

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2022 - 2023**



CCOC Form Version 1  
 Created: 12/14/2022

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Quarter: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**

**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved.

**External:** Give a detailed explanation of the External reason causing the measure not to be met.

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Reason Code	Action Plan	
CGE CQ1-23	<b>RPE 12/31/21</b>	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5									External	Continued Transmission to Collection Agencies
	C = Cumulative Collections	\$ 470,728.00	\$ 551,716.00	\$ 622,349.00	\$ 646,430.00	\$ 691,369.00						
	A = Amount Assessed	\$ 9,526,479.00	\$ 9,507,067.00	\$ 9,413,974.00	\$ 9,395,175.00	\$ 9,391,958.00						
	CR = Collection Rate	4.94%	5.80%	6.61%	6.88%	7.36%						
CGE CQ2-23	<b>RPE 03/31/22</b>	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5									External	Continued Transmission to Collection Agencies
	C = Cumulative Collections	\$ 346,107.00	\$ 415,939.00	\$ 439,479.00	\$ 493,153.00	\$ 547,480.00						
	A = Amount Assessed	\$ 8,877,783.00	\$ 8,798,714.00	\$ 8,784,520.00	\$ 8,776,191.00	\$ 8,693,035.00						
	CR = Collection Rate	3.90%	4.73%	5.00%	5.62%	6.30%						
CGE CQ3-23	<b>RPE 06/30/22</b>	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5									External	Continued Transmission to Collection Agencies
	C = Cumulative Collections	\$ 397,390.00	\$ 427,542.00	\$ 460,717.00	\$ 508,961.00	\$ 542,762.00						
	A = Amount Assessed	\$ 6,910,519.00	\$ 6,864,661.00	\$ 6,830,290.00	\$ 6,748,627.00	\$ 6,742,618.00						
	CR = Collection Rate	5.75%	6.23%	6.75%	7.54%	8.05%						
CGE CQ4-23	<b>RPE 09/30/22</b>	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5										
	C = Cumulative Collections	\$ 500,191.00	\$ 531,299.00	\$ 572,312.00	\$ 604,283.00							
	A = Amount Assessed	\$ 6,502,730.00	\$ 6,484,829.00	\$ 6,478,229.00	\$ 6,473,596.00							
	CR = Collection Rate	7.69%	8.19%	8.83%	9.33%	100.00%						
CGE CQ1-24	<b>RPE 12/31/22</b>	Qtr 1 Qtr 2 Qtr 3 Qtr 4										Additional Notes Related to Collection Issues
	C = Cumulative Collections	\$ 436,869.00	\$ 484,109.00	\$ 509,776.00								
	A = Amount Assessed	\$ 11,478,121.00	\$ 11,454,655.00	\$ 11,424,591.00								
	CR = Collection Rate	3.81%	4.23%	4.46%	100.00%							
CGE CQ2-24	<b>RPE 03/31/23</b>	Qtr 1 Qtr 2 Qtr 3									10/01/22 - 12/31/22	
	C = Cumulative Collections	\$ 553,470.00	\$ 607,639.00									
	A = Amount Assessed	\$ 10,260,170.00	\$ 10,241,251.00									
	CR = Collection Rate	5.39%	5.93%	100.00%								
CGE CQ3-24	<b>RPE 06/30/23</b>	Qtr 1 Qtr 2									01/01/23 - 03/31/23	
	C = Cumulative Collections	\$ 329,490.00										
	A = Amount Assessed	\$ 9,164,815.00										
	CR = Collection Rate	3.60%	100.00%									
CGE CQ4-24	<b>RPE 09/30/23</b>	Qtr 1									07/01/23 - 09/30/23	
	C = Cumulative Collections											
	A = Amount Assessed											
	CR = Collection Rate								100.00%			

**Business Rules** **Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
  - Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
    - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
    - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
  - To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

CCOC Form Version 1  
Created: 12/14/2022

Court/Case Type: Drug Trafficking

**NOTE: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal court division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.**

