

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2023 - 2024



CCOC Form Version 2
Updated: 01/05/2024

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Quarter: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Reason Code	Action Plan		
CGE CQ1-24	RPE 12/31/22										External	Continued Transmission to Collection Agencies	
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	A = Amount Assessed	\$ 436,869.00	\$ 484,109.00	\$ 509,776.00	\$ 552,460.00	\$ 583,645.00							
	CR = Collection Rate	\$ 11,478,121.00	\$ 11,454,655.00	\$ 11,424,591.00	\$ 11,417,699.00	\$ 11,410,917.00							
		3.81%	4.23%	4.46%	4.84%	5.11%							
CGE CQ2-24	RPE 03/31/23										External	Continued Transmission to Collection Agencies	
	C = Cumulative Collections						Qtr 1	Qtr 2	Qtr 3	Qtr 4			Qtr 5
	A = Amount Assessed						\$ 553,470.00	\$ 607,639.00	\$ 632,895.00	\$ 678,299.00			\$ 722,253.00
	CR = Collection Rate						\$ 10,260,202.00	\$ 10,241,276.00	\$ 10,221,299.00	\$ 10,215,208.00			\$ 10,205,518.00
							5.39%	5.93%	6.19%	6.64%	7.08%		
CGE CQ3-24	RPE 06/30/23										External	Continued Transmission to Collection Agencies	
	C = Cumulative Collections						Qtr 1	Qtr 2	Qtr 3	Qtr 4			Qtr 5
	A = Amount Assessed						\$ 329,490.00	\$ 380,208.00	\$ 421,319.00	\$ 479,223.00			\$ 516,439.00
	CR = Collection Rate						\$ 9,165,015.00	\$ 9,144,740.00	\$ 9,138,955.00	\$ 9,125,264.00			\$ 9,092,694.00
							3.60%	4.16%	4.61%	5.25%	5.68%		
CGE CQ4-24	RPE 09/30/23												
	C = Cumulative Collections						Qtr 1	Qtr 2	Qtr 3	Qtr 4			Qtr 5
	A = Amount Assessed						\$ 586,536.00	\$ 663,923.00	\$ 715,420.00	\$ 755,560.00			
	CR = Collection Rate						\$ 8,352,991.00	\$ 8,313,408.00	\$ 8,296,745.00	\$ 8,278,533.00			
							7.02%	7.99%	8.62%	9.13%	100.00%		
CGE CQ1-25	RPE 12/31/23												
	C = Cumulative Collections						Qtr 1	Qtr 2	Qtr 3	Qtr 4			
	A = Amount Assessed						\$ 579,640.00	\$ 654,170.00	\$ 702,530.00				
	CR = Collection Rate						\$ 9,184,687.00	\$ 9,155,922.00	\$ 9,144,680.00				
							6.31%	7.14%	7.68%	100.00%			
CGE CQ2-25	RPE 03/31/24											10/01/23 - 12/31/23	
	C = Cumulative Collections						Qtr 1	Qtr 2	Qtr 3				
	A = Amount Assessed						\$ 420,342.00	\$ 453,240.00					
	CR = Collection Rate						\$ 8,350,385.00	\$ 8,325,263.00					
							5.03%	5.44%	100.00%				
CGE CQ3-25	RPE 06/30/24											04/01/24 - 06/30/24	
	C = Cumulative Collections						Qtr 1	Qtr 2					
	A = Amount Assessed						\$ 446,695.00						
	CR = Collection Rate						\$ 12,270,135.00						
							3.64%	100.00%					
CGE CQ4-25	RPE 09/30/24											07/01/24 - 09/30/24	
	C = Cumulative Collections						Qtr 1						
	A = Amount Assessed												
	CR = Collection Rate												
							100.00%						

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

Business Rules

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.
- This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2023 - 2024



CCOC Form Version 2
Updated: 01/05/2024

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

NOTE: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal court division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.

