# Hillsborough County Clerk of Court & Comptroller eCertify for Court Records and Official Records User Guide



Clerk eCertify provides customers with self-validating, tamper evident, electronically certified court records online at any time. Customers with an email address can go online and purchase electronically certified records and have them delivered as secured PDF formatted documents via email.

Parties who receive an eCertified documents from a customer can authenticate them using the clickable link on the cover page of the document or scanning the QR code on the cover page with a smart phone.

Effective January 7th, 2025 The Hillsborough County Clerk and Comptroller has a new official seal that will be placed on each e-certified document. E-certified documents purchased prior to January 7th, 2025 are still valid.

New official seal effective January 7th, 2025

Official Seal prior to January 7th, 2025





Some records have viewing restrictions and may not be accessible online.

Click on either the Courts Records and Official Records User Guide links below based on the type of record you need:

eCertify for Court Records User Guide

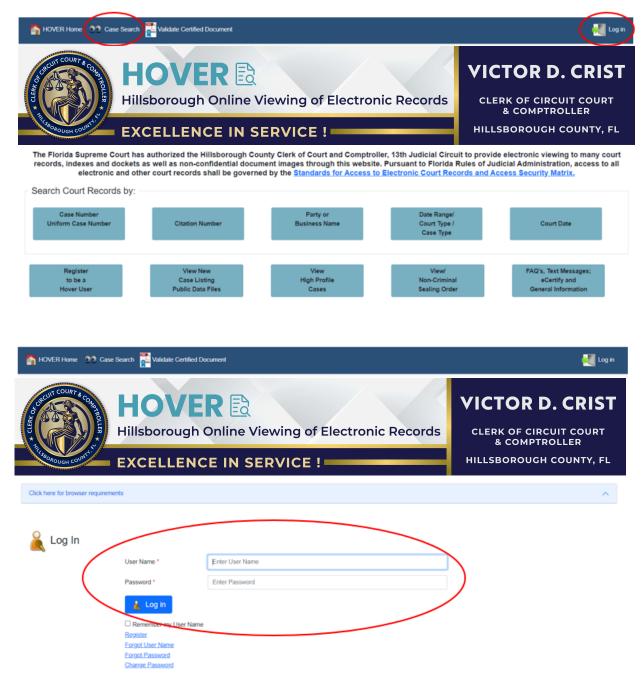
eCertify to Official Records User Guide

### Using eCertify to order electronically certified court documents

*NOTE: Electronically certified documents are delivered by email. Users will need a valid email address to use this service.* 

**Step 1:** Open HOVER at https://hover.hillsclerk.com. Login is not required for users who want to perform limited searches anonymously; login, if registered, is required for access to and search of certain restricted case types or their related document images such as Family Law, Probate, and Juvenile.

Some records have viewing restrictions and may not be accessible online. Click here for additional details.



Step 2: If a user is registered and wants to login, enter login credentials.

Step 3: Anonymous or unregistered users just select Case Search.

#### Case Search Screen

**Step 4:** Enter a case number and select Court Type from drop down menu. Click on the **Search** button.

hover Home 👥 Case Search 🕌 Validate Certi	fied Document	🗾 Log in
	💽 Case Search	
Search by Case Number Uniform Case Number Search by Citation Number	Search by Party or Business Name Search by a date range / court ty	pe / case type Search Court Date
County Designator 29 14 CF - Circuit Criminal / f * Indicates required field		Party esignator Location LL V HC Search
	Court Types	
AF – Administrative File	CP – Probate / Guardianship	NB - County Civil Notice of Bond
CA – Circuit Civil	CJ – Juvenile Delinquency	PK – Parking Ticket not issued by Law Enforcement
CC - County Civil / Small Claims	CZ County Civil Certificate of Compliance	PN – Pre- Need Guardianship
CF – Circuit Criminal / Felony	DP – Juvenile Dependency	PP – County Civil Towing and Storage
CL - County Civil Claim of Lien	DR – Domestic Relations / Family Law	TJ - County Civil Transfer of Judgment
CM - County Criminal / Misdemeanor	IN – Civil Infraction	TR – Civil Traffic
CT – Criminal Traffic	MH – Mental Health	SW - Search Warrant not attached to filed case

#### **Case Search Results**

			E Searc	h Results				
To vie	ew case information	on and images prope	rly HOVER req	uires your internet browser to	allow pop up	s from this site	-	
Filter Cases: 🗿 All 🛛 Op	en / Reopen 🛛 Closed					🦪 Cart	is empty	
Show 500 - entries		Column visibili	ty Excel CSV	]	Search	(	Search Clea	r
Case Options & & Payment	View	Case Number	Citation	Case Style	Case Status	Filed	Case Type	
*	<u></u>	14-CF-003105-A		STATE OF FLORIDA VS FOLSOM, CHRISTINA RENE Defendant Birth Date: 09/14/1994	CLOSED	2014-03-02	FELONY	
Showing 1 to 1 of 1 entries						1	Previous 1 Next	
•								F
Displays additional case inf Generates Case Summary i Click to submit Proof of con Insurance)	Report. No Images availab opliance (i.e. valid Registra	le tion, valid Florida Driver Licensi	e, Valid Auto	Displays detailed Case Information f     Sick to pay fees and fines on the ca     Click to Request a Court Date				

**Step 5:** Click on the magnifying glass icon in the View column on the search results screen. The Case Information screen will open.

