# Clerk of Court Quarterly Collections Performance Measure Report

#### County Fiscal Year 2017/2018



County:	Hillsborough	Report for the Quarter of:	Qtr 4: Jul - Sep	Version #:	1	
Contact:	Angela Gary-Austin					CCOC Form Version 1 Created 01/9/18
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection A	ND Action to Improve	e / Description is REQUIRED if Measure(s) Not Met
				Internal: Must clarify reason A	ND give an expected	time the internal reason will be resolved
Court/Case Type:	Circuit Criminal	Performance Measure Standard:	9%	External: Give a detailed expla	nation of the Externa	al reason causing the measure not to be met

																		Action Plan
		10/0	1/16 - 12/31/16	01/0	1/17 - 03/31/17 0	04/01/17	7 - 06/30/17	07/01/	/17 - 09/30/17 1	0/01/17	- 12/31/17(	01/0 <sup>.</sup>	1/18 - 03/31/18 04	/01/18 - 06/3	0/18 07	7/01/18 - 09/30/18	Reason Code	Actions to Improve
	RPE 12/31/16		Qtr 1		Qtr 2	C	Qtr 3		Qtr 4	Qt	tr 5							
CGE	C = Cumulative Collections	\$	335,452.00	\$	410,199.00 \$	\$ 4	472,469.00	\$	531,123.00 \$	5 50	64,179.00							
CQ1-18	A = Amount Assessed	\$	5,212,989.00	\$	5,198,445.00 \$	5,	188,164.00	\$	5,178,801.00 \$	5,17	75,014.00							
1	CR = Collection Rate		6.43%		7.89%		9.11%		10.26%		10.90%							
1	RPE 03/31/17				Qtr 1	C	Qtr 2		Qtr 3	Qt	tr 4		Qtr 5					
CGE	C = Cumulative Collections			\$	342,063.00 \$	\$ 4	417,522.00	\$	469,840.00 \$	52	21,987.00	\$	568,054.00					
CQ2-18	A = Amount Assessed			\$	5,909,697.00 \$	5,8	885,462.00	\$	5,876,945.00 \$	5,8	16,999.00	\$	5,803,382.00					
ı /	CR = Collection Rate				5.79%		7.09%		7.99%		8.97%		9.79%					
	RPE 06/30/17					C	Qtr 1		Qtr 2	Qt	tr 3		Qtr 4	Qtr 5			External	
CGE	C = Cumulative Collections				\$	\$ 3	318,567.00	\$	391,270.00 \$	5 4	50,863.00	\$	521,512.00 \$	579,02	5.00			
CQ3-18	A = Amount Assessed				\$	8,5	595,493.00	\$	8,577,112.00 \$	8,4	59,296.00	\$	8,446,686.00 \$	8,435,58	1.00			
	CR = Collection Rate						3.71%		4.56%		5.33%		6.17%	6	.86%			Adjudication of 4 Drug Trafficking cases.
	RPE 09/30/17								Qtr 1	Qt	tr 2		Qtr 3	Qtr 4		Qtr 5		
CGE	C = Cumulative Collections							\$	247,780.00 \$	3	19,039.00	\$	386,544.00 \$	438,88	1.00 \$	480,679.00	1	
CQ4-18	A = Amount Assessed							\$	7,713,787.00 \$	7,68	89,449.00	\$	7,678,973.00 \$	7,665,18	7.00 \$	7,645,351.00	1	
ı ŀ	CR = Collection Rate								3.21%		4.15%		5.03%	5	.73%	6.29%	External	Adjudication of 8 Drug Trafficking cases.
	RPE 12/31/17									Qt	tr 1		Qtr 2	Qtr 3		Qtr 4		
CGE	C = Cumulative Collections								\$	2	75,221.00	\$	368,370.00 \$	440,91	3.00 \$	492,054.00		
CQ1-19	A = Amount Assessed								\$	5,79	99,363.00	\$	5,770,995.00 \$	5,755,35	1.00 \$	5,732,636.00		
1	CR = Collection Rate										4.75%		6.38%	7	.66%	8.58%	Additional	Notes Related to Collection Issues
1	RPE 03/31/18												Qtr 1	Qtr 2		Qtr 3	<u>10/01/17 - 12/31/17</u> :	
CGE	C = Cumulative Collections											\$	275,365.00 \$	380,41	5.00 \$	434,251.00	Ī	
CQ2-19	A = Amount Assessed										:	\$	6,756,227.00 \$	6,726,83	2.00 \$	6,701,291.00	1	
, l	CR = Collection Rate												4.08%	5	.66%	6.48%	01/01/18 - 03/31/18:	
	RPE 06/30/18													Qtr 1		Qtr 2	1	
CGE	C = Cumulative Collections												\$	282,57	5.00 \$		1	
CQ3-19	A = Amount Assessed												\$	8,458,44	3.00 \$	8,422,129.00	04/01/18 - 06/30/18:	
	CR = Collection Rate													3	.34%	4.31%		
	RPE 09/30/18															Qtr 1	1	
CGE	C = Cumulative Collections														\$	285,821.00	07/01/18- 09/30/18:	
CQ4-19	A = Amount Assessed														\$	11,092,290.00	1	
	CR = Collection Rate															2.58%		

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks Adjustments to Assessments: The amount assessed in a given assessment control Business Rules dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- 1.) Action Plan: If the 5th quarter Collection Rate is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Current Action to Improve" in the green area ONLY.
- 2.) Additional Notes Related to Collection Issues: Include a brief explaination when either of the following conditions not consistant with the Collection Report Business Rules.
  - a.) Cumulative Collection amount has Decreased from the previous quarter in the same Control Group (font color for amount will change to RED)
  - b.) The Amount Assessed Adjusted has Increased from the previous quarter in the same Control Group (font color for amount will change to RED)
- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.



County:	Hillsborough
Contact:	Angela Gary-Austin
E-Mail Address:	gary@hillsclerk.com

Report for the Quarter of Qtr 4: Jul - Sep Version #:

5,850,975.00 \$

0.01%

5,843,373.00

Otr 1

\$ 7,819,431.00

0.05%

738 00

0.01%

CCOC Form Version 1 Created 01/9/18

22.99%

20.20%

16.04%

13.62%

Note: The Collection and Amount Assessed are subsets of the entire dollars posted in the Circuit Criminal Court Division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug rafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.