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Adjusted Circuit Criminal Rate		
OGE CQ1-23	<b>RPE 12/31/21</b>						<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>	<b>Qtr 5</b>	This is the percent of collections that would have been done for Circuit Criminal if Drug Cases had not been included: Circuit Criminal - Drug Trafficking Collection \$ 667,295.00 Assessment \$ 4,069,596.00 Adj. Circuit Criminal Rate 16.40%
	C = Cumulative Collections	\$ 19,351.00	\$ 20,819.00	\$ 22,228.00	\$ 22,577.00	\$ 24,074.00						
	A = Amount Assessed	\$ 5,409,359.00	\$ 5,408,959.00	\$ 5,322,362.00	\$ 5,322,362.00	\$ 5,322,362.00						
	CR = Collection Rate	0.36%	0.38%	0.42%	0.42%	0.45%						
OGE CQ2-23	<b>RPE 03/31/22</b>						<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>	<b>Qtr 5</b>	Collection \$ 543,036.00 Assessment \$ 3,594,868.00 Adj. Circuit Criminal Rate 15.11%
	C = Cumulative Collections	\$ 1,106.00	\$ 1,707.00	\$ 2,198.00	\$ 3,517.00	\$ 4,444.00						
	A = Amount Assessed	\$ 5,176,472.00	\$ 5,176,072.00	\$ 5,175,822.00	\$ 5,175,267.00	\$ 5,098,167.00						
	CR = Collection Rate	0.02%	0.03%	0.04%	0.07%	0.09%						
OGE CQ3-23	<b>RPE 06/30/22</b>						<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>	<b>Qtr 5</b>	Collection \$ 534,157.00 Assessment \$ 3,038,347.00 Adj. Circuit Criminal Rate 17.58%
	C = Cumulative Collections	\$ 1,722.00	\$ 2,371.00	\$ 2,977.00	\$ 8,538.00	\$ 8,605.00						
	A = Amount Assessed	\$ 3,780,193.00	\$ 3,779,943.00	\$ 3,779,843.00	\$ 3,704,321.00	\$ 3,704,271.00						
	CR = Collection Rate	0.05%	0.06%	0.08%	0.23%	0.23%						
OGE CQ4-23	<b>RPE 09/30/22</b>						<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>	<b>Qtr 5</b>	Collection \$ - Assessment \$ - Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	\$ 7,772.00	\$ 7,772.00	\$ 7,797.00	\$ 8,105.00							
	A = Amount Assessed	\$ 3,806,337.00	\$ 3,806,037.00	\$ 3,805,887.00	\$ 3,805,887.00							
	CR = Collection Rate	0.20%	0.20%	0.20%	0.21%	100.00%						
OGE CQ1-24	<b>RPE 12/31/22</b>						<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>	<b>Qtr 4</b>		Collection \$ 224.00 Assessment \$ 6,659,982.00 Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	\$ 224.00	\$ 244.00	\$ 293.00								
	A = Amount Assessed	\$ 6,659,982.00	\$ 6,659,632.00	\$ 6,659,432.00								
	CR = Collection Rate	0.00%	0.00%	0.00%								
OGE CQ2-24	<b>RPE 03/31/23</b>						<b>Qtr 1</b>	<b>Qtr 2</b>	<b>Qtr 3</b>			Collection \$ 738.00 Assessment \$ 3,810,379.00 Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	\$ 738.00	\$ 867.00									
	A = Amount Assessed	\$ 3,810,379.00	\$ 3,810,079.00									
	CR = Collection Rate	0.02%	0.02%									
OGE CQ3-24	<b>RPE 06/30/23</b>						<b>Qtr 1</b>	<b>Qtr 2</b>				Collection \$ 524.00 Assessment \$ 4,894,408.00 Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections	\$ 524.00										
	A = Amount Assessed	\$ 4,894,408.00										
	CR = Collection Rate	0.01%										
OGE CQ4-24	<b>RPE 09/30/23</b>						<b>Qtr 1</b>					Collection \$ - Assessment \$ - Adj. Circuit Criminal Rate 100.00%
	C = Cumulative Collections											
	A = Amount Assessed											
	CR = Collection Rate											

**Business Rules** **Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. **Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- 1.) **Action Plan:** **No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.**
- 2.) **Additional Notes Related to Collection Issues:** No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.
  - a.) Cumulative Collection amount should **NOT Decrease** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
  - b.) The Amount Assessed - Adjusted should **NOT Increase** from the previous quarter in the same Control Group (font color for amount will change to **RED**)

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2022 - 2023**



CCOC Form Version 1  
 Created: 12/14/2022

County: Hillsborough  
 Contact: Angela Gary-Austin  
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