**Step 6:** Click on the Events tab. The list of event descriptions and available documents for this case is opened.

Case In	formation
Case Number: 14-	CF-003105-A
Uniform Case Number: 2920	014CF003105000AHC
STATE OF FLORIDA vs FOLS	IOM, CHRISTINA RENE
😝 Icon Keys 📕 Summary 🖀 Parties 🔤 Events) 📄 Charges 📑 Hearings 💲 Fir	nancials 🛭 🌜 Warrants 🐇 Bonds 🙏 Disposition 🏾 📷 File Location
Related Cases	
👌 Icon Keys	
Indicates document is ready to be viewed	Uisplays additional event information
Sindicates document needs redaction review prior to public viewing	Indicates document is undergoing redaction
indicates document is sealed by the Court Order or Confidential by Court rule. Image cannot be viewed	Click to purchase electronically certified copies of documents
mage renorg neter	No Image Appears there is either no image available or document has not been converted to electronic nage.
Kat Case Details	

#### List of Event Descriptions on a Case

	Document	Clock-In				
Select	Index 0	Event Date	▼ Event Description	Comment	Image	Certify
	22	02/26/2021	PAPER CASE FILE DESTROYED - DIGITIZED	Paper document converted to electronic image(s) destroyed per requirements set forth in Rules of Judicial Administration 2.525(c)(2)(B); (c)(2)(F); and (c) (4)		
	21	01/06/2021	CASE FILE IMAGED AND VERIFIED AS OF THIS DATE	1		
	16	09/04/2018	STATE ATTORNEY OFFICE			
	17	09/04/2018	WITHOUT COUNSEL			
	18	09/04/2018	COURT REPORTER	RAMONA WILSON		
	19	09/04/2018	PRO SE MOTION TO TERMINATE PROBATION	DENIED		
	20	09/04/2018	COURT DOCKET PAGE			
*	15	08/30/2018	NOTICE OF HEARING	FELONY NOTICE OF HEARING		
	13	08/29/2018	MOTION TO TERMINATE PROBATION	PRO SE		<b>\$</b>
	14	08/29/2018	NOTICE OF HEARING	PRO SE MOTION TO TERM 9- 4-18 @ 2:30PM JUDGE BARBER DIV D		

**Step 7:** The list of event/document descriptions for the case opens. Events that have a shopping cart icon under the Certify column have documents available for order. Click the Shopping Cart icon to select a document to purchase for certification; a Confirm Certification of Document screen will pop-up.

#### **Confirm Certification of Document Screen**

✓ Please Confirm Cert	ification of Document
	ument can be used as many times as needed whether in it's original electronic format or a printed a will only allow you to add the document to your shopping cart once
DOCUMENT TO BE ADDED TO SH	IOPPING CART:
Uniform Case Number:	292014CF003105000AHC
Case Number:	14-CF-003105-A
Citation Number:	
Document Description:	COURT DOCKET PAGE
Document Status:	Redacted Document
Number of Pages:	1
Copy/Certification Cost: \$	9
	Cancel Cancel
40 00/04/204	

IMPORTANT FEES INFORMATION: Please note the Copy/Certification Cost for the document. The eCertify vendor collects \$6 for each document you request electronically certified as their fee; the Clerk collects the statutory fee of \$2 per document plus \$1 for each page in the document. There is no option to purchase specific pages in a multiple page document using eCertify; all eCertify purchases are for every page in the event document and are charged accordingly. Individual page purchases can be made in person or by mail.

**Step 8:** Click the **Add** button to add the document to your shopping cart; this will pop-up the list of documents to certify. Clicking the **Cancel** button will not add it to the shopping cart and will take you back to the list of events on the case.

List of Documents to Certify Screen	

Remove	Case Number	Document Description	Pages	Page Cost	Clerk Fee	eCertify Fee	Total Cost '
$(\mathbf{x})$	14-CF-003105-A	COURT DOCKET PAGE	1	\$1.00	\$2.00	\$6.00	\$9.00
$\bigcirc$	Total cos	st for certifications					\$9.00
irst Name *		Las	t Name *				
Please enter	First Name	P	lease enter La	st Name			
hone *		Email Address *		Confi	rm Email A	ddress *	
Please enter	Telephone Number	Please enter E-Mail Add	ress	Plea	ase confirm	n E-Mail Addre	SS
Indicates requ	ired field						

Clicking the **Continue Shopping** button will take you back to the list of documents for purchase. Clicking the **Remove** button removes the selected document from the shopping cart. If you decide to continue shopping, you will be returned to the current court case events/document list where you can add more documents from that case, or click **Exit Case Details** to start a new case search:

13	08/29/2018	MOTION TO TERMINATI PROBATION	E PRO SE		<b>\$</b> 5
14	08/29/2018	NOTICE OF HEARING	PRO SE MOTION TO TERM 9- 4-18 @ 2:30PM JUDGE BARBER DIV D		<b>\$</b>
Showing 1 to 10 of 128 entries (filtered from 0 total er	itries)		Previous	1 2 3 4 5	13 Next
Indicates document is ready to be viewed		👤 (	Displays additional event information		
C Indicates document needs redaction review prior	to public viewing	3	ndicates document is undergoing redaction		
Indicates document is sealed by the Court Order	or Confidential by Court rule. Image ca	nnot be viewed 🔬	Click to purchase electronically certified copie	s of documents	
Image Pending Review		If No I image	mage Appears there is either no image availal	ble or document has not been o	converted to electronic
X Ext Case Details					

**Step 9:** When you are done "shopping" and all the documents you want certified are in the cart, click the **Purchase** button; the Payment Message will appear.

