \$ 726,867.00       | \$ 726,917.00       | \$ 727,350.00       |                     |                     |                     |             |                     |                       |  |
|            | A = Amount Assessed        | \$ 763,771.00       | \$ 758,112.00       | \$ 755,860.00       | \$ 755,250.00       | \$ 754,285.00       |                     |                     |                     |             |                     |                       |  |
|            | CR = Collection Rate       | 94.34%              | 95.73%              | 96.16%              | 96.25%              | 96.43%              |                     |                     |                     |             |                     |                       |  |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 723,869.00       | \$ 727,925.00       | \$ 728,888.00       | \$ 728,938.00       | \$ 728,953.00       |                     |                     |                     |             |                     |                       |  |
|            | A = Amount Assessed        | \$ 771,131.00       | \$ 754,953.00       | \$ 753,661.00       | \$ 753,061.00       | \$ 753,061.00       |                     |                     |                     |             |                     |                       |  |
|            | CR = Collection Rate       | 93.87%              | 96.42%              | 96.71%              | 96.80%              | 96.80%              |                     |                     |                     |             |                     |                       |  |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 655,274.00       | \$ 662,125.00       | \$ 663,183.00       | \$ 663,545.00       |                     |                     |                     |                     |             |                     |                       |  |
|            | A = Amount Assessed        | \$ 689,229.00       | \$ 682,494.00       | \$ 681,141.00       | \$ 680,846.00       |                     |                     |                     |                     |             |                     |                       |  |
|            | CR = Collection Rate       | 95.07%              | 97.02%              | 97.36%              | 97.46%              |                     |                     |                     |                     |             |                     |                       |  |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 725,591.00       | \$ 733,979.00       | \$ 734,778.00       |                     |                     |                     |                     |                     |             | 10/01/18 - 12/31/18 | Assessment Correction |  |
|            | A = Amount Assessed        | \$ 758,763.00       | \$ 755,992.00       | \$ 755,402.00       |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | CR = Collection Rate       | 95.63%              | 97.09%              | 97.27%              |                     |                     |                     |                     |                     |             | 01/01/19 - 03/31/19 |                       |  |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 755,961.00       | \$ 760,814.00       |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | A = Amount Assessed        | \$ 799,900.00       | \$ 792,038.00       |                     |                     |                     |                     |                     |                     |             | 04/01/19 - 06/30/19 |                       |  |
|            | CR = Collection Rate       | 94.51%              | 96.06%              |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | C = Cumulative Collections | \$ 723,189.00       |                     |                     |                     |                     |                     |                     |                     |             | 07/01/19 - 09/30/19 |                       |  |
|            | A = Amount Assessed        | \$ 775,770.00       |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |
|            | CR = Collection Rate       | 93.22%              |                     |                     |                     |                     |                     |                     |                     |             |                     |                       |  |

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
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  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2018-2019**