Court/Case Type: Drug Trafficking

#### No Corrective Action Plan Needed as this is a subset of the Circuit Criminal performance measure. Adjusted Circuit Criminal Rate 10/01/16 - 12/31/16 01/01/17 - 03/31/17 04/01/17 - 06/30/17 07/01/17 - 09/30/17 10/01/17 - 12/31/17 01/01/18 - 03/31/18 04/01/18 - 06/30/18 07/01/18 - 09/30/18 This is the percent of collections that would have been done for Circuit Criminal if Drug Cases had not been RPE 12/31/16 included: Circuit Criminal - Drug Trafficking Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 C = Cumulative Collections CGE 844.00 \$ 996.00 \$ 1,261.00 \$ 1,971.00 \$ 2,350.00 Collection 561,829.00 CQ1-18 A = Amount Assessed 2,731,195.00 \$ 2,730,910.00 2,730,995.00 \$ 2,730,910.00 \$ 2,730,910.00 \$ 2,444,104.00 Assessmen CR = Collection Rate 0.03% 0.04% 0.05% 0.07% 0.09% Adj. Circuit Criminal Rate RPE 03/31/17 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 C = Cumulative Collections 608.00 \$ 988.00 \$ 1,425.00 \$ 2,024.00 \$ 2 580 00 CGE Collection 519,963.00 CQ2-18 A = Amount Assessed 3.296.158.00 \$ 3.295.958.00 \$ 3.295.908.00 \$ 3,242,793.00 \$ 3 242 793 00 2,574,206.00 CR = Collection Rate 0.02% 0.03% 0.04% 0.06% 0.08% Adj. Circuit Criminal Rate RPE 06/30/17 Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5 C = Cumulative Collections 300.00 \$ 1,093.00 \$ 4,986.00 1,932.00 \$ 2,461.00 \$ CGF Collection 448,931.00 A = Amount Assessed 5,765,076.00 \$ 5,764,876.00 \$ 5,659,626.00 \$ 5,659,576.00 \$ 5,659,576.00 2.799.670.00 Assessment CR = Collection Rate 0.01% 0.02% 0.03% 0.04% 0.09% Adj. Circuit Criminal Rate RPE 09/30/17 Otr 2 Otr 3 Otr 4 Otr 1 Otr 5 5,169.00 Collection C = Cumulative Collections 570.00 \$ 1,459.00 \$ 2.279.00 \$ 3.724.00 \$ 317,580.00 CQ4-18 A = Amount Assessed 5.358.139.00 5,357,789.00 Assessment 5.357.839.00 5.357.789.00 \$ 5.357.789.00 \$ 2,331,610.00 CR = Collection Rate 0.01% 0.03% 0.04% 0.07% 0.10% Adj. Circuit Criminal Rate RPE 12/31/17 Qtr 1 Qtr 2 Qtr 3 Qtr 4 C = Cumulative Collections 2,739.00 799.00 \$ 1,655.00 \$ 2,069.00 \$ CGE CQ1-19 A = Amount Assessed 3,158,590.00 3,158,490.00 \$ 3,158,240.00 \$ 3,158,240.00 CR = Collection Rate 0.03% 0.05% 0.07% 0.09% RPE 03/31/18 Qtr 1 Qtr 2 Qtr 3 C = Cumulative Collections 573.00 \$ 2,583.00 \$ 4.494.00 CGE CQ2-19 A = Amount Assessed 4,111,013.00 \$ 4,110,388.00 \$ 4,110,288.00 CR = Collection Rate 0.01% 0.06% 0.11% RPE 06/30/18 Otr 1 Otr 2 C = Cumulative Collections 308.00 \$ 3,039.00 CGE

CR = Collection Rate

A = Amount Assessed

CR = Collection Rate

C = Cumulative Collections

RPE 09/30/18

CQ4-19 A = Amount Assessed

CQ3-19

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group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law

- 1.) Action Plan: If the 5th quarter Collection Rate is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Current Action to Improve" in the green area ONLY.
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- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.



County:	Hillsborough	Report for the Quarter of:	Qtr 4: Jul - Sep	Version #: 1	
Contact:	Angela Gary-Austin				CCOC Form Version 1 Created 01/9/18
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Action to Impl	rove / Description is REQUIRED if Measure(s) Not Met
_				Internal: Must clarify reason AND give an expec	cted time the internal reason will be resolved
Court/Case Type:	County Criminal	Performance Measure Standard:	40%	External: Give a detailed explanation of the Exte	ernal reason causing the measure not to be met