Remove	Case Number	Document Description	Pages	Page Cost	Clerk	eCertify Fee	Total Cost *
X	18-IN-004858-A	JUDGMENT AND SENTENCE	3	\$3.00	\$2.00	\$6.00	\$11.00
X	18-CM-014216-A	SATISFACTION OF JUDGMENT	1	\$1.00	\$2.00	\$6.00	\$9.00
X	18-IN-004874-A	NOTICE OF UNPAID BALANCE SENT	1	\$1.00	\$2.00	\$6.00	\$9.00
x	18-CF-017391-B	CERTIFICATE OF DISCHARGE OF BOND	1	\$1.00	\$2.00	\$6.00	\$9.00
X	18-CT-009070	JUDGMENT AND SENTENCE	2	\$2.00	\$2.00	\$6.00	\$10.00
Total						-	\$48.00
Please	:he payment.			Ī			
FIEdder		$\frown$		r	n Email Add	ress *	
Phone *			Const				
		ОК	Cancel	5	e confirm E-	Mail Address	
Phone *		OK	Cancel	5	e confirm E-	Mali Address	

#### **Payment Message**

Clicking **Cancel** will return you to the List of Documents to Certify screen. Click **OK** if you want to proceed with the purchase.

*NOTE:* You must fill out all required personal information fields marked with a red asterisk (\*) before moving forward to purchase. Your e-certified document(s) will be sent to the e-mail address provided in this section.

**Step 10:** After filling out the required information, click **OK** to proceed to MyFloridaCounty, a third party credit card payment processor used by the Clerk, to make your credit card payment. The MyFloridaCounty Clerk E-Certify payment screen will open.

Amount:     \$ 9.00     Country       Service Fee:     \$ 0.32       Grand Total:     \$ 9.32   Address Line 1	~
Address Line 2	
Credit Card Information City	
e on Card State / Province / Select State	
d Number Zip	
Expires / (MM / YYYY) Phone	

Clicking **Cancel** will stop the purchase. To move forward with the purchase, complete the required information for the payment screen, then click **Continue**. The information entered under the Billing Information section is for billing and delivery of the receipt for this purchase only; not for the delivery of documents. (See note under Step 9)

NOTE: MyFloridaCounty charges a 3.5% service fee on the e-Certify shopping cart total for all credit card payment transactions. This is a separate expense from the Clerk's e-Certify fees. The total purchase costs with all vendor fees appears under **Your order summary** on the MyFloridaCounty payment screen.

MyFloridaCounty.com Clerk E-Certi	y Confirmation and Billing Screen
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Clerk E-Certify					
Please review the inform	nation below and click continue to make p	ayment			
Your order summary Amount: \$9.00 Service Fee: \$0.32 Total: \$9.32	Credit Card Information VISA:	Billing Information 601 Duckster Lane Tampa, FL- 33602 813-276-2029 michael.collins@hillsclerk.com			

Step 11: The Confirmation and Billing Screen opens. Click Submit to make the payment.

A successful payment will open the MyFloridaCounty's Clerk E-Certify Receipt screen:

Clerk E-0	Certify - Receipt
Your payment has been successfully processed and	d a receipt has been sent to the email address you provided
Orde	er ID: 346027
03/25/2	2020 05:47 PM
Your	order summary
Am	ount: \$9.00
Service	Fee: \$0.32
Grand	Total: \$9.32

You can print your receipt from this screen, using **Click here to print your receipt**, which will open in a new browser window formatted for printing. You will also receive two emails to the email address that you entered: one with your payment receipt from MyFloridaCounty, and one with the certified document download links from Clerk e-Certify.

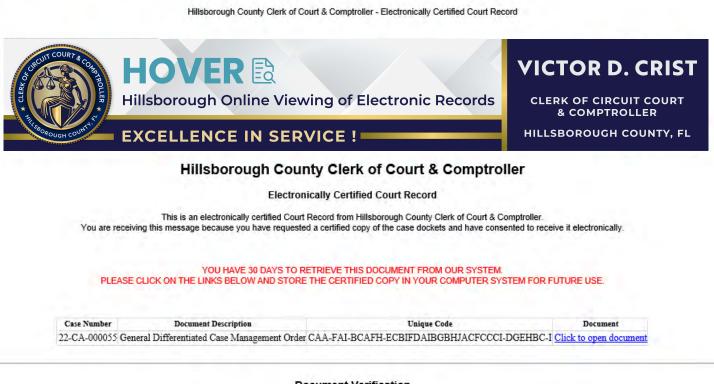
### MyFloridaCounty Payment Receipt Email

This email gets sent to you from MyFloridaCounty to your email that you entered on their payment screen. It serves as your payment receipt.

hisning is o	ur #1 threat. You are our best defense!!!
	R g ht
	Your payment has been successfully processed
	Clerk E-Certify Receipt Number: 346027
	03/25/2020 05:47 PM
	Your Order Summary
	Amount: \$9.00 Service Fee: \$0.32 Total: \$9.32
	Credit Card Information
	Name on Card: Daffy Duckster Card Number: ****************1111

#### **Download Links Email**

This email is sent to your email address from E\_certify@hillsclerk.com containing links to documents purchased. You have 30 days in which to download the documents in the links. Please check your junk mail folder if you do not see an email from E\_certify@hillsclerk.com in your inbox.