Court/Case Type: Drug Trafficking

		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Adjusted Circuit Criminal Rate
CGE CQ1-24	RPE 12/31/22									This is the percent of collections for Circuit Criminal if Drug Trafficking Cases had not been included: Collection \$ 579,523.00 Assessment \$ 4,751,635.00 Adj. Circuit Criminal Rate 12.20%
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	A = Amount Assessed	\$ 224.00	\$ 244.00	\$ 293.00	\$ 3,340.00	\$ 4,122.00				
	CR = Collection Rate	\$ 6,659,982.00	\$ 6,659,632.00	\$ 6,659,432.00	\$ 6,659,432.00	\$ 6,659,282.00				
CGE CQ2-24	RPE 03/31/23									Collection \$ 720,039.00 Assessment \$ 6,396,045.00 Adj. Circuit Criminal Rate 11.26%
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	A = Amount Assessed	\$ 734.00	\$ 863.00	\$ 863.00	\$ 1,474.00	\$ 2,214.00				
	CR = Collection Rate	\$ 3,810,225.00	\$ 3,809,925.00	\$ 3,809,575.00	\$ 3,809,524.00	\$ 3,809,473.00				
CGE CQ3-24	RPE 06/30/23									Collection \$ 512,770.00 Assessment \$ 4,201,317.00 Adj. Circuit Criminal Rate 12.20%
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	A = Amount Assessed	\$ 524.00	\$ 1,892.00	\$ 2,073.00	\$ 2,424.00	\$ 3,669.00				
	CR = Collection Rate	\$ 4,894,040.00	\$ 4,893,390.00	\$ 4,893,340.00	\$ 4,893,290.00	\$ 4,891,377.00				
CGE CQ4-24	RPE 09/30/23									Collection \$ - Assessment \$ - Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	A = Amount Assessed	\$ 219.00	\$ 367.00	\$ 429.00	\$ 429.00					
	CR = Collection Rate	\$ 4,196,195.00	\$ 4,195,695.00	\$ 4,191,859.00	\$ 4,191,755.00					
CGE CQ1-25	RPE 12/31/23									Collection \$ - Assessment \$ - Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4					
	A = Amount Assessed	\$ 269.00	\$ 316.00	\$ 475.00						
	CR = Collection Rate	\$ 4,175,403.00	\$ 4,175,303.00	\$ 4,175,099.00						
CGE CQ2-25	RPE 03/31/24									Collection \$ - Assessment \$ - Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3						
	A = Amount Assessed	\$ 474.00	\$ 620.00							
	CR = Collection Rate	\$ 4,657,173.00	\$ 4,656,869.00							
CGE CQ3-25	RPE 06/30/24									Collection \$ - Assessment \$ - Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	Qtr 1	Qtr 2							
	A = Amount Assessed	\$ 388.00	\$ 7,249,716.00							
	CR = Collection Rate	\$ 7,249,716.00								
CGE CQ4-25	RPE 09/30/24									Collection \$ - Assessment \$ - Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	Qtr 1								
	A = Amount Assessed									
	CR = Collection Rate									

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.
- Additional Notes Related to Collection Issues:** No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.
 - Cumulative Collection amount should **NOT Decrease** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - The Amount Assessed - Adjusted should **NOT Increase** from the previous quarter in the same Control Group (font color for amount will change to RED)