																	Action Plan
		10/01	1/16 - 12/31/16	01/01/17 - 03/31/1	7 04/0	01/17 - 06/30/17	07/01/17 -	- 09/30/17	10/0 <sup>2</sup>	1/17 - 12/31/17	01/0	01/18 - 03/31/18 04/0	01/18 - 06/30/18	07/01	1/18 - 09/30/18	Reason Code	Actions to Improve
	RPE 12/31/16		Qtr 1	Qtr 2		Qtr 3	Qt	r 4		Qtr 5							
CGE	C = Cumulative Collections	\$	311,027.00	\$ 510,463.00	\$	602,086.00	\$ 64	14,995.00	\$	666,633.00							
CQ1-18	A = Amount Assessed	\$	1,815,223.00	1,688,339.00	\$	1,616,205.00	\$ 1,58	35,031.00	\$	1,564,703.00							
	CR = Collection Rate		17.13%	30.239	6	37.25%		40.69%		42.60%							
	RPE 03/31/17			Qtr 1		Qtr 2	Qt	r 3		Qtr 4		Qtr 5				External	
CGE	C = Cumulative Collections		5	\$ 253,242.00	\$	435,314.00	\$ 49	95,071.00	\$	532,984.00	\$	546,649.00					
CQ2-18	A = Amount Assessed		5	1,727,389.00	\$	1,602,011.00	\$ 1,53	39,246.00	\$	1,504,258.00	\$	1,487,482.00					
ŀ	CR = Collection Rate			14.669	6	27.17%		32.16%		35.43%		36.75%					Unpaid balance notices sent. Preparing transmission to Collection Agencies
	RPE 06/30/17					Qtr 1	Qt	r 2		Qtr 3		Qtr 4	Qtr 5				
CGE	C = Cumulative Collections				\$	315,314.00	\$ 46	68,005.00	\$	548,657.00	\$	587,279.00 \$	601,023.00				
CQ3-18	A = Amount Assessed				\$	1,702,063.00	\$ 1,59	95,700.00	\$	1,520,637.00	\$	1,487,646.00 \$	1,473,673.00				
	CR = Collection Rate					18.53%		29.33%		36.08%		39.48%	40.78%				
	RPE 09/30/17						Qt	r 1		Qtr 2		Qtr 3	Qtr 4		Qtr 5		
CGE	C = Cumulative Collections						\$ 26	61,469.00	\$	396,478.00	\$	452,588.00 \$	489,417.00	\$	498,670.00		
CQ4-18	A = Amount Assessed						\$ 1,50	02,975.00	\$	1,381,350.00	\$	1,316,950.00 \$	1,292,421.00	\$	1,285,205.00		
ŀ	CR = Collection Rate							17.40%		28.70%		34.37%	37.87%		38.80%	External	Unpaid balance notices sent. Transmission to Collection Agencies
	RPE 12/31/17									Qtr 1		Qtr 2	Qtr 3		Qtr 4		· · · · · · · · · · · · · · · · · · ·
CGE	C = Cumulative Collections								\$	236,577.00	\$	393,991.00 \$	450,750.00	\$	478,463.00		
CQ1-19	A = Amount Assessed								\$	1,457,742.00	\$	1,336,787.00 \$	1,278,128.00	\$	1,250,318.00		
	CR = Collection Rate									16.23%		29.47%	35.27%		38.27%	Additional	Notes Related to Collection Issues
	RPE 03/31/18											Qtr 1	Qtr 2		Qtr 3	10/01/17 - 12/31/17:	
CGE	C = Cumulative Collections										\$	274,800.00 \$	422,517.00	\$	475,674.00		
CQ2-19	A = Amount Assessed										\$	1,495,108.00 \$	1,371,804.00	\$	1,323,284.00		
ŀ	CR = Collection Rate											18.38%	30.80%		35.95%	01/01/18 - 03/31/18:	
	RPE 06/30/18												Qtr 1		Qtr 2		
CGE	C = Cumulative Collections											\$	262,382.00	\$	424,416.00		
CQ3-19	A = Amount Assessed											\$	1,558,779.00	\$	1,443,456.00	04/01/18 - 06/30/18:	
	CR = Collection Rate												16.83%		29.40%		
	RPE 09/30/18														Qtr 1		
CGE	C = Cumulative Collections													\$	217,181.00	07/01/18- 09/30/18:	
CQ4-19	A = Amount Assessed													\$	1,241,167.00		
l	CR = Collection Rate														17.50%		

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County:	Hillsborough	Report for the Quarter of:	Qtr 4: Jul - Sep	Version #:	1	
Contact:	Angela Gary-Austin					CCOC Form Version 1 Created 01/9/18
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Action to	Improve / Des	cription is REQUIRED if Measure(s) Not Met
				Internal: Must clarify reason AND given	ve an expected	time the internal reason will be resolved
Court/Case Type:	Juvenile Delinquency	Performance Measure Standard:	9%	External: Give a detailed explanation	of the External	I reason causing the measure not to be met