**Document Verification** 

This electronically certified document contains a unique electronic reference number for identification printed on each page.

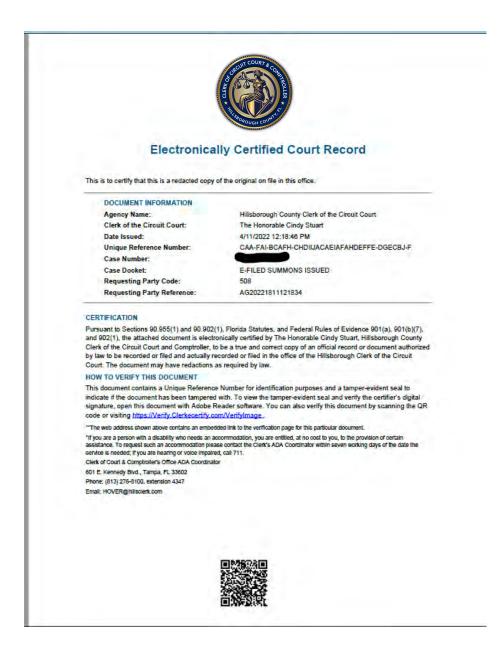
This document is delivered in PDF format and contains a digital signature identifying the certifier and tamper-evident seal

validating this document as a true and accurate copy of the original recorded.

Instructions for verifying this instrument is available by clicking here.

#### Authenticating the Certification of the Document

Once you download the PDF, you can share it electronically (email, FTP, file sharing sites) with other parties. Each certified document PDF will have a cover sheet which, when opened with Adobe Reader (available free) or a similar PDF reader, will show an unalterable certification message. For those parties that do not have a PDF reader, the cover sheet also contains a clickable link in it that the parties you send it to can use to authenticate that it is a certified document. The QR code at the bottom of the cover page can be used by parties with a physical copy to authenticate it by using the QR code reader or photo scanning app on their smartphone to scan the code to get the authentication message.



#### eCertify instructions (continued)

#### Support

If you have difficulty or concerns with your eCertify transaction that are not answered in this guide, please email Clerk eCertify support at <u>HOVER@hillsclerk.com</u> for assistance. Please make sure to include screen captures of any error messages that you are receiving in order for us to better assist you.

### Using eCertify to order electronically certified official records

*NOTE:* Electronically certified documents are delivered by email. Users will need a valid email address to use this service.

#### Start searching

Open the Official Records Index at https://pubrec6.hillsclerk.com/ORIPublicAccess/customSearch.html .

	ton Crist Greuit Gourt & Comptoiler ILIBBOROUGH COUNTY FL	EXCELLENC	E	IN SERVICE!	0
Official Records Public Search					💘 Cart 🔹 🚸 Legin
✓ Search Types	✓ Search Fields			V Directions	
Cost * Co	Press tys Tester to dots Left Plantes Non Left Plantes Non Exercise Non Source Type Occurrent Type Control Source Type Control S	Pol New New York Middle Watching To Watching To Watching To New Other	~	Province strain place, the own (1996)     Province strain place, the own (1996)     Province strain place strain plac	An Und Look Uniged
Taras III: pistony Cover Function Muk Linkay           • Synamical Biol and the more binducing many of Finder and III and the analy 31st centry. This called an includes same           • Place load & Hongs 7           • Integration of Finder and IIII and the same statements	maps from the Clerk's records duting back to the late 1900s.		The map libro	ry is here to thousands of anges, cherch, and she documents defing back how: • Processor (Constraint) (Const	

If a user is registered and wants to login, enter login credentials.



Anonymous or unregistered users do not need to login but will not be able to view records with statutory or courtordered viewing restrictions. If you feel you will need access to those record types, please read about our <u>Official</u> <u>Records Web Subscription Service</u>.

#### What are Official Records and what types of online searches are available?

<ul> <li>Search Types</li> </ul>	
Book/Page	
Case #	
Date	
Document Type	
DP Name and DOB	
DP Registration #	
Instrument #	
Legal Search	
Marriage Documents	
Name	
Sales Price	
Simple Searches	

A wide range of search types of the Hillsborough County Official Records Index are available to our customers. This guide will not instruct you on how to use every search type, but will cover those most likely to be helpful for our customers who do not use the Index frequently.

Please note that if you are looking for *court records* from Circuit and County Court in Hillsborough County (such as traffic citations, criminal cases, evictions, divorces, lawsuits, child support, and adoptions, for example), those can be viewed and purchased using our <u>HOVER portal</u>. The Index contains records that are classified as *official records* (such as marriage records, property deeds, notices of commencement, easements, certified judgments, and liens, to name a few). The Clerk *does not* maintain Federal Court records, which include bankruptcies. Once you find the official record that you seek in our online Index, you can view it, print it and/or purchase an electronically certified copy of it 24 hours a day, 365 days a year. The Official Records Index is optimized for customers using the Google Chrome browser.