County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: County Criminal

Performance Measure Standard: 40%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/22 - 12/31/22					01/01/23 - 03/31/23					04/01/23 - 06/30/23					07/01/23 - 09/30/23					10/01/23 - 12/31/23					01/01/24 - 03/31/24					04/01/24 - 06/30/24					07/01/24 - 09/30/24					Action Plan	
		Reason Code	Actions to Improve																																								
CGE CQ1-24	RPE 12/31/22	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5																																	
	C = Cumulative Collections	\$ 315,313.00	\$ 403,965.00	\$ 462,324.00	\$ 483,545.00	\$ 493,608.00																																					
	A = Amount Assessed	\$ 1,106,089.00	\$ 1,055,733.00	\$ 1,051,688.00	\$ 1,050,038.00	\$ 1,047,804.00																																					
	CR = Collection Rate	28.51%	38.26%	43.96%	46.05%	47.11%																																					
CGE CQ2-24	RPE 03/31/23	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5																																	
	C = Cumulative Collections	\$ 359,360.00	\$ 432,627.00	\$ 475,011.00	\$ 500,374.00	\$ 513,904.00																																					
	A = Amount Assessed	\$ 1,233,197.00	\$ 1,178,076.00	\$ 1,171,620.00	\$ 1,165,127.00	\$ 1,164,055.00																																					
	CR = Collection Rate	29.14%	36.72%	40.54%	42.95%	44.15%																																					
CGE CQ3-24	RPE 06/30/23	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5																																	
	C = Cumulative Collections	\$ 366,334.00	\$ 445,280.00	\$ 492,279.00	\$ 522,787.00	\$ 536,616.00																																					
	A = Amount Assessed	\$ 1,292,240.00	\$ 1,248,422.00	\$ 1,242,846.00	\$ 1,239,529.00	\$ 1,237,956.00																																					
	CR = Collection Rate	28.35%	35.67%	39.61%	42.18%	43.35%																																					
CGE CQ4-24	RPE 09/30/23	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5																																	
	C = Cumulative Collections	\$ 349,380.00	\$ 412,348.00	\$ 460,255.00	\$ 483,980.00																																						
	A = Amount Assessed	\$ 1,261,207.00	\$ 1,201,033.00	\$ 1,192,184.00	\$ 1,189,898.00																																						
	CR = Collection Rate	27.70%	34.33%	38.61%	40.67%	100.00%																																					
CGE CQ1-25	RPE 12/31/23	Qtr 1		Qtr 2		Qtr 3		Qtr 4																																			
	C = Cumulative Collections	\$ 344,124.00	\$ 423,804.00	\$ 468,127.00																																							
	A = Amount Assessed	\$ 1,219,367.00	\$ 1,170,649.00	\$ 1,161,369.00																																							
	CR = Collection Rate	28.22%	36.20%	40.31%	100.00%																																						
CGE CQ2-25	RPE 03/31/24	Qtr 1		Qtr 2		Qtr 3																																					
	C = Cumulative Collections	\$ 373,672.00	\$ 434,548.00																																								
	A = Amount Assessed	\$ 1,264,936.00	\$ 1,210,380.00																																								
	CR = Collection Rate	29.54%	35.90%	100.00%																																							
CGE CQ3-25	RPE 06/30/24	Qtr 1		Qtr 2																																							
	C = Cumulative Collections	\$ 374,481.00																																									
	A = Amount Assessed	\$ 1,393,695.00																																									
	CR = Collection Rate	26.87%	100.00%																																								
CGE CQ4-25	RPE 09/30/24	Qtr 1																																									
	C = Cumulative Collections																																										
	A = Amount Assessed																																										
	CR = Collection Rate					100.00%																																					

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

Business Rules

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
 - Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - This report form worksheet should be completed and returned in this report form workbook to reports@flccoc.org (in Excel format) by the 20th of the month following the end of the quarter being reported.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2023 - 2024