RPE 1231116																		,	Action Plan
CG1 - Cumulative Collections CR - Collection Rate CR - Cardedon Rate C			10/01	/16 - 12/31/16	01/01	/17 - 03/31/17	04/01/17	7 - 06/30/17	07/0	1/17 - 09/30/17	10/01/1	7 - 12/31/17	01/	/01/18 - 03/31/18	04/01/18 -	06/30/18	07/01/18 - 09/30/18	Reason Code	Actions to Improve
CO1-10   A = Amount Assessed   S 101,000 to S 97,000 to S 96,000		RPE 12/31/16		Qtr 1		Qtr 2	C	Qtr 3		Qtr 4	(	Qtr 5							
CR = Colection Rate	CGE	C = Cumulative Collections	\$	4,325.00	\$	7,130.00	\$	9,241.00	\$	10,262.00	\$	10,453.00							
RPE 093/17	CQ1-18	A = Amount Assessed	\$	101,099.00	\$	97,699.00	\$	96,784.00	\$	96,464.00	\$	96,114.00							
Color   Colo		CR = Collection Rate		4.28%		7.30%		9.55%		10.64%		10.88%							
CO2-18   A - Amount Assessed   S 114,542.00   S 111,893.00   S 110,748.00   S 110,568.00   S 1		RPE 03/31/17				Qtr 1	C	Qtr 2		Qtr 3	(	Qtr 4		Qtr 5					
CR - Collection Rate   8.96%   13.67%   15.66%   16.73%   17.14%					\$	10,260.00	\$	15,269.00	\$	17,336.00	\$	18,493.00	\$	18,948.00					
RPE 06/30/17	CQ2-18	A = Amount Assessed			\$	114,542.00	\$ 1	111,693.00	\$	110,718.00	\$	110,568.00	\$	110,568.00					
COS-18   A - Amount Assessed   C - Cumulative Collections   S - 5,702,00   S - 8,785,00   S - 9,9125,00   S - 99,025,00   S - 99,475,00   S		CR = Collection Rate				8.96%		13.67%		15.66%		16.73%		17.14%					
Content   Cont		RPE 06/30/17					C	Qtr 1		Qtr 2	(	Qtr 3		Qtr 4	Qtı	5			
CR = Collection Rate   5.43%   8.83%   11.92%   13.77%   14.34%	COL						\$	5,702.00	\$	8,785.00	\$	11,816.00	\$	13,639.00	\$ 1	1,124.00			
RPE 09/30/17	CQ3-18	A = Amount Assessed					\$	105,090.00	\$	99,525.00	\$	99,125.00	\$	99,025.00	\$ 9	3,475.00			
CGE   C   Cumulative Collections   S   3,189,00   S   6,370,00   S   8,491,00   S   10,258,00   S   76,186,00   S   76,186,0		CR = Collection Rate						5.43%		8.83%		11.92%		13.77%		14.34%			
CQ4-18		RPE 09/30/17								Qtr 1	(	Qtr 2		Qtr 3	Qtı	4	Qtr 5		
CR = Collection Rate   4.10%   8.32%   11.09%   13.46%   14.65%	CGE	C = Cumulative Collections							\$	3,189.00	\$	6,370.00	\$	8,491.00	\$ 1	0,258.00	\$ 11,154.00		
RPE 12/31/17	CQ4-18	A = Amount Assessed							\$	77,736.00	\$	76,586.00	\$	76,586.00	\$ 7	6,186.00	\$ 76,136.00		
CGE   C = Cumulative Collections   S   2,872.00   S   4,490.00   S   6,416.00   S   7,843.00   S   6,416.00   S   7,843.00   S   6,416.00   S   7,843.00   S   6,416.00   S   7,843.00		CR = Collection Rate								4.10%		8.32%		11.09%		13.46%	14.65%		
CQ1-19		RPE 12/31/17									(	Qtr 1		Qtr 2	Qtı	3	Qtr 4		
CR = Collection Rate   3.11%   4.90%   7.04%   8.63%   Additional Notes Related to Collection Issues	CGE	C = Cumulative Collections									\$	2,872.00	\$	4,490.00	\$	6,416.00	\$ 7,843.00		
RPE 03/31/18	CQ1-19	A = Amount Assessed									\$	92,244.00	\$	91,544.00	\$ 9	1,194.00	\$ 90,894.00		
CGE C = Cumulative Collections CQ2-19 A = Amount Assessed CQ2-19 A = Amount Assessed CR = Collection Rate  CGE C3-19 A = Amount Assessed CG2-19 A = Amount Assessed CG2-19 A = Amount Assessed CR = Collection Rate  CGE C3-19 A = Amount Assessed CG3-19 A = Amount Assessed CG3-19 A = Amount Assessed CG3-19 A = Amount Assessed CR = Collection Rate  CGE C9-19 A = Amount Assessed CR = Collection Rate  CGE CG4-19 A = Amount Assessed  CG4-19 A = Amount Assessed CG4-19 A = Amount Assessed  CG5-19 A = Amount Assessed  CG5-10 A = Amount Assessed CG4-19 A = Amount Assessed  CG4-19 A = Amount Assessed  CG5-10 A = Amount Assessed  CG5-10 A = Amount Assessed  CG5-10 A = Amount Assessed  CG6-10 A = Amount Assessed  CG7-10 A = Amount Assessed  CG8-10 A = Amount Assessed		CR = Collection Rate										3.11%		4.90%		7.04%	8.63%	Additional Notes	Related to Collection Issues
CQ2-19 CQ2-19 CQ2-19 CQ2-19 CQ3-19 CQ3-19 CQ3-19 CQ3-19 CQ4-19		RPE 03/31/18												Qtr 1	Qtı	2	Qtr 3	<u>10/01/17 - 12/31/17</u> :	
CR = Collection Rate   3.11%   5.45%   7.46%   01/01/18 - 03/31/18:	CGE	C = Cumulative Collections											\$	3,077.00	\$	5,351.00	\$ 7,291.00		
CGE CQ3-19       Qtr 1       Qtr 2         CQ3-19       C = Cumulative Collections       \$ 3,417.00       \$ 5,894.00         \$ 82,091.00       \$ 80,991.00       \$ 80,991.00         \$ 82,091.00       \$ 80,991.00       \$ 7.28%         CR = Collection Rate       Qtr 1         CGE CQ4-19       A = Amount Assessed       \$ 3,535.00         A = Amount Assessed       \$ 85,160.00	CQ2-19	A = Amount Assessed											\$	99,069.00	\$ 9	3,269.00			
CGE CQ3-19       C = Cumulative Collections       \$ 3,417.00       \$ 5,894.00       \$ 4,091.00       \$ 80,991.00       \$ 4,091.00       \$ 80,991.00       \$ 4,091.00       \$ 4,091.00       \$ 2,091.0		CR = Collection Rate												3.11%		5.45%	7.46%	01/01/18 - 03/31/18:	
CQ3-19 CQ3-19 CQ3-19 A = Amount Assessed       \$ 82,091.00       \$ 80,991.00 <td></td> <td>RPE 06/30/18</td> <td></td> <td>Qtı</td> <td>1</td> <td>Qtr 2</td> <td></td> <td></td>		RPE 06/30/18													Qtı	1	Qtr 2		
CR = Collection Rate       4.16%       7.28%         RPE 09/30/18       Qtr 1         CGE CQ4-19       C = Cumulative Collections A = Amount Assessed       \$ 3,535.00         A = Amount Assessed       \$ 85,160.00	CGE	C = Cumulative Collections													\$	3,417.00			
RPE 09/30/18 CGE	CQ3-19	A = Amount Assessed													\$ 8	2,091.00	\$ 80,991.00	04/01/18 - 06/30/18:	
CGE CQ4-19       C = Cumulative Collections       \$ 3,535.00       07/01/18-09/30/18:         A = Amount Assessed       \$ 85,160.00		CR = Collection Rate														4.16%	7.28%	]	
CQ4-19 A = Amount Assessed \$ 85,160.00		RPE 09/30/18																]	
CQ4-19 A = Amount Assessed \$ 85,160.00	CGE	C = Cumulative Collections															\$ 3,535.00	07/01/18- 09/30/18:	
CR = Collection Rate																	\$ 85,160.00	1	
		CR = Collection Rate															4.15%	1	