Court/Case Type: County Criminal

Performance Measure Standard: 40%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan				
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve			
CGE CQ1-23	<b>RPE 12/31/21</b>													
	C = Cumulative Collections	\$ 303,698.00	\$ 388,762.00	\$ 440,958.00	\$ 466,271.00	\$ 479,782.00								
	A = Amount Assessed	\$ 1,071,298.00	\$ 997,456.00	\$ 986,591.00	\$ 984,759.00	\$ 983,161.00								
	CR = Collection Rate	28.35%	38.98%	44.70%	47.35%	48.80%								
CGE CQ2-23	<b>RPE 03/31/22</b>													
	C = Cumulative Collections			\$ 321,703.00	\$ 407,403.00	\$ 445,718.00	\$ 474,728.00	\$ 493,974.00						
	A = Amount Assessed			\$ 1,034,218.00	\$ 980,519.00	\$ 973,974.00	\$ 970,014.00	\$ 968,676.00						
	CR = Collection Rate			31.11%	41.55%	45.76%	48.94%	50.99%						
CGE CQ3-23	<b>RPE 06/30/22</b>													
	C = Cumulative Collections			\$ 288,142.00	\$ 361,908.00	\$ 404,112.00	\$ 432,856.00	\$ 445,915.00						
	A = Amount Assessed			\$ 1,010,170.00	\$ 965,071.00	\$ 954,358.00	\$ 950,419.00	\$ 948,624.00						
	CR = Collection Rate			28.52%	37.50%	42.34%	45.54%	47.01%						
CGE CQ4-23	<b>RPE 09/30/22</b>													
	C = Cumulative Collections					\$ 273,785.00	\$ 345,522.00	\$ 389,140.00	\$ 415,241.00					
	A = Amount Assessed					\$ 1,024,394.00	\$ 978,066.00	\$ 966,246.00	\$ 964,313.00					
	CR = Collection Rate					26.73%	35.33%	40.27%	43.06%	100.00%				
CGE CQ1-24	<b>RPE 12/31/22</b>													
	C = Cumulative Collections					\$ 315,313.00	\$ 403,965.00	\$ 462,324.00						
	A = Amount Assessed					\$ 1,106,089.00	\$ 1,055,733.00	\$ 1,051,688.00						
	CR = Collection Rate					28.51%	38.26%	43.96%	100.00%					
CGE CQ2-24	<b>RPE 03/31/23</b>													
	C = Cumulative Collections							\$ 359,360.00	\$ 432,627.00					
	A = Amount Assessed							\$ 1,233,197.00	\$ 1,178,076.00					
	CR = Collection Rate							29.14%	36.72%	100.00%				
CGE CQ3-24	<b>RPE 06/30/23</b>													
	C = Cumulative Collections									\$ 399,334.00				
	A = Amount Assessed									\$ 1,292,771.00				
	CR = Collection Rate									30.89%	100.00%			
CGE CQ4-24	<b>RPE 09/30/23</b>													
	C = Cumulative Collections											\$		
	A = Amount Assessed											\$		
	CR = Collection Rate											100.00%		