CCOC Form Version 2
Updated: 01/05/2024

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			Reason Code	Actions to Improve	
CGE CQ1-24	RPE 12/31/22									External	No Collection Methods Available
	C = Cumulative Collections	\$ 1,113.00	\$ 1,820.00	\$ 2,773.00	\$ 3,329.00	\$ 3,761.00					
	A = Amount Assessed	\$ 56,891.00	\$ 52,926.00	\$ 52,276.00	\$ 51,511.00	\$ 51,011.00					
	CR = Collection Rate	1.96%	3.44%	5.30%	6.46%	7.37%					
CGE CQ2-24	RPE 03/31/23									External	No Collection Methods Available
	C = Cumulative Collections		\$ 1,337.00	\$ 2,502.00	\$ 2,880.00	\$ 3,418.00	\$ 4,038.00				
	A = Amount Assessed		\$ 56,024.00	\$ 52,874.00	\$ 51,824.00	\$ 51,424.00	\$ 50,874.00				
	CR = Collection Rate		2.39%	4.73%	5.56%	6.65%	7.94%				
CGE CQ3-24	RPE 06/30/23									External	No Collection Methods Available
	C = Cumulative Collections			\$ 1,490.00	\$ 2,019.00	\$ 2,819.00	\$ 3,069.00	\$ 3,169.00			
	A = Amount Assessed			\$ 48,349.00	\$ 44,469.00	\$ 43,769.00	\$ 43,519.00	\$ 43,469.00			
	CR = Collection Rate			3.08%	4.54%	6.44%	7.05%	7.29%			
CGE CQ4-24	RPE 09/30/23										
	C = Cumulative Collections				\$ 801.00	\$ 1,473.00	\$ 2,173.00	\$ 2,955.00			
	A = Amount Assessed				\$ 69,164.00	\$ 60,634.00	\$ 59,634.00	\$ 58,784.00			
	CR = Collection Rate				1.16%	2.43%	3.64%	5.03%	100.00%		
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections					\$ 1,363.00	\$ 2,063.00	\$ 3,207.00			
	A = Amount Assessed					\$ 59,555.00	\$ 53,255.00	\$ 52,555.00			
	CR = Collection Rate					2.29%	3.87%	6.10%	100.00%		
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections						\$ 2,111.00	\$ 2,486.00			
	A = Amount Assessed						\$ 71,804.00	\$ 66,389.00			
	CR = Collection Rate						2.94%	3.74%	100.00%		
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections							\$ 1,328.00			
	A = Amount Assessed							\$ 71,948.00			
	CR = Collection Rate							1.85%	100.00%		
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections								\$		
	A = Amount Assessed										
	CR = Collection Rate								100.00%		

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

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Business Rules

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- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
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County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: Circuit Civil

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-24	RPE 12/31/22										
	C = Cumulative Collections	\$ 1,281,699.00	\$ 1,288,739.00	\$ 1,289,384.00	\$ 1,289,559.00	\$ 1,289,559.00					
	A = Amount Assessed	\$ 1,300,542.00	\$ 1,299,637.00	\$ 1,299,637.00	\$ 1,299,637.00	\$ 1,299,637.00					
	CR = Collection Rate	98.55%	99.16%	99.21%	99.22%	99.22%					
CGE CQ2-24	RPE 03/31/23										
	C = Cumulative Collections	\$ 5,170,123.00	\$ 5,173,210.00	\$ 5,174,329.00	\$ 5,174,329.00	\$ 5,174,429.00					
	A = Amount Assessed	\$ 5,215,795.00	\$ 5,201,565.00	\$ 5,200,722.00	\$ 5,199,882.00	\$ 5,198,662.00					
	CR = Collection Rate	99.12%	99.45%	99.49%	99.51%	99.53%					
CGE CQ3-24	RPE 06/30/23										
	C = Cumulative Collections	\$ 1,468,747.00	\$ 1,475,899.00	\$ 1,476,394.00	\$ 1,476,794.00	\$ 1,477,231.00					
	A = Amount Assessed	\$ 1,486,524.00	\$ 1,485,928.00	\$ 1,486,298.00	\$ 1,486,288.00	\$ 1,486,185.00					
	CR = Collection Rate	98.80%	99.33%	99.33%	99.36%	99.40%					
CGE CQ4-24	RPE 09/30/23										
	C = Cumulative Collections	\$ 1,455,391.00	\$ 1,469,842.00	\$ 1,470,255.00	\$ 1,471,461.00						
	A = Amount Assessed	\$ 1,497,448.00	\$ 1,496,446.00	\$ 1,496,032.00	\$ 1,496,032.00						
	CR = Collection Rate	97.19%	98.22%	98.28%	98.36%	100.00%					
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections	\$ 1,096,560.00	\$ 1,102,167.00	\$ 1,103,280.00							
	A = Amount Assessed	\$ 1,131,534.00	\$ 1,130,964.00	\$ 1,130,564.00							
	CR = Collection Rate	96.91%	97.45%	97.59%							
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections	\$ 1,652,099.00	\$ 1,655,555.00								
	A = Amount Assessed	\$ 1,682,238.00	\$ 1,678,503.00								
	CR = Collection Rate	98.21%	98.63%								
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections	\$ 1,658,437.00									
	A = Amount Assessed	\$ 1,684,770.00									
	CR = Collection Rate	98.44%									
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections										
	A = Amount Assessed										
	CR = Collection Rate										