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County:	Hillsborough	Report for the Quarter of:	Qtr 4: Jul - Sep	Version #:	1	
Contact:	Angela Gary-Austin					CCOC Form Version 1 Created 01/9/18
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Action	to Improve / Des	cription is REQUIRED if Measure(s) Not Met
				Internal: Must clarify reason AND of	give an expected	time the internal reason will be resolved
Court/Case Type:	Criminal Traffic	Performance Measure Standard:	40%	External: Give a detailed explanation	on of the External	I reason causing the measure not to be met

															action Plan
		10/01/16 - 12/31/16	01/01/17 - 03/3	1/17 04/0	01/17 - 06/30/17	07/01/17	' - 09/30/17	10/01/17 - 12/31/1	7 01	/01/18 - 03/31/18	04/01/18 - 06/30/18	07/01/18 - 09	/30/18 R	Reason Code	Actions to Improve
RP	PE 12/31/16	Qtr 1	Qtr 2		Qtr 3	Q	Qtr 4	Qtr 5							
OOL	= Cumulative Collections	\$ 823,504.00	\$ 1,448,860	0.00 \$	1,741,709.00	\$ 1,9	009,338.00	\$ 1,985,719.0	0						
CQ1-18 A =	= Amount Assessed	\$ 3,074,059.00	\$ 2,920,504	.00 \$	2,811,796.00	\$ 2,7	55,697.00	\$ 2,723,588.0	0						
CR	R = Collection Rate	26.79%	49.	61%	61.94%		69.29%	72.91	%						
RP	PE 03/31/17		Qtr 1		Qtr 2	Q	Otr 3	Qtr 4		Qtr 5					
1 000	= Cumulative Collections		\$ 771,271	.00 \$	1,350,932.00	\$ 1,6	644,682.00	\$ 1,860,813.0	0 \$	1,979,230.00					
CQ2-18 A =	= Amount Assessed		\$ 3,077,741	.00 \$	2,967,941.00	\$ 2,8	379,652.00	\$ 2,809,234.0	0 \$	2,771,868.00					
CR	R = Collection Rate		25.	06%	45.52%		57.11%	66.24	%	71.40%					
RP	PE 06/30/17				Qtr 1	Q	tr 2	Qtr 3		Qtr 4	Qtr 5				
OOL	= Cumulative Collections			\$	781,905.00	\$ 1,2	270,686.00	\$ 1,572,568.0	0 \$	1,788,413.00	\$ 1,845,529.00				
CQ3-18 A =	= Amount Assessed			\$	2,888,385.00	\$ 2,7	788,675.00	\$ 2,689,411.0	0 \$	2,612,732.00	\$ 2,580,967.00				
CR	R = Collection Rate				27.07%		45.57%	58.47	%	68.45%	71.51%				
RP	PE 09/30/17					Q	)tr 1	Qtr 2		Qtr 3	Qtr 4	Qtr 5			
	= Cumulative Collections					\$ 5	75,699.00	\$ 1,049,002.0	0 \$	1,350,649.00	\$ 1,488,751.00	\$ 1,530,8	70.00		
CQ4-18 A =	= Amount Assessed					\$ 2,4	54,997.00	\$ 2,343,283.0	0 \$	2,241,102.00	\$ 2,179,992.00	\$ 2,155,9	50.00		
CR	R = Collection Rate						23.45%	44.77	%	60.27%	68.29%	7	1.01%		
RP	PE 12/31/17							Qtr 1		Qtr 2	Qtr 3	Qtr 4			
COL	= Cumulative Collections							\$ 613,679.0	0 \$	1,239,809.00	\$ 1,479,976.00	\$ 1,612,1	95.00		
CQ1-19 A =	= Amount Assessed							\$ 2,598,271.0	0 \$	2,482,488.00	\$ 2,364,606.00	\$ 2,291,9	50.00		
CR	R = Collection Rate							23.62	%	49.94%	62.59%	7	0.34% <i>F</i>	Additional Notes F	Related to Collection Issues
RP	PE 03/31/18									Qtr 1	Qtr 2	Qtr 3	10/01	<u>/17 - 12/31/17</u> :	
	= Cumulative Collections								\$	774,822.00	\$ 1,249,731.00	\$ 1,454,5	09.00		
CQ2-19 A =	= Amount Assessed								\$	2,601,177.00	\$ 2,462,547.00				
CR	R = Collection Rate									29.79%	50.75%	6	1.54% 01/01	/18 - 03/31/18:	
RP	PE 06/30/18										Qtr 1	Qtr 2			
OGL	= Cumulative Collections										\$ 684,086.00				
CQ3-19 A =	= Amount Assessed										\$ 2,535,216.00	\$ 2,421,4	40.00 04/01	/18 - 06/30/18:	
CR	R = Collection Rate										26.98%	4	6.21%		
RP	PE 09/30/18											Qtr 1			
CGE C=	= Cumulative Collections											\$ 665,7	00.00 07/01	/18- 09/30/18:	
CQ4-19 A =	= Amount Assessed											\$ 2,073,7	16.00		
CR	R = Collection Rate											3	2.10%		

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Contact:	Angela Gary-Austin					CCOC Form Version 1 Created 01/9/18
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Action to Im	nprove / Des	cription is REQUIRED if Measure(s) Not Met
_				Internal: Must clarify reason AND give	an expected	time the internal reason will be resolved
Court/Case Type:	Circuit Civil	Performance Measure Standard:	90%	External: Give a detailed explanation of	f the Externa	I reason causing the measure not to be met