**Business Rules**

**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2022 - 2023



County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

CCOC Form Version 1  
Created: 12/14/2022

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>										External	No Collection Methods Available
	C = Cumulative Collections	\$ 720.00	\$ 1,249.00	\$ 1,549.00	\$ 2,574.00	\$ 3,774.00						
	A = Amount Assessed	\$ 46,885.00	\$ 45,495.00	\$ 45,395.00	\$ 45,095.00	\$ 44,595.00						
	CR = Collection Rate	1.54%	2.75%	3.41%	5.71%	8.46%						
CGE CQ2-23	<b>RPE 03/31/22</b>										External	No Collection Methods Available
	C = Cumulative Collections		\$ 2,057.00	\$ 2,370.00	\$ 3,623.00	\$ 4,238.00	\$ 4,988.00					
	A = Amount Assessed		\$ 66,415.00	\$ 63,851.00	\$ 63,451.00	\$ 62,801.00	\$ 62,351.00					
	CR = Collection Rate		3.10%	3.71%	5.71%	6.75%	8.00%					
CGE CQ3-23	<b>RPE 06/30/22</b>											
	C = Cumulative Collections		\$ 1,350.00	\$ 2,402.00	\$ 3,577.00	\$ 4,252.00	\$ 5,217.00					
	A = Amount Assessed		\$ 62,175.00	\$ 58,910.00	\$ 58,210.00	\$ 57,860.00	\$ 57,510.00					
	CR = Collection Rate		2.17%	4.08%	6.14%	7.35%	9.07%					
CGE CQ4-23	<b>RPE 09/30/22</b>											
	C = Cumulative Collections			\$ 1,587.00	\$ 2,952.00	\$ 3,652.00	\$ 4,402.00					
	A = Amount Assessed			\$ 55,883.00	\$ 52,438.00	\$ 52,088.00	\$ 51,888.00					
	CR = Collection Rate			2.84%	5.63%	7.01%	8.48%	100.00%				
CGE CQ1-24	<b>RPE 12/31/22</b>											Additional Notes Related to Collection Issues
	C = Cumulative Collections				\$ 1,113.00	\$ 1,820.00	\$ 2,773.00					
	A = Amount Assessed				\$ 56,891.00	\$ 52,926.00	\$ 52,276.00					
	CR = Collection Rate				1.96%	3.44%	5.30%	100.00%				
CGE CQ2-24	<b>RPE 03/31/23</b>											10/01/22 - 12/31/22
	C = Cumulative Collections				\$ 1,337.00	\$ 2,502.00						
	A = Amount Assessed				\$ 56,024.00	\$ 52,874.00						
	CR = Collection Rate				2.39%	4.73%	100.00%					
CGE CQ3-24	<b>RPE 06/30/23</b>											01/01/23 - 03/31/23
	C = Cumulative Collections				\$ 1,490.00							
	A = Amount Assessed				\$ 48,349.00							
	CR = Collection Rate				3.08%	100.00%						
CGE CQ4-24	<b>RPE 09/30/23</b>											04/01/23 - 06/30/23
	C = Cumulative Collections											
	A = Amount Assessed											
	CR = Collection Rate											
												07/01/23 - 09/30/23
	C = Cumulative Collections											
	A = Amount Assessed											
	CR = Collection Rate											

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

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  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2022 - 2023



County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

CCOC Form Version 1  
Created: 12/14/2022

Court/Case Type: Criminal Traffic

Performance Measure Standard: 50%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Reason Code	Actions to Improve								
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	A = Amount Assessed	\$ 834,452.00	\$ 1,070,618.00	\$ 1,213,715.00	\$ 1,316,155.00	\$ 1,374,528.00					
	CR = Collection Rate	\$ 1,801,086.00	\$ 1,785,007.00	\$ 1,775,050.00	\$ 1,771,285.00	\$ 1,765,459.00					
CGE CQ2-23	<b>RPE 03/31/22</b>										
	C = Cumulative Collections		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	A = Amount Assessed		\$ 882,202.00	\$ 1,129,277.00	\$ 1,269,401.00	\$ 1,410,340.00	\$ 1,483,268.00				
	CR = Collection Rate		\$ 1,949,047.00	\$ 1,928,767.00	\$ 1,923,703.00	\$ 1,919,592.00	\$ 1,915,240.00				
CGE CQ3-23	<b>RPE 06/30/22</b>										
	C = Cumulative Collections			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	A = Amount Assessed			\$ 836,504.00	\$ 1,153,026.00	\$ 1,336,178.00	\$ 1,493,457.00	\$ 1,533,363.00			
	CR = Collection Rate			\$ 1,985,275.00	\$ 1,967,841.00	\$ 1,957,797.00	\$ 1,946,170.00	\$ 1,942,963.00			
CGE CQ4-23	<b>RPE 09/30/22</b>										
	C = Cumulative Collections				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	A = Amount Assessed				\$ 878,773.00	\$ 1,112,218.00	\$ 1,284,422.00	\$ 1,392,655.00			
	CR = Collection Rate				\$ 1,860,814.00	\$ 1,847,911.00	\$ 1,842,238.00	\$ 1,834,436.00			
CGE CQ1-24	<b>RPE 12/31/22</b>										
	C = Cumulative Collections					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
	A = Amount Assessed					\$ 1,039,175.00	\$ 1,096,050.00	\$ 1,096,050.00			
	CR = Collection Rate					\$ 2,129,456.00	\$ 2,127,639.00	\$ 2,127,639.00			
CGE CQ2-24	<b>RPE 03/31/23</b>										
	C = Cumulative Collections						Qtr 1	Qtr 2	Qtr 3	10/01/22 - 12/31/22	
	A = Amount Assessed						\$ 1,063,115.00	\$ 1,358,948.00			
	CR = Collection Rate						\$ 2,199,294.00	\$ 2,182,929.00			
CGE CQ3-24	<b>RPE 06/30/23</b>										
	C = Cumulative Collections							Qtr 1	Qtr 2		
	A = Amount Assessed							\$ 1,039,175.00			
	CR = Collection Rate							\$ 2,129,456.00			
CGE CQ4-24	<b>RPE 09/30/23</b>										
	C = Cumulative Collections								Qtr 1		
	A = Amount Assessed										
	CR = Collection Rate										07/01/23 - 09/30/23