CCOC Form Version 2  
 Revised 1/18/19

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**

**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved

**External:** Give a detailed explanation of the External reason causing the measure not to be met

|            |                            | 10/01/17 - 12/31/17 | 01/01/18 - 03/31/18 | 04/01/18 - 06/30/18 | 07/01/18 - 09/30/18 | 10/01/18 - 12/31/18 | 01/01/19 - 03/31/19 | 04/01/19 - 06/30/19 | 07/01/19 - 09/30/19 | Action Plan |             |                                               |                                                 |  |
|------------|----------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------|-------------|-----------------------------------------------|-------------------------------------------------|--|
|            |                            | Qtr 1               | Qtr 2               | Qtr 3               | Qtr 4               | Qtr 5               |                     |                     |                     |             | Reason Code | Actions to Improve                            |                                                 |  |
| CGE CQ1-19 | <b>RPE 12/31/17</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | External                                      | Continued transmissions to Collections Agencies |  |
|            | C = Cumulative Collections | \$ 2,344,441.00     | \$ 4,267,815.00     | \$ 4,811,299.00     | \$ 5,030,929.00     | \$ 5,145,133.00     |                     |                     |                     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        | \$ 8,060,143.00     | \$ 6,847,692.00     | \$ 6,267,490.00     | \$ 6,157,221.00     | \$ 6,131,985.00     |                     |                     |                     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       | 29.09%              | 62.32%              | 76.77%              | 81.71%              | 83.91%              |                     |                     |                     |             |             |                                               |                                                 |  |
| CGE CQ2-19 | <b>RPE 03/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | External                                      | Continued transmissions to Collections Agencies |  |
|            | C = Cumulative Collections |                     | \$ 2,581,727.00     | \$ 4,131,032.00     | \$ 4,565,662.00     | \$ 4,769,643.00     | \$ 4,932,619.00     |                     |                     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        |                     | \$ 7,921,383.00     | \$ 6,650,742.00     | \$ 6,128,310.00     | \$ 5,925,150.00     | \$ 5,885,503.00     |                     |                     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       |                     | 32.59%              | 62.11%              | 74.50%              | 80.50%              | 83.81%              |                     |                     |             |             |                                               |                                                 |  |
| CGE CQ3-19 | <b>RPE 06/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | External                                      | Continued transmissions to Collections Agencies |  |
|            | C = Cumulative Collections |                     |                     | \$ 2,364,804.00     | \$ 3,857,219.00     | \$ 4,421,972.00     | \$ 4,735,117.00     | \$ 4,852,814.00     |                     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        |                     |                     | \$ 7,717,652.00     | \$ 6,647,650.00     | \$ 6,012,943.00     | \$ 5,847,400.00     | \$ 5,804,855.00     |                     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       |                     |                     | 30.64%              | 58.02%              | 73.54%              | 80.98%              | 83.80%              |                     |             |             |                                               |                                                 |  |
| CGE CQ4-19 | <b>RPE 09/30/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | External                                      | Continued transmissions to Collections Agencies |  |
|            | C = Cumulative Collections |                     |                     |                     | \$ 2,169,937.00     | \$ 3,823,694.00     | \$ 4,555,708.00     | \$ 4,817,645.00     | \$ 4,934,821.00     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        |                     |                     |                     | \$ 8,277,000.00     | \$ 7,011,945.00     | \$ 6,337,062.00     | \$ 6,137,582.00     | \$ 6,090,471.00     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       |                     |                     |                     | 26.22%              | 54.53%              | 71.89%              | 78.49%              | 81.03%              |             |             |                                               |                                                 |  |
| CGE CQ1-20 | <b>RPE 12/31/18</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | Additional Notes Related to Collection Issues |                                                 |  |
|            | C = Cumulative Collections |                     |                     |                     |                     | \$ 2,252,991.00     | \$ 4,247,208.00     | \$ 4,792,852.00     | \$ 5,020,475.00     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        |                     |                     |                     |                     | \$ 8,279,988.00     | \$ 7,054,353.00     | \$ 6,396,515.00     | \$ 6,245,080.00     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       |                     |                     |                     |                     | 27.21%              | 60.21%              | 74.93%              | 80.39%              |             |             |                                               |                                                 |  |
| CGE CQ2-20 | <b>RPE 03/31/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | 10/01/18 - 12/31/18                           |                                                 |  |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     | \$ 2,423,741.00     | \$ 4,054,912.00     | \$ 4,561,933.00     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     | \$ 7,954,469.00     | \$ 6,621,665.00     | \$ 6,078,272.00     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     | 30.47%              | 61.24%              | 75.05%              |             |             |                                               |                                                 |  |
| CGE CQ3-20 | <b>RPE 06/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | 01/01/19 - 03/31/19                           |                                                 |  |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     |                     | \$ 2,417,454.00     | \$ 4,202,268.00     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     |                     | \$ 8,680,253.00     | \$ 7,176,350.00     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     |                     | 27.85%              | 58.56%              |             |             |                                               |                                                 |  |
| CGE CQ4-20 | <b>RPE 09/30/19</b>        |                     |                     |                     |                     |                     |                     |                     |                     |             |             | 07/01/19 - 09/30/19                           |                                                 |  |
|            | C = Cumulative Collections |                     |                     |                     |                     |                     |                     |                     | \$ 2,501,743.00     |             |             |                                               |                                                 |  |
|            | A = Amount Assessed        |                     |                     |                     |                     |                     |                     |                     | \$ 9,796,687.00     |             |             |                                               |                                                 |  |
|            | CR = Collection Rate       |                     |                     |                     |                     |                     |                     |                     | 25.54%              |             |             |                                               |                                                 |  |

**Business Rules** **Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. **Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.