										А	ction Plan
		10/01/16 - 12/31/16 01/	/01/17 - 03/31/17	04/01/17 - 06/30/17	07/01/17 - 09/30/17	10/01/17 - 12/31/17	01/01/18 - 03/31/18	04/01/18 - 06/30/18 0	07/01/18 - 09/30/18	Reason Code	Actions to Improve
	RPE 12/31/16	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE	C = Cumulative Collections	\$ 1,926,846.00 \$	1,953,354.00	1,954,464.00	\$ 1,954,647.00	\$ 1,958,875.00					
CQ1-18	A = Amount Assessed	\$ 1,984,719.00 \$	1,983,186.00	1,983,167.00	\$ 1,982,755.00	\$ 1,981,740.00					
	CR = Collection Rate	97.08%	98.50%	98.55%	98.58%	98.85%					
	RPE 03/31/17		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections	\$	2,529,732.00	2,550,923.00	\$ 2,553,381.00	\$ 2,557,022.00	\$ 2,557,125.00				
CQ2-18	A = Amount Assessed	\$	2,599,864.00	2,597,509.00	\$ 2,597,509.00	\$ 2,597,409.00	\$ 2,597,407.00				
	CR = Collection Rate		97.30%	98.21%	98.30%	98.45%	98.45%				
	RPE 06/30/17			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE	C = Cumulative Collections			2,556,263.00	\$ 2,581,610.00	\$ 2,583,805.00	\$ 2,584,125.00	\$ 2,584,823.00			
CQ3-18	A = Amount Assessed			2,619,304.00	\$ 2,616,649.00	\$ 2,616,649.00	\$ 2,616,579.00	\$ 2,615,749.00			
	CR = Collection Rate			97.59%	98.66%	98.74%	98.76%	98.82%			
	RPE 09/30/17				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
000	C = Cumulative Collections				\$ 2,003,091.00	\$ 2,026,171.00	\$ 2,029,929.00	\$ 2,031,374.00 \$	2,031,668.00		
CQ4-18	A = Amount Assessed				\$ 2,063,269.00	\$ 2,061,520.00	\$ 2,060,840.00	\$ 2,059,560.00 \$	2,059,473.00		
	CR = Collection Rate				97.08%	98.29%	98.50%	98.63%	98.65%		
	RPE 12/31/17					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE	C = Cumulative Collections					\$ 1,415,309.00	\$ 1,434,328.00	\$ 1,436,148.00 \$	1,436,723.00		
CQ1-19	A = Amount Assessed					\$ 1,472,577.00	\$ 1,466,584.00	\$ 1,464,241.00 \$	1,464,241.00		
	CR = Collection Rate					96.11%	97.80%	98.08%	98.12%	Additional Notes F	Related to Collection Issues
	RPE 03/31/18						Qtr 1	Qtr 2	Qtr 3	<u>10/01/17 - 12/31/17</u> :	
	C = Cumulative Collections						\$ 2,016,405.00	\$ 2,006,134.00 \$	2,008,297.00		
CQ2-19	A = Amount Assessed						\$ 2,068,246.00	\$ 2,035,079.00 \$			
	CR = Collection Rate						97.49%	98.58%	98.70%	01/01/18 - 03/31/18:	
	RPE 06/30/18							Qtr 1	Qtr 2		
	C = Cumulative Collections							\$ 2,526,568.00 \$			
CQ3-19	A = Amount Assessed							\$ 2,589,145.00 \$		04/01/18 - 06/30/18:	
	CR = Collection Rate							97.58%	98.76%	Internal corrections to pa	ayments.
	RPE 09/30/18								Qtr 1		
CGE	C = Cumulative Collections							\$	2,473,463.00	07/01/18- 09/30/18:	
CQ4-19	A = Amount Assessed							\$	2,544,389.00	Internal corrections to pa	ayments.
	CR = Collection Rate								97.21%		
	I										

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County:	Hillsborough	Report for the Quarter of:	Qtr 4: Jul - Sep	Version #:	1	
Contact:	Angela Gary-Austin					CCOC Form Version 1 Created 01/9/18
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Acti	ion to Improve / Des	cription is REQUIRED if Measure(s) Not Met
				Internal: Must clarify reason AN	ND give an expected	time the internal reason will be resolved
Court/Case Type:	County Civil	Performance Measure Standard:	90%	External: Give a detailed explan	nation of the External	I reason causing the measure not to be met
-						

										А	ction Plan
		10/01/16 - 12/31/16 0	1/01/17 - 03/31/17(	4/01/17 - 06/30/17	07/01/17 - 09/30/17	10/01/17 - 12/31/17	01/01/18 - 03/31/18	04/01/18 - 06/30/18 0	7/01/18 - 09/30/18	Reason Code	Actions to Improve
	RPE 12/31/16	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE	C = Cumulative Collections	\$ 1,984,283.00 \$	1,986,209.00	1,986,424.00	\$ 1,986,424.00	\$ 1,986,416.00					
CQ1-18	A = Amount Assessed	\$ 2,002,103.00 \$	2,001,010.00	2,000,700.00	\$ 2,000,390.00	\$ 1,999,877.00					
	CR = Collection Rate	99.11%	99.26%	99.29%	99.30%	99.33%					
	RPE 03/31/17		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE	C = Cumulative Collections	\$	2,374,335.00	2,374,845.00	\$ 2,374,845.00	\$ 2,375,145.00	\$ 2,375,145.00				
CQ2-18	A = Amount Assessed	\$	2,392,455.00	2,390,619.00	\$ 2,390,309.00	\$ 2,390,309.00	\$ 2,389,734.00				
	CR = Collection Rate		99.24%	99.34%	99.35%	99.37%	99.39%				
	RPE 06/30/17			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE	C = Cumulative Collections			2,493,958.00	\$ 2,495,674.00	\$ 2,495,689.00	\$ 2,495,699.00	\$ 2,495,679.00			
CQ3-18	A = Amount Assessed			2,507,694.00	\$ 2,506,930.00	\$ 2,506,930.00	\$ 2,506,930.00	\$ 2,506,865.00			
	CR = Collection Rate			99.45%	99.55%	99.55%	99.55%	99.55%			
	RPE 09/30/17				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
CGE	C = Cumulative Collections				\$ 2,352,786.00	\$ 2,353,974.00	\$ 2,353,900.00	\$ 2,353,966.00 \$	2,353,890.00		
CQ4-18	A = Amount Assessed				\$ 2,372,065.00	\$ 2,370,920.00	\$ 2,370,559.00	\$ 2,370,559.00 \$	2,370,099.00		
	CR = Collection Rate				99.19%	99.29%	99.30%	99.30%	99.32%		
	RPE 12/31/17					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE	C = Cumulative Collections					\$ 2,946,756.00	\$ 2,954,632.00	\$ 2,953,070.00 \$	2,953,042.00		
CQ1-19	A = Amount Assessed					\$ 2,971,183.00	\$ 2,970,668.00	\$ 2,964,385.00 \$	2,963,875.00		
	CR = Collection Rate					99.18%	99.46%	99.62%	99.63%	Additional Notes F	Related to Collection Issues
	RPE 03/31/18						Qtr 1	Qtr 2	Qtr 3	10/01/17 - 12/31/17:	
CGE	C = Cumulative Collections						\$ 3,129,859.00	\$ 3,130,823.00 \$	3,130,314.00	Assessment correction	
CQ2-19	A = Amount Assessed						\$ 3,147,259.00	\$ 3,137,326.00 \$			
	CR = Collection Rate						99.45%	99.79%	99.79%	01/01/18 - 03/31/18:	
	RPE 06/30/18							Qtr 1	Qtr 2	Assessment correction	
CGE	C = Cumulative Collections							\$ 3,338,060.00 \$	3,340,608.00		
CQ3-19	A = Amount Assessed							\$ 3,366,955.00 \$	3,363,760.00	04/01/18 - 06/30/18:	
	CR = Collection Rate							99.14%		Assessment correction	
	RPE 09/30/18								Qtr 1		
CGE	C = Cumulative Collections							\$	3,020,162.00	07/01/18- 09/30/18:	
	A = Amount Assessed							\$		Assessment correction	
	CR = Collection Rate								99.33%		