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
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- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
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    - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
    - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
  - To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2022 - 2023**



**County:** Hillsborough  
**Contact:** Angela Gary-Austin  
**E-Mail Address:** gary@hillsclerk.com

**Report for the Quarter of:** Qtr 3: Apr - Jun

**Version #:** 1

CCOC Form Version 1  
 Created: 12/14/2022

**Court/Case Type:** Circuit Civil

**Performance Measure Standard:** 95%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Reason Code
CGE CQ1-23	<b>RPE 12/31/21</b>											
	C = Cumulative Collections	\$ 1,377,081.00	\$ 1,382,643.00	\$ 1,383,000.00	\$ 1,383,494.00	\$ 1,383,494.00						
	A = Amount Assessed	\$ 1,396,915.00	\$ 1,394,791.00	\$ 1,394,791.00	\$ 1,394,791.00	\$ 1,394,791.00						
	CR = Collection Rate	98.58%	99.13%	99.15%	99.19%	99.19%						
CGE CQ2-23	<b>RPE 03/31/22</b>											
	C = Cumulative Collections		\$ 1,809,120.00	\$ 1,798,635.00	\$ 1,798,791.00	\$ 1,798,841.00	\$ 1,798,841.00	\$ 1,798,841.00	\$ 1,798,841.00			
	A = Amount Assessed		\$ 1,836,453.00	\$ 1,817,281.00	\$ 1,815,766.00	\$ 1,815,766.00	\$ 1,815,766.00	\$ 1,815,366.00	\$ 1,815,366.00			
	CR = Collection Rate		98.51%	98.97%	99.07%	99.07%	99.07%	99.09%	99.09%			
CGE CQ3-23	<b>RPE 06/30/22</b>											
	C = Cumulative Collections			\$ 1,824,821.00	\$ 1,834,242.00	\$ 1,834,305.00	\$ 1,834,355.00	\$ 1,834,355.00	\$ 1,833,471.00			
	A = Amount Assessed			\$ 1,849,146.00	\$ 1,848,138.00	\$ 1,847,811.00	\$ 1,847,801.00	\$ 1,846,867.00	\$ 1,846,867.00			
	CR = Collection Rate			98.68%	99.25%	99.27%	99.27%	99.27%	99.27%			
CGE CQ4-23	<b>RPE 09/30/22</b>											
	C = Cumulative Collections				\$ 1,670,117.00	\$ 1,677,736.00	\$ 1,678,622.00	\$ 1,678,745.00	\$ 1,678,745.00			
	A = Amount Assessed				\$ 1,696,123.00	\$ 1,694,663.00	\$ 1,694,268.00	\$ 1,694,268.00	\$ 1,694,268.00			
	CR = Collection Rate				98.47%	99.00%	99.08%	99.08%	99.08%	100.00%		
CGE CQ1-24	<b>RPE 12/31/22</b>											
	C = Cumulative Collections					\$ 1,281,699.00	\$ 1,288,739.00	\$ 1,289,384.00	\$ 1,289,384.00			
	A = Amount Assessed					\$ 1,300,542.00	\$ 1,299,637.00	\$ 1,299,637.00	\$ 1,299,637.00			
	CR = Collection Rate					98.55%	99.16%	99.21%	99.21%	100.00%		Additional Notes Related to Collection Issues
CGE CQ2-24	<b>RPE 03/31/23</b>											
	C = Cumulative Collections						\$ 5,170,123.00	\$ 5,173,210.00	\$ 5,173,210.00			10/01/22 - 12/31/22
	A = Amount Assessed						\$ 5,215,795.00	\$ 5,201,565.00	\$ 5,201,565.00			
	CR = Collection Rate						99.12%	99.45%	100.00%			01/01/23 - 03/31/23
CGE CQ3-24	<b>RPE 06/30/23</b>											
	C = Cumulative Collections							\$ 1,468,747.00	\$ 1,468,747.00			Internal - Assessment Correction
	A = Amount Assessed							\$ 1,486,524.00	\$ 1,486,524.00			04/01/23 - 06/30/23
	CR = Collection Rate							98.80%	100.00%			Internal - Assessment Correction
CGE CQ4-24	<b>RPE 09/30/23</b>											
	C = Cumulative Collections											07/01/23 - 09/30/23
	A = Amount Assessed											
	CR = Collection Rate									100.00%		