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

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County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: County Civil

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Action Plan			
		Reason Code	Actions to Improve										
CGE CQ1-24	RPE 12/31/22												
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	A = Amount Assessed	\$ 4,971,077.00	\$ 4,981,486.00	\$ 4,981,726.00	\$ 4,981,891.00	\$ 4,981,891.00							
	CR = Collection Rate	98.46%	98.69%	98.70%	98.71%	98.71%							
CGE CQ2-24	RPE 03/31/23												
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	A = Amount Assessed	\$ 7,920,874.00		\$ 7,867,574.00	\$ 7,867,632.00	\$ 7,867,632.00	\$ 7,867,657.00						
	CR = Collection Rate	99.37%		99.63%	99.63%	99.63%	99.63%						
CGE CQ3-24	RPE 06/30/23												
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	A = Amount Assessed	\$ 4,671,735.00		\$ 4,681,069.00	\$ 4,681,109.00	\$ 4,681,112.00	\$ 4,681,052.00						
	CR = Collection Rate	99.43%		99.63%	99.64%	99.64%	99.64%						
CGE CQ4-24	RPE 09/30/23												
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	A = Amount Assessed	\$ 4,012,430.00		\$ 4,021,245.00	\$ 4,021,270.00	\$ 4,025,382.00							
	CR = Collection Rate	99.19%		99.44%	99.44%	99.54%	100.00%						
CGE CQ1-25	RPE 12/31/23												
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4							
	A = Amount Assessed	\$ 3,782,738.00		\$ 3,794,222.00	\$ 3,797,485.00								
	CR = Collection Rate	98.81%		99.13%	99.21%	100.00%							
CGE CQ2-25	RPE 03/31/24												
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3					10/01/23 - 12/31/23			
	A = Amount Assessed	\$ 3,689,537.00		\$ 3,693,687.00									
	CR = Collection Rate	99.50%		99.64%	100.00%					01/01/24 - 03/31/24			
CGE CQ3-25	RPE 06/30/24												
	C = Cumulative Collections	Qtr 1		Qtr 2									
	A = Amount Assessed	\$ 4,244,869.00		\$ 4,257,383.00					04/01/24 - 06/30/24				
	CR = Collection Rate	99.71%		100.00%					Internal-Assesment Collection				
CGE CQ4-25	RPE 09/30/24												
	C = Cumulative Collections	Qtr 1											
	A = Amount Assessed							07/01/24 - 09/30/24					
	CR = Collection Rate							100.00%					

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Business Rules

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County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: Probate