#### Name Searches

Official Records: Search	recorded documents by party name
Person Type	
Select an Option	
Last / Business Name	First Name
Last or Business Name	First or First Middle
Document Type	
Optionally, choose one or more do	ocument types
Recording Begin Date	Quick Dates
01/13/2020	Yesterday Today
Recording End Date	Quick Dates
10/28/2020	Yesterday Today

Official Records: Search re	corded documents by party na	me
Person Type		
Select an Optico		
1		·Q,
Direct Party		
Reverse Party		
Optionally, choose one of more docu	ment types	
Recording Begin Date	Quick Dates	
01/13/2020	Yesterday	Today
Recording End Date	Quick Dates	
10/28/2020	Yesterday	Today
	Reset	Search

Name searches allow you to search the Index for records that contain a specific person's name who would be listed on the record. You can also search for a business name and a date range for the document(s) (when they would have been recorded).

Please note that the broader the date range, the more results you might get, and results exceeding 5,000 records will not be delivered to you; you will be required to narrow your date range or other criteria to reduce the amount of results to less than 5,000 records.

#### **Marriage Document Searches**

Official Records: Search ree	corded documents for marriage records
Last / Business Name	First Name
Last or Business Name	First or First Middle
Recording Begin Date	Quick Dates
01/13/2020	Yesterday Today
Recording End Date	Quick Dates
10/28/2020	Yesterday Today
	Reset

Marriage document searches let you search just for marriage records using a specific person's name. Please note that marriage records do not contain divorce records; divorce records are court records, not official records.

#### **Document Type Searches**

Document Type			Document Type
Optionally, choose one or more docume	ent types		0
Recording Begin Date	Quick Dates		(AFF) AFFIDAVIT + (AGR) AGREEMENT
01/13/2020	Yesterday	Today	(AGD) AGREEMENT AND/OR CONTRACT FOR DEED (ASG) ASSIGNMENT
Recording End Date	Quick Dates		(ASINT) ASSIGNMENT OF INTEREST
10/28/2020	Yesterday	Today	(ASGT) ASSIGNMENT/TAXES 3
	Reset	Search	(CT) CERTIFICATE (CC) CERTIFIED COPY OF A COURT JUDGMENT (CND) DECI ARATION OF CONDOMINIUM

Document type searches let you search for a specific record type that was recorded during a specified time period.

#### **Search Results and Selecting Documents**

Once you have set your criteria, and submitted your search, you will get results that may look like these:

	nint Vitib		ie welch RecordDatelarger. 01/13/2020 in Experi to Spreadsbeet	Cortoanesta: 10/26/2020						30 .
low	Status	Action	Name	Cross-Party Name	Recording	Doc Type	Book	Page	Legal Description	Instrument
		48			1000					
÷			AGHINDES STEVEN	SMITH STEVEN WILLIAM	2020-10-21	UDD) JUDGMENT		_		202043611
2		- 8	стакой он наст с ок транов	SMITH STEVEN KOBERT	2020-10-09	INOC) NOTICE OF COMMENCEMENT			LEBA CORDOBA RANCH PARCELS	202041727
3		-	HIDRICH STATE	SMITH STEVEN C	2020-09-04	(CCJ) CERTIFIED COPY OF A COURT JUDGMENT			18-CF-009289-A	202036327
4			FLERIDA STATE	SMITH STEVEN C	2020-09-03	UUD) JUDGMENT			18-CF-009289	202036296
5		-	UNINAR HOMES LLC	SMITH STEVEN	2020-08-31	(TER) TERMINATION			OR 8K 27294 PG 1021	202035612
6		-	TT JOSEPHU HOSPITAL INC.	SMITH STEVEN J	2020-08-25	(REL) RELEASE			CLK# 2019522691	202034579
τ		-	LERINGRI HOMES LLC	SMITH STEVEN ROBERT	2020-07-31	(NOC) NOTICE OF COMMENCEMENT			1 34 BAVOLI PASS PH 38	202031176
4			LINNUR HOMES LLC	SMITH STEVEN INCIDERT	2020-07-31	(NOC) NOTICE OF COMMENCEMENT			L 33 BAYOU PASSAR 38	202031176
9		-	ASHMORE STEVEN	SMITH STEVEN WILLIAM	2020-06-30	(JUD) JUDGMENT			20-CC-028431	202026890
10-			LEWINER HOMES LLC	SMITH STEVEN	2020-06-11	(NOC) NOTICE OF COMMENCEMENT			L 17 8.36 CYPRESS MILL PAR J PH 18	202023833
11		-	LENDLAR HOMES LLC	SMITH STEVEN	2020-06-11	(NOC) NOTICE OF COMMENCEMENT			1 19 8 36 CYRRESS MILL PAR ) PH 18	202023833
12			LEWISE HOMES LLC	SMITH STEVEN	2020-06-11	(NOC) NOTICE OF COMMENCEMENT			L 20 8 36 CYPRESS MILL PAR J PH 18	202023833
结			LENDIAR HOMES LSC	SMITH STEVEN	2020-06-08	(NOC) NOTICE OF COMMENCEMENT			1 12 B A AVERSWORTH GLEN PH 5	202023030
14		- 13	US BANK NA TRU	SMITH STEVEN CHARLES	2020-04-30	(REL) RELEASE			OR BK 16535 PG 297	202018160
15			WERS NOM	SMITH STEVEN R	2020-04-20	(REL) RELEASE			OR BK 23540 PG 99	202016726
të-			FEDERAL NATIONAL MORTGAGE	SMITH STEVEN S, EMITH ETEVEN S,	2020-04-16	(CP) COURT PAPER			19-C4-002181	202016335

This example shows name search results, displaying two party names (if there are more than one), the recording date, the document type, legal description (if any), and instrument number.