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

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  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2022 - 2023



County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

CCOC Form Version 1  
Created: 12/14/2022

Court/Case Type: County Civil

Performance Measure Standard: 95%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Reason Code
CGE CQ1-23	RPE 12/31/21											
	C = Cumulative Collections	\$ 3,955,182.00	\$ 3,959,287.00	\$ 3,960,467.00	\$ 3,960,482.00	\$ 3,960,482.00						
	A = Amount Assessed	\$ 4,092,289.00	\$ 4,091,274.00	\$ 4,090,519.00	\$ 4,090,519.00	\$ 4,090,519.00						
	CR = Collection Rate	96.65%	96.77%	96.82%	96.82%	96.82%						
CGE CQ2-23	RPE 03/31/22											
	C = Cumulative Collections		\$ 3,962,367.00	\$ 3,970,873.00	\$ 3,973,268.00	\$ 3,973,193.00	\$ 3,973,193.00					
	A = Amount Assessed		\$ 3,993,792.00	\$ 3,992,407.00	\$ 3,992,097.00	\$ 3,992,012.00	\$ 3,992,012.00					
	CR = Collection Rate		99.21%	99.46%	99.53%	99.53%	99.53%					
CGE CQ3-23	RPE 06/30/22											
	C = Cumulative Collections			\$ 4,240,654.00	\$ 4,244,532.00	\$ 4,244,557.00	\$ 4,244,557.00	\$ 4,244,588.00				
	A = Amount Assessed			\$ 4,256,172.00	\$ 4,254,827.00	\$ 4,254,823.00	\$ 4,254,823.00	\$ 4,254,823.00				
	CR = Collection Rate			99.64%	99.76%	99.76%	99.76%	99.76%				
CGE CQ4-23	RPE 09/30/22											
	C = Cumulative Collections				\$ 4,808,557.00	\$ 4,818,833.00	\$ 4,818,843.00	\$ 4,818,858.00				
	A = Amount Assessed				\$ 4,834,831.00	\$ 4,834,394.00	\$ 4,834,394.00	\$ 4,834,394.00				
	CR = Collection Rate				99.46%	99.68%	99.68%	99.68%	100.00%			
CGE CQ1-24	RPE 12/31/22											
	C = Cumulative Collections					\$ 4,971,077.00	\$ 4,981,486.00	\$ 4,981,726.00				
	A = Amount Assessed					\$ 5,048,743.00	\$ 5,047,438.00	\$ 5,047,438.00				
	CR = Collection Rate					98.46%	98.69%	98.70%	100.00%			Additional Notes Related to Collection Issues
CGE CQ2-24	RPE 03/31/23											
	C = Cumulative Collections						\$ 7,920,874.00	\$ 7,867,574.00				10/01/22 - 12/31/22
	A = Amount Assessed						\$ 7,971,451.00	\$ 7,896,872.00				
	CR = Collection Rate						99.37%	99.63%	100.00%			01/01/23 - 03/31/23
CGE CQ3-24	RPE 06/30/23											
	C = Cumulative Collections							\$ 4,671,735.00				Internal - Assessment Correction
	A = Amount Assessed							\$ 4,698,719.00				04/01/23 - 06/30/23
	CR = Collection Rate							99.43%	100.00%			Internal - Assessment Correction
CGE CQ4-24	RPE 09/30/23											
	C = Cumulative Collections											07/01/23 - 09/30/23
	A = Amount Assessed											
	CR = Collection Rate								100.00%			

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**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
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Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2022 - 2023