Performance Measure Standard: 95%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-24	RPE 12/31/22										
	C = Cumulative Collections	\$ 349,316.00	\$ 350,699.00	\$ 350,699.00	\$ 351,038.00	\$ 351,038.00					
	A = Amount Assessed	\$ 358,498.00	\$ 356,789.00	\$ 356,789.00	\$ 356,789.00	\$ 356,789.00					
	CR = Collection Rate	97.44%	98.29%	98.29%	98.39%	98.39%					
CGE CQ2-24	RPE 03/31/23										
	C = Cumulative Collections	\$ 395,300.00	\$ 396,014.00	\$ 396,645.00	\$ 396,645.00	\$ 396,975.00	\$ 396,975.00				
	A = Amount Assessed	\$ 406,736.00	\$ 405,141.00	\$ 405,141.00	\$ 405,141.00	\$ 405,306.00	\$ 405,306.00				
	CR = Collection Rate	97.19%	97.75%	97.90%	97.90%	97.94%	97.94%				
CGE CQ3-24	RPE 06/30/23										
	C = Cumulative Collections	\$ 381,904.00	\$ 383,445.00	\$ 383,445.00	\$ 383,445.00	\$ 383,454.00	\$ 383,509.00				
	A = Amount Assessed	\$ 392,277.00	\$ 389,934.00	\$ 389,934.00	\$ 389,594.00	\$ 389,594.00	\$ 389,574.00				
	CR = Collection Rate	97.36%	98.34%	98.42%	98.42%	98.44%	98.44%				
CGE CQ4-24	RPE 09/30/23										
	C = Cumulative Collections	\$ 346,546.00	\$ 347,007.00	\$ 347,007.00	\$ 347,027.00	\$ 347,027.00	\$ 347,027.00				
	A = Amount Assessed	\$ 359,638.00	\$ 357,763.00	\$ 357,763.00	\$ 357,363.00	\$ 357,363.00	\$ 356,963.00				
	CR = Collection Rate	96.36%	96.99%	96.99%	97.11%	97.22%	100.00%				
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections	\$ 369,724.00	\$ 371,652.00	\$ 372,182.00	\$ 372,182.00	\$ 372,182.00	\$ 372,182.00				
	A = Amount Assessed	\$ 381,146.00	\$ 380,683.00	\$ 380,683.00	\$ 380,683.00	\$ 380,683.00	\$ 380,683.00				
	CR = Collection Rate	97.00%	97.63%	97.63%	97.77%	97.77%	100.00%				Additional Notes Related to Collection Issues
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections	\$ 386,995.00	\$ 388,639.00	\$ 388,639.00	\$ 388,639.00	\$ 388,639.00	\$ 388,639.00				10/01/23 - 12/31/23 Internal-Assessment Collection
	A = Amount Assessed	\$ 398,286.00	\$ 397,034.00	\$ 397,034.00	\$ 397,034.00	\$ 397,034.00	\$ 397,034.00				
	CR = Collection Rate	97.17%	97.89%	97.89%	97.89%	97.89%	100.00%				01/01/24 - 03/31/24
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00				
	A = Amount Assessed	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00				04/01/24 - 06/30/24
	CR = Collection Rate	97.54%	97.54%	97.54%	97.54%	97.54%	100.00%				
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00	\$ 380,165.00				
	A = Amount Assessed	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00	\$ 389,742.00				07/01/24 - 09/30/24
	CR = Collection Rate	97.54%	97.54%	97.54%	97.54%	97.54%	100.00%				

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County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: Family

Performance Measure Standard: 90%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
Internal: Must clarify the reason for missing standard and give an expected time the internal reason will be resolved.
External: Give a detailed explanation of the External reason for missing standard.

		10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	10/01/23 - 12/31/23	01/01/24 - 03/31/24	04/01/24 - 06/30/24	07/01/24 - 09/30/24	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-24	RPE 12/31/22										
	C = Cumulative Collections	\$ 695,292.00	\$ 700,492.00	\$ 700,187.00	\$ 699,870.00	\$ 700,193.00					
	A = Amount Assessed	\$ 736,555.00	\$ 732,265.00	\$ 731,572.00	\$ 731,144.00	\$ 731,134.00					
	CR = Collection Rate	94.40%	95.66%	95.71%	95.72%	95.77%					
CGE CQ2-24	RPE 03/31/23										
	C = Cumulative Collections		\$ 710,402.00	\$ 717,497.00	\$ 717,568.00	\$ 717,578.00	\$ 717,398.00				
	A = Amount Assessed		\$ 757,241.00	\$ 741,970.00	\$ 740,119.00	\$ 740,119.00	\$ 739,016.00				
	CR = Collection Rate		93.81%	96.70%	96.95%	96.95%	97.07%				
CGE CQ3-24	RPE 06/30/23										
	C = Cumulative Collections			\$ 726,733.00	\$ 730,304.00	\$ 731,124.00	\$ 731,145.00	\$ 731,145.00			
	A = Amount Assessed			\$ 764,079.00	\$ 756,473.00	\$ 755,245.00	\$ 755,245.00	\$ 755,245.00			
	CR = Collection Rate			95.11%	96.54%	96.81%	96.81%	96.81%			
CGE CQ4-24	RPE 09/30/23										
	C = Cumulative Collections				\$ 686,432.00	\$ 690,044.00	\$ 689,437.00	\$ 690,836.00			
	A = Amount Assessed				\$ 723,730.00	\$ 719,767.00	\$ 719,367.00	\$ 719,367.00			
	CR = Collection Rate				94.85%	95.87%	95.84%	96.03%	100.00%		
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections					\$ 612,879.00	\$ 618,354.00	\$ 618,396.00			
	A = Amount Assessed					\$ 655,999.00	\$ 652,582.00	\$ 651,879.00			
	CR = Collection Rate					93.43%	94.75%	94.86%	100.00%		
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections						\$ 691,850.00	\$ 696,123.00			
	A = Amount Assessed						\$ 730,858.00	\$ 723,586.00			
	CR = Collection Rate						94.66%	96.20%	100.00%		
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections							\$ 739,358.00			
	A = Amount Assessed							\$ 770,968.00			
	CR = Collection Rate							95.90%	100.00%		
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections										
	A = Amount Assessed										
	CR = Collection Rate								100.00%		