Select the first document that you want to purchase by clicking on the hyperlinked name in the first Name column:

1	U	📇 📆	ASHMORE STEVEN	SMITH STEVEN WILLIAM	2020-10-21	(JUD) JUDGMENT
2		-	STANDARD PACIDIC OF	SMITH STEVEN ROBERT	2020-10-09	(NOC) NOTICE OF COMMENCEMENT

*NOTE: that you might have to allow pop ups for hillsclerk.com, if you have pop up blockers enabled for your browser.* 

A new layer or pop up will appear with a preview of this record, so that you can see if this is the document you want to purchase:

Document Type:       (AUD) AUSCMENT         Recording Date:       2000 Doc31 1205 13 PM         ADD TOC31 1205 13 PM       2000 Doc31 1205 13 PM         ADD TOC31 1205 13 PM       2000 Doc31 1205 13 PM         Contract:       2000 Doc31 1205 13 PM         Destry:       AUDIT MARCHER ELANS:         Statistic:       2000 Doc31 1205 13 PM         Statistic:       2000 Doc31 1205 13 PM         Destry:       2000 Doc31 1205 13 PM Deputy Cleds: EBOLLINGER Pat Frank. Clerk of the Circuit Court Hillsborough County         Page:       Direct link:       2006 Doc31 120 PM Doc31 PM Doc31 120 PM		tion	Doc	ament						 	
Marjorie Elaine Smith and Steven William Smith	Accument Type: iconting Date: irantor: irantee: look: aget gest linect link: M Conser Centified offer: • Large Scrame • Large Scrame	ULUD ALDGMENT DDD-10-21 12:05 13 PM • SHIMCHE STEVEN • UBERT WATURE INSURANCE COMPANY • SMITH NARUCHE ELAINE • SMITH STEVEN WEILIAM • SMITH STEVEN WEILIAM • SMITH STEVEN WEILIAM • SMITH STEVEN WEILIAM		Instrument Treat Courses IN TH OF TIN AN Case UCN: LIBEF as Su VS. Martin	= 2020436 rt Hillsbord E COUNT E 13th J D FOR H Ref. No.: TY MUTL brogee of Plaintiff ris Elaind	Y COURT JDICIAL CIR UDICIAL CIR ULSBOROUX 20-CC-0490 AL INSURAI Steven Ash (s)	CUIT SH COUNTY 104 S NCE COMPA more,	12:05:13 PM ; FLORIDA NY	M Depu	LINGER Pat Frank. Clerk of	 D

*NOTE: large documents may load slowly in the preview window.* 

#### Printing uncertified documents and purchasing electronically certified documents

From this preview screen, you can:

- Download an uncertified copy of the document
- Order an electronically certified copy of the document
- Close the screen and return to the search results

If you download the uncertified copy, it will look just as you see it in the preview, with "UNCERTIFIED COPY" all over the background of every page. If you just need to view information on the document, this may be your best option.

*NOTE: Please download the document to your computer and print it from where you saved it on your computer, not from this preview screen, or you will get errors.* 

If you want a copy of the record without the watermarks and/or you need a certified copy, then please click on the **Order Certified Copy** button.

R Order Certified Copy

Clicking the button will cause it to pulse green two times, then turn steady white and change to the button confirming that this document is in your eCertify shopping cart:

🐂 This item is in your shopping cart 📔 🐂 This item is in your shopping cart

Click on the "X" in the upper right corner of the document preview screen to close it and go back to your search results. You will now see that the shopping cart icon next to the document that you just adding to your eCertify shopping cart has changed from a green shopping cart icon to a green check mark:

Row	Status	Action	Name	Cross-Party Nan
		2 A		
1	U	<b>=</b>	ASHMORE STEVEN	SMITH STEVEN V
2		<b>**</b> 🕅	STANDARD PACIDIC OF FLORIDA	SMITH STEVEN R
3		🔛 🖹	Add to cart to purchase a certifie	d copy
4		📇 関	FLORIDA STATE	SMITH STEVEN C
5		📇 🖹	LENNAR HOMES LLC	SMITH STEVEN

You can continue to preview other documents in your search results and add them to your shopping cart, or you can start new searches and add documents from those into your shopping cart. New or inexperienced users are strongly encouraged to preview each document before purchasing, because **all eCertify purchases are non-refundable**.

POWER USER TIP: If you know exactly what documents you want and do not need to preview them to be certain you are selecting the correct document, just click on the green shopping cart icon from the search results to add your documents quickly for purchase.

#### All done shopping and ready to review what is in your shopping cart

Once you have selected all of the documents that you want to purchase for eCertifying in this session, regardless of what screen (non-preview) you are currently on in the Index, you will see in the upper right corner a **Cart** button with a number showing the number of documents you have placed in it for purchase. In this example, one document is in the cart.