County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

CCOC Form Version 1  
Created: 12/14/2022

Court/Case Type: Probate

Performance Measure Standard: 95%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Reason Code	Actions to Improve								
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	A = Amount Assessed	\$ 405,334.00	\$ 406,308.00	\$ 406,639.00	\$ 406,639.00	\$ 406,639.00					
	CR = Collection Rate	\$ 413,548.00	\$ 412,013.00	\$ 411,499.00	\$ 411,499.00	\$ 411,326.00					
CGE CQ2-23	<b>RPE 03/31/22</b>										
	C = Cumulative Collections		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	A = Amount Assessed		\$ 403,778.00	\$ 405,644.00	\$ 405,653.00	\$ 405,653.00	\$ 405,653.00				
	CR = Collection Rate		\$ 412,236.00	\$ 410,891.00	\$ 410,891.00	\$ 410,756.00	\$ 410,356.00				
CGE CQ3-23	<b>RPE 06/30/22</b>										
	C = Cumulative Collections			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	A = Amount Assessed			\$ 432,738.00	\$ 434,977.00	\$ 435,432.00	\$ 435,832.00	\$ 435,917.00			
	CR = Collection Rate			\$ 444,114.00	\$ 442,549.00	\$ 442,549.00	\$ 442,549.00	\$ 442,149.00			
CGE CQ4-23	<b>RPE 09/30/22</b>										
	C = Cumulative Collections				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	A = Amount Assessed				\$ 394,412.00	\$ 395,696.00	\$ 395,831.00	\$ 395,831.00			
	CR = Collection Rate				\$ 402,228.00	\$ 398,356.00	\$ 398,356.00	\$ 398,356.00			
CGE CQ1-24	<b>RPE 12/31/22</b>										
	C = Cumulative Collections					Qtr 1	Qtr 2	Qtr 3	Qtr 4		
	A = Amount Assessed					\$ 349,316.00	\$ 350,699.00	\$ 350,699.00			
	CR = Collection Rate					\$ 358,498.00	\$ 356,789.00	\$ 356,789.00			
CGE CQ2-24	<b>RPE 03/31/23</b>										
	C = Cumulative Collections						Qtr 1	Qtr 2	Qtr 3	10/01/22 - 12/31/22	
	A = Amount Assessed						\$ 395,300.00	\$ 396,014.00			
	CR = Collection Rate						\$ 406,736.00	\$ 405,141.00			
CGE CQ3-24	<b>RPE 06/30/23</b>										
	C = Cumulative Collections							Qtr 1	Qtr 2		
	A = Amount Assessed							\$ 381,904.00			
	CR = Collection Rate							\$ 392,277.00			
CGE CQ4-24	<b>RPE 09/30/23</b>										
	C = Cumulative Collections								Qtr 1	07/01/23 - 09/30/23	
	A = Amount Assessed										
	CR = Collection Rate										

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Clerk of Court Quarterly Collections Performance Measure Report  
County Fiscal Year 2022 - 2023



County: Hillsborough  
Contact: Angela Gary-Austin  
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 3: Apr - Jun