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County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

Reason Code selection and Actions to Improve description is REQUIRED for missing standard.
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		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-24	RPE 12/31/22									External	Continued Transmission to Collection Agencies
	C = Cumulative Collections	\$ 1,544,028.00	\$ 2,528,948.00	\$ 2,869,701.00	\$ 3,034,517.00	\$ 3,106,210.00					
	A = Amount Assessed	\$ 4,954,892.00	\$ 4,034,326.00	\$ 3,875,211.00	\$ 3,837,567.00	\$ 3,822,321.00					
	CR = Collection Rate	31.16%	62.69%	74.05%	79.07%	81.27%					
CGE CQ2-24	RPE 03/31/23									External	Continued Transmission to Collection Agencies
	C = Cumulative Collections		\$ 1,919,945.00	\$ 3,324,808.00	\$ 3,826,446.00	\$ 4,054,052.00	\$ 4,242,074.00				
	A = Amount Assessed		\$ 6,830,673.00	\$ 5,672,454.00	\$ 5,376,051.00	\$ 5,301,332.00	\$ 5,278,014.00				
	CR = Collection Rate		28.11%	58.61%	71.18%	76.47%	80.37%				
CGE CQ3-24	RPE 06/30/23									External	Continued Transmission to Collection Agencies
	C = Cumulative Collections			\$ 2,128,901.00	\$ 3,603,276.00	\$ 4,105,985.00	\$ 4,472,858.00	\$ 4,623,287.00			
	A = Amount Assessed			\$ 7,633,424.00	\$ 6,320,810.00	\$ 5,917,348.00	\$ 5,850,268.00	\$ 5,814,173.00			
	CR = Collection Rate			27.89%	57.01%	69.39%	76.46%	79.52%			
CGE CQ4-24	RPE 09/30/23										
	C = Cumulative Collections				\$ 1,698,218.00	\$ 2,956,522.00	\$ 3,565,883.00	\$ 3,817,154.00			
	A = Amount Assessed				\$ 6,552,270.00	\$ 5,421,366.00	\$ 5,025,695.00	\$ 4,945,675.00			
	CR = Collection Rate				25.92%	54.53%	70.95%	77.18%	100.00%		
CGE CQ1-25	RPE 12/31/23										
	C = Cumulative Collections					\$ 1,765,606.00	\$ 3,350,141.00	\$ 3,883,328.00			
	A = Amount Assessed					\$ 6,959,216.00	\$ 5,735,206.00	\$ 5,415,168.00			
	CR = Collection Rate					25.37%	58.41%	71.71%	100.00%		
CGE CQ2-25	RPE 03/31/24										
	C = Cumulative Collections						\$ 2,686,248.00	\$ 4,821,786.00			
	A = Amount Assessed						\$ 9,678,376.00	\$ 8,163,161.00			
	CR = Collection Rate						27.76%	59.07%	100.00%		
CGE CQ3-25	RPE 06/30/24										
	C = Cumulative Collections							\$ 2,783,313.00			
	A = Amount Assessed							\$ 9,614,705.00			
	CR = Collection Rate							28.95%	100.00%		
CGE CQ4-25	RPE 09/30/24										
	C = Cumulative Collections										
	A = Amount Assessed										
	CR = Collection Rate								100.00%		

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