C.	icton Crist national composition Exception	CELLENCE	IN SERVICE!	6
Official Records Public Search				🗮 Cart 🗘 Lagie
v Search Types	v Seavb Falds		* Obsections	
Maning Maning Water Control (Control (Contro) (Control (C	Other Sector S		<ul> <li>example of the second se</li></ul>	An Ali Ana Anguera The State
Tampa Bay History Carter Teuchton Map Library - If you would like in view more biolocical maps of Famila	and Hilbiturnugh County places with the Tampa Bay History Cartier Southine Hist Liberry Hilps (Sampalay)4	bioryawiw organishi@awition may likery Do may	Henry is bown in Four-cashs of maps, sharin, and allow decoments shifting basis from	he andy European exploration of Kerth America more than 100 years ago up
Brough the safe y that century, This cellscale includes	nan ang palabaha baha palabaha kan di kata di k Kata di kata di		<ul> <li>Mick Keith (Figs. 8)</li> <li>East Tange Mark (Longe Rest of Longe Rest (Longe Rest (</li></ul>	

Cart Dogin

Click on the **Cart** button to start the payment process.

Action Instrument # Do	cument			Pages	Per Page Cost	Clerk Fee	ECertify Fee	Sub- Total
	0) JUDGMENT			1	\$1.00	\$2,00	\$6.00	\$9.00
TAB .							Sub-Total:	\$9.00 *
Please nate that an addition	al credit card fee of 3.5% will be added to this sul	b-total by our payment processor.						
view all documents in your :	shopping cart prior to purchase as no refunds w	ill be issued once payment is made. Please make so	e your emoil address is correctly	entered, as your do.	unient daw	irilood links	s will be sent	to this
mail address.								
irst Name *		Last Name *						
irst Name *		Last Name *	Ş					
irst Name * 'hone Number *	Email Address *	Last Name *	Confirm Email Address *					
	Email Address *	Last Name *						

The shopping cart will list all of the documents you have added to it. It lists the number of pages for each document and details all\* of the fees that will be collected before it is sent to the credit card payment processor.

IMPORTANT FEES INFORMATION: Please note the Copy/Certification Cost for the document. The eCertify vendor collects \$6 for each document you request electronically certified as their fee; the Clerk collects the statutory fee of \$2 per document plus \$1 for each page in the document. There is no option to purchase specific pages in a multiple page document using eCertify; all eCertify purchases are for every page in the document and are charged accordingly. Individual page purchases can be made in person or by mail.

\*The credit card payment processor charges a 3.5% fee on the sub-total shown above.

PLEASE NOTE: No refunds will be issued once payment is made.

It is very important that you check this list of documents you are purchasing to make sure that you have added the correct documents to this cart. You are responsible for any errors in your purchase, and will not be able to get a refund if you have made a mistake. If you want to remove one or more documents from the shopping cart, you can click on the blue trash can button next the document to delete it.



If you do not want to go through with your purchase at all at this time, just click the "X" at the top right of the screen and close the shopping cart.

If you do want to continue with your purchase, you will have another opportunity to halt this transaction before your payment method is actually charged by the payment processor.

#### Pay for the purchases

Please fill in your billing name and address, your preferred contact phone number, and the email address that you want the electronically certified documents to be delivered to.

Action Instrument # Do	cument			Pages	Per Page Cost	Clerk Fee	ECertify Fee	Sub- Total
	D) JUDGMENT			1	\$7.00	\$2.00	\$6.00	\$9.00
TA1							Sub-Total:	\$9.00 *
Please nate that an addition	al credit card fee of 3.5% will be added to this sub-total by	/ our payment processor.						
irst Name *		Last Name *						
irst Name * Hills		Last Name * Clerk	\$					
Hills	Email Address *		Confirm Email Address *					
irst Name * Hills hone Number * 555-5555	Email Address * noreply@hillsclerk.com		Confirm Email Address * noreply@hillsclerk.com	n				

IMPORTANT: Verify that you have correctly entered the email address that you want to receive the electronic documents at. If you enter this incorrectly, then you will not receive the documents. The documents are delivered via an email with download links for the documents. You want to make sure to add **E\_certify@hillsclerk.com** to your address book or as a safe sender, or to check your junk/spam mail if you do not receive the email after purchase.

Click the blue **Check Out** button in the lower right corner of the shopping cart.

NOTE: Clicking **Check Out** will take you to a different website for the payment processor used by the Clerk, which is called MyFloridaCounty.

1	Your order summary		Billing Information	
	Amount: \$19.00 Service Fee: \$0.32	Country	Undet States.	~
(	Grand Total: 59.32	Address Line 1 Address Line 2		
	Credit Card Information	City		
Name on Card		State / Province / Region	Select State	~
Expires	/ (Mink 2 varvay)	Zip		
CVV	0	Émail		
Casos				Continue

The MyFloridaCounty payment processor screen will ask you for the billing information again. The information you entered on the earlier screen was so that the Clerk could deliver your order to you. MyFloridaCounty needs the information so that they can verify and process your payment.

You will see your order summary (circled in red in this sample above) showing the sub-total from the Clerk's shopping cart and the service fee of 3.5% applied to the sub-total by the payment processor. The Grand Total is the amount that your payment method will be charged. The Clerk will not see any of the payment method information

#### eCertify instructions (continued)

that you enter; this is all handled securely by the payment processor. Please note that the email address you enter here is to receive a payment receipt from MyFloridaCounty (please verify that you have entered it correctly to ensure its delivery to you). Once you finish entering your payment and billing information, click the blue **Continue** button in the lower right corner.

Clerk J	E-Certify for Official Records	
Please review the infor	mation below and click continue to make p	ayment
Your order summary Amount: \$0.00 Service Fee: 30.32 Total: \$0.32	Credit Card Information	Billing Information 101 Ducksler Line Tampa, FL-39602 M15-298-2029 michael.colume@nevcew.com

The Confirmation and Billing Screen opens. This is your last chance to back out of the transaction, which you can do by pressing the **Back** button. If you are ready to complete your order and pay, click **Submit** to make the payment.