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Contact:	Angela Gary-Austin					CCOC Form Version 1 Created 01/9/18			
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Action	on to Improve / Desc	cription is REQUIRED if Measure(s) Not Met			
_				Internal: Must clarify reason AN	D give an expected	time the internal reason will be resolved			
Court/Case Type: Probate		Performance Measure Standard:	90%	External: Give a detailed explanation of the External reason causing the measure not to be met					

										A	ction Plan
		10/01/16 - 12/31/16 0	1/01/17 - 03/31/17	4/01/17 - 06/30/17 0	7/01/17 - 09/30/17 10/	01/17 - 12/31/17	01/01/18 - 03/31/18	04/01/18 - 06/30/18 07/	01/18 - 09/30/18	Reason Code	Actions to Improve
	RPE 12/31/16	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE	C = Cumulative Collections	\$ 284,660.00 \$	287,316.00	287,736.00 \$	288,359.00 \$	288,404.00					
CQ1-18	A = Amount Assessed	\$ 293,353.00 \$	292,743.00	292,743.00 \$	292,743.00 \$	292,723.00					
	CR = Collection Rate	97.04%	98.15%	98.29%	98.50%	98.52%					
	RPE 03/31/17		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE	C = Cumulative Collections	\$	306,043.00	308,351.00 \$	308,876.00 \$	309,018.00	\$ 309,318.00				
CQ2-18	A = Amount Assessed	\$	316,391.00	313,863.00 \$	313,863.00 \$	314,263.00	\$ 314,028.00				
	CR = Collection Rate		96.73%	98.24%	98.41%	98.33%	98.50%				
	RPE 06/30/17			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE	C = Cumulative Collections		\$	297,754.00 \$	299,712.00 \$	299,909.00	\$ 300,879.00	\$ 301,748.00			
CQ3-18	A = Amount Assessed			310,663.00 \$	309,197.00 \$	308,858.00	\$ 308,858.00	\$ 308,808.00			
	CR = Collection Rate			95.84%	96.93%	97.10%	97.42%	97.71%			
	RPE 09/30/17				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections			\$	295,593.00 \$	297,846.00	\$ 297,783.00	\$ 298,204.00 \$	298,409.00		
CQ4-18	A = Amount Assessed			\$	304,398.00 \$	304,794.00	\$ 304,163.00	\$ 304,163.00 \$	304,078.00		
	CR = Collection Rate			_	97.11%	97.72%	97.90%	98.04%	98.14%		
	RPE 12/31/17					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE	C = Cumulative Collections				\$	304,206.00	\$ 305,434.00	\$ 305,477.00 \$	305,477.00		
CQ1-19	A = Amount Assessed				\$	309,684.00	\$ 308,999.00	\$ 308,999.00 \$	308,999.00		
	CR = Collection Rate					98.23%	98.85%	98.86%	98.86%	Additional Notes F	Related to Collection Issues
	RPE 03/31/18						Qtr 1	Qtr 2	Qtr 3	10/01/17 - 12/31/17:	
CGE	C = Cumulative Collections						\$ 348,409.00	\$ 349,503.00 \$	349,649.00	Assessment correction	
CQ2-19	A = Amount Assessed						\$ 355,750.00	\$ 353,592.00 \$	353,592.00		
	CR = Collection Rate						97.94%	98.84%	98.88%	01/01/18 - 03/31/18:	
	RPE 06/30/18							Qtr 1	Qtr 2	Assessment correction	
CGE	C = Cumulative Collections							\$ 335,181.00 \$	336,251.00		
CQ3-19	A = Amount Assessed							\$ 343,351.00 \$	342,963.00	04/01/18 - 06/30/18:	
	CR = Collection Rate							97.62%	98.04%		
	RPE 09/30/18								Qtr 1		
CGE	C = Cumulative Collections							\$	345,212.00	07/01/18- 09/30/18:	
	A = Amount Assessed							\$	351,564.00		
	CR = Collection Rate								98.19%		

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E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Action	n to Improve / Des	cription is REQUIRED if Measure(s) Not Met			
_				Internal: Must clarify reason ANI	O give an expected	time the internal reason will be resolved			
Court/Case Type: Family		Performance Measure Standard:	75%	External: Give a detailed explanation of the External reason causing the measure not to be met					