Version #: 1

CCOC Form Version 1  
Created: 12/14/2022

Court/Case Type: Family

Performance Measure Standard: 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
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		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Reason Code
CGE CQ1-23	RPE 12/31/21										Internal	Assessment Corrections
	C = Cumulative Collections	\$ 666,432.00	\$ 674,885.00	\$ 675,834.00	\$ 675,598.00	\$ 675,598.00						
	A = Amount Assessed	\$ 707,699.00	\$ 704,784.00	\$ 704,784.00	\$ 704,464.00	\$ 704,284.00						
	CR = Collection Rate	94.17%	95.76%	95.89%	95.90%	95.93%						
CGE CQ2-23	RPE 03/31/22											
	C = Cumulative Collections		\$ 709,565.00	\$ 715,932.00	\$ 717,185.00	\$ 717,516.00	\$ 717,937.00					
	A = Amount Assessed		\$ 742,745.00	\$ 739,362.00	\$ 738,690.00	\$ 738,537.00	\$ 738,487.00					
	CR = Collection Rate		95.53%	96.83%	97.09%	97.15%	97.22%					
CGE CQ3-23	RPE 06/30/22											
	C = Cumulative Collections			\$ 710,537.00	\$ 716,657.00	\$ 717,567.00	\$ 717,985.00	\$ 718,046.00				
	A = Amount Assessed			\$ 746,858.00	\$ 743,211.00	\$ 743,208.00	\$ 742,808.00	\$ 742,688.00				
	CR = Collection Rate			95.14%	96.43%	96.55%	96.66%	96.68%				
CGE CQ4-23	RPE 09/30/22											
	C = Cumulative Collections				\$ 695,835.00	\$ 699,566.00	\$ 700,586.00	\$ 701,055.00				
	A = Amount Assessed				\$ 729,827.00	\$ 727,619.00	\$ 727,314.00	\$ 727,314.00				
	CR = Collection Rate				95.34%	96.14%	96.33%	96.39%	100.00%			
CGE CQ1-24	RPE 12/31/22											Additional Notes Related to Collection Issues
	C = Cumulative Collections					\$ 695,292.00	\$ 700,492.00	\$ 700,187.00				
	A = Amount Assessed					\$ 736,865.00	\$ 732,575.00	\$ 731,882.00				
	CR = Collection Rate					94.36%	95.62%	95.67%	100.00%			
CGE CQ2-24	RPE 03/31/23											10/01/22 - 12/31/22
	C = Cumulative Collections					\$ 710,820.00	\$ 717,915.00					
	A = Amount Assessed					\$ 757,349.00	\$ 742,388.00					
	CR = Collection Rate					93.86%	96.70%	100.00%				
CGE CQ3-24	RPE 06/30/23											04/01/23 - 06/30/23
	C = Cumulative Collections						\$ 726,466.00					
	A = Amount Assessed						\$ 764,426.00					
	CR = Collection Rate						95.03%	100.00%				
CGE CQ4-24	RPE 09/30/23											07/01/23 - 09/30/23
	C = Cumulative Collections											
	A = Amount Assessed											
	CR = Collection Rate									100.00%		

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**Clerk of Court Quarterly Collections Performance Measure Report**  
**County Fiscal Year 2022 - 2023**



**County:** Hillsborough  
**Contact:** Angela Gary-Austin  
**E-Mail Address:** gary@hillsclerk.com

**Report for the Quarter of:** Qtr 3: Apr - Jun

**Version #:** 1

CCOC Form Version 1  
 Created: 12/14/2022

**Court/Case Type:** Civil Traffic

**Performance Measure Standard:** 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**

**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved

**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5	Reason Code
CGE CQ1-23	<b>RPE 12/31/21</b>										External	Continued Transmission to Collection Agencies
	C = Cumulative Collections	\$ 1,525,876.00	\$ 2,612,088.00	\$ 3,010,927.00	\$ 3,182,409.00	\$ 3,255,937.00						
	A = Amount Assessed	\$ 4,993,814.00	\$ 4,142,286.00	\$ 3,992,538.00	\$ 3,960,130.00	\$ 3,946,909.00						
	CR = Collection Rate	30.56%	63.06%	75.41%	80.36%	82.49%						
CGE CQ2-23	<b>RPE 03/31/22</b>										External	Continued Transmission to Collection Agencies
	C = Cumulative Collections		\$ 2,013,214.00	\$ 3,521,355.00	\$ 3,989,339.00	\$ 4,239,611.00	\$ 4,422,881.00					
	A = Amount Assessed		\$ 7,010,551.00	\$ 5,780,771.00	\$ 5,534,426.00	\$ 5,477,554.00	\$ 5,451,274.00					
	CR = Collection Rate		28.72%	60.91%	72.08%	77.40%	81.13%					
CGE CQ3-23	<b>RPE 06/30/22</b>										External	Continued Transmission to Collection Agencies
	C = Cumulative Collections		\$ 1,956,119.00	\$ 3,088,449.00	\$ 3,517,798.00	\$ 3,795,357.00	\$ 3,896,353.00					
	A = Amount Assessed		\$ 6,148,605.00	\$ 5,113,052.00	\$ 4,843,316.00	\$ 4,769,936.00	\$ 4,737,656.00					
	CR = Collection Rate		31.81%	60.40%	72.63%	79.57%	82.24%					
CGE CQ4-23	<b>RPE 09/30/22</b>											
	C = Cumulative Collections		\$ 2,227,249.00	\$ 3,831,835.00	\$ 4,554,591.00	\$ 4,826,745.00						
	A = Amount Assessed		\$ 8,081,752.00	\$ 6,854,757.00	\$ 6,394,318.00	\$ 6,317,624.00						
	CR = Collection Rate		27.56%	55.90%	71.23%	76.40%	100.00%					
CGE CQ1-24	<b>RPE 12/31/22</b>										Additional Notes