A successful payment will open the MyFloridaCounty's Clerk E-Certify Receipt screen:

our payment has been successfully processed and a receipt has been sent to the email address you prov
Order ID: 346027
03/25/2020 05;47 PM
~
Your order summary
Amount: 36.00
Service Fee: 80.32
Grand Total: 19.32

You can print your receipt from this screen, using **Click here to print your receipt**, which will open in a new browser window formatted for printing. You will also receive two emails to the email address that you entered: one with your payment receipt from MyFloridaCounty, and one with the certified document download links from Clerk e-Certify.

### MyFloridaCounty Payment Receipt Email

This email gets sent to you from MyFloridaCounty to your email that you entered on their payment screen. It serves as your payment receipt.

Phishing is o	our #1 threat. You are our best defense!!!
	Ri Br
	Your payment has been successfully processed
	Clerk E-Certify Receipt Number: 346027
	03/25/2020 05:47 PM
	Your Order Summary
	Amount: \$9.00 Service Fee: \$0.32 Total: \$9.32
	Credit Card Information
	Name on Card: Daffy Duckster Card Number: ************************************

#### **Download Links Email**

This email is sent to your email address from E\_certify@hillsclerk.com containing links to the documents you purchased. You have 30 days in which to download the documents in the links. Please check your junk mail folder if you do not see an email from E\_certify@hillsclerk.com in your inbox. It usually arrives within a minute after the MyFloridaCounty receipt email.



#### Hillsborough County Clerk of Court & Comptroller

Electronically Certified Official Record

This is an electronically certified Official Record from Hillsborough County Clerk of Court & Comptroller. You are receiving this message because you have requested a certified copy of and official record and have consented to receive it electronically.

YOU HAVE 30 DAYS TO RETRIEVE THIS DOCUMENT FROM OUR SYSTEM. PLEASE CLICK ON THE LINKS BELOW AND STORE THE CERTIFIED COPY IN YOUR COMPUTER SYSTEM FOR FUTURE USE.

 Certification ID
 Document Type
 Unique Code
 Document

 997692de-bdad-4f7c-a8ff-f3a45623ef52
 93880307825370276863
 93880307825370276863
 Click to open document

#### **Document Verification**

This electronically certified document contains a unique electronic reference number for identification printed on each page.

This document is delivered in PDF format and contains a digital signature identifying the certifier and tamper-evident seal

validating this document as a true and accurate copy of the original recorded.

Instructions for verifying this instrument is available by clicking here.

#### Authenticating the Certification of the Document

Once you download the PDF, you can share it electronically (email, FTP, file sharing sites) with other parties. Each certified document PDF will have a cover sheet which, when opened with Adobe Reader (available free) or a similar PDF reader, will show an unalterable certification message. For those parties that do not have a PDF reader, the cover sheet also contains a clickable link in it that the parties you send it to can use to authenticate that it is a certified document. The QR code at the bottom of the cover page can be used by parties with a physical copy to authenticate it by using the QR code reader or photo scanning app on their smartphone to scan the code to get the authentication message.

#### eCertify instructions (continued)

#### Support

If you have difficulty or concerns with your eCertify transaction that are not answered in this guide, please email Clerk eCertify for Official Records support at <a href="mailto:servicedesk@hillsclerk.com">servicedesk@hillsclerk.com</a> for assistance. Please make sure to include screen captures of any error messages that you are receiving in order for us to better assist you.

## What types of Electronic Court Documents are available Online?

Below is a summary of the type of electronic court documents that are available for access online.

						C	ase Type	S
		Circuit Civil	County Civil	Family Law (Including Divorce Records)	Domestic Violence **	Probate	Guardianship	Mental Health
	Attorney Of Record <sup>1</sup>		~	$\checkmark$				~
User	Pro 5e User <sup>2</sup>							~
Roles	Registered User <sup>3</sup>				$\checkmark$		X	X
	Anonymous <sup>4</sup>	$\checkmark$		X	X	X	X	X

1. Attorney of Record Users can view the name index, progress docket and un-redacted images on cases in which they appear as the active attorney of record, unless the images have been made confidential by court rule or order. The Attorney of Record User role also allows access to non-confidential/sealed name indexes, progress dockets and redacted images for cases in which the attorney is not the active attorney of record. Effective March 22, 2019 the Clerk of the Circuit Court will terminate the appearance of an attorney of record pursuant to the directions provided under FRGPJA 2.505 (f)(3).

Able to access documents

2. Pro Se Users can view the name index, progress docket and un-redacted images on cases in which they appear as pro-se (not represented by an attorney), unless the images have been made confidential by court rule or order. The Pro Se user role also allows access to non-confidential/non-sealed name indexes, progress dockets and redacted images for cases in which the viewer is not a self-represented litigant (pro se) on the case.

3. Registered Users may view non-confidential/sealed name indexes, progress dockets and redacted images for cases.

4. Anonymous users may view non-confidential/sealed name indexes, progress dockets and redacted images for cases except Family Law, Probate and Juvenile cases.

\*\*Note: Images for some criminal and civil cases involving sexual abuse may not be viewable remotely due to sensitive nature of cases and redaction processes. If no images appear on the Events or Judgments tab, you will need to visit our office in person for viewing.



Not able to access documents