										,	Action Plan
		10/01/16 - 12/31/16 0	1/01/17 - 03/31/17(	4/01/17 - 06/30/17 0	7/01/17 - 09/30/17 10	0/01/17 - 12/31/17	01/01/18 - 03/31/18	04/01/18 - 06/30/18 07	7/01/18 - 09/30/18	Reason Code	Actions to Improve
	RPE 12/31/16	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
CGE	C = Cumulative Collections	\$ 672,101.00 \$	678,188.00	678,289.00	679,002.00 \$	679,010.00					
CQ1-18	A = Amount Assessed	\$ 705,424.00 \$	698,796.00	697,786.00 \$	697,760.00 \$	697,750.00					
	CR = Collection Rate	95.28%	97.05%	97.21%	97.31%	97.31%					
	RPE 03/31/17		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
CGE	C = Cumulative Collections	\$	726,674.00	31,487.00	731,803.00 \$	731,994.00	\$ 732,004.00				
CQ2-18	A = Amount Assessed	\$	770,383.00	5 758,567.00 \$	5 757,312.00 \$	756,402.00	\$ 756,402.00				
	CR = Collection Rate		94.33%	96.43%	96.63%	96.77%	96.77%				
	RPE 06/30/17			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
CGE	C = Cumulative Collections			747,010.00 \$	751,835.00 \$	752,806.00	\$ 752,785.00	\$ 752,875.00			
CQ3-18	A = Amount Assessed			784,430.00 \$	779,315.00 \$	778,007.00	\$ 777,371.00	\$ 777,046.00			
	CR = Collection Rate			95.23%	96.47%	96.76%	96.84%	96.89%			
	RPE 09/30/17				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections			\$	646,742.00 \$	650,904.00	\$ 651,238.00	\$ 652,233.00 \$	652,518.00		
CQ4-18	A = Amount Assessed			\$	683,800.00 \$	677,556.00	\$ 675,821.00	\$ 674,865.00 \$	674,520.00		
	CR = Collection Rate				94.58%	96.07%	96.36%	96.65%	96.74%		
	RPE 12/31/17					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
CGE	C = Cumulative Collections				\$	654,641.00	\$ 658,042.00	\$ 659,285.00 \$	659,311.00		
CQ1-19	A = Amount Assessed				\$	705,285.00	\$ 696,661.00	\$ 693,307.00 \$	692,417.00		
	CR = Collection Rate					92.82%	94.46%	95.09%	95.22%	Additional Notes I	Related to Collection Issues
	RPE 03/31/18						Qtr 1	Qtr 2	Qtr 3	<u>10/01/17 - 12/31/17</u> :	
CGE	C = Cumulative Collections						\$ 738,061.00	\$ 741,991.00 \$	741,795.00		
CQ2-19	A = Amount Assessed						\$ 783,850.00	\$ 771,632.00 \$			
	CR = Collection Rate						94.16%	96.16%	96.22%	01/01/18 - 03/31/18:	
	RPE 06/30/18							Qtr 1	Qtr 2	Assesssment correction	ı
CGE	C = Cumulative Collections							\$ 720,533.00 \$			
CQ3-19	A = Amount Assessed							\$ 763,771.00 \$	758,112.00	04/01/18 - 06/30/18:	
	CR = Collection Rate							94.34%	95.73%		
	RPE 09/30/18								Qtr 1		
CGE	C = Cumulative Collections							\$	723,869.00	07/01/18- 09/30/18:	
CQ4-19	A = Amount Assessed							\$		Assesssment correction	l
	CR = Collection Rate								93.87%		

#### **Business Rules**

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks Adjustments to Assessments: The amount assessed in a given assessment dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- 1.) Action Plan: If the 5th quarter Collection Rate is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Current Action to Improve" in the green area ONLY.
- 2.) Additional Notes Related to Collection Issues: Include a brief explaination when either of the following conditions not consistant with the Collection Report Business Rules.
  - a.) Cumulative Collection amount has Decreased from the previous quarter in the same Control Group (font color for amount will change to RED)
  - b.) The Amount Assessed Adjusted has Increased from the previous quarter in the same Control Group (font color for amount will change to RED)
- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.



County:	Hillsborough	Report for the Quarter of:	Qtr 4: Jul - Sep	Version #:	1				
Contact:	Angela Gary-Austin					CCOC Form Version 1 Created 01/9/18			
E-Mail Address:	gary@hillsclerk.com			Reason Code / Selection AND Act	ion to Improve / Des	cription is REQUIRED if Measure(s) Not Met			
_				Internal: Must clarify reason Af	ND give an expected	time the internal reason will be resolved			
Court/Case Type: Civil Traffic		Performance Measure Standard:	90%	External: Give a detailed explanation of the External reason causing the measure not to be met					

										,	Action Plan
		10/01/16 - 12/31/16 0 <sup>-</sup>	1/01/17 - 03/31/17 04	1/01/17 - 06/30/17 (	07/01/17 - 09/30/17 ·	10/01/17 - 12/31/17	01/01/18 - 03/31/18	04/01/18 - 06/30/18 07	7/01/18 - 09/30/18	Reason Code	Actions to Improve
CGE CQ1-18	RPE 12/31/16 C = Cumulative Collections A = Amount Assessed CR = Collection Rate	Qtr 1 \$ 2,815,474.00 \$ \$ 8,268,089.00 \$ 34.05%	Qtr 2 4,526,186.00 \$ 6,549,358.00 \$ 69.11%							External	Continued transmissions to Collection Agencies
002	RPE 03/31/17 C = Cumulative Collections A = Amount Assessed CR = Collection Rate	\$ \$	Qtr 1  3,477,817.00 \$  9,106,495.00 \$  38.19%	-,,						External	Continued transmissions to Collection Agencies
CGE CQ3-18	RPE 06/30/17 C = Cumulative Collections A = Amount Assessed CR = Collection Rate		<b>\$</b>	Qtr 1  2,847,569.00 \$  8,747,986.00 \$  32.55%			\$ 6,520,664.00			External	Continued transmissions to Collection Agencies
000	RPE 09/30/17 C = Cumulative Collections A = Amount Assessed CR = Collection Rate			<u> </u>	Qtr 1 2,678,080.00 3 8,422,146.00 3 31.80%		\$ 6,288,551.00			External	Continued transmissions to Collection Agencies
CGE CQ1-19	RPE 12/31/17 C = Cumulative Collections A = Amount Assessed					Qtr 1 \$ 2,344,153.00 \$ 8,058,658.00	\$ 6,846,458.00	\$ 6,266,366.00 \$		A 150 181	
CGE CQ2-19	CR = Collection Rate  RPE 03/31/18  C = Cumulative Collections  A = Amount Assessed  CR = Collection Rate					29.09%	62.33%  Otr 1  \$ 2,581,574.00  \$ 7,920,194.00  32.59%		4,565,328.00 6,127,121.00	10/01/17 - 12/31/17: 01/01/18 - 03/31/18:	Related to Collection Issues
CGE CQ3-19	RPE 06/30/18 C = Cumulative Collections A = Amount Assessed CR = Collection Rate							Qtr 1 \$ 2,364,788.00 \$ \$ 7,716,956.00 \$ 30.64%	Qtr 2 3,857,203.00 6,647,222.00 58.03%	<u>04/01/18 - 06/30/18</u> :	
	RPE 09/30/18 C = Cumulative Collections A = Amount Assessed CR = Collection Rate							\$ \$		<u>07/01/18- 09/30/18</u> :	

## **Business Rules**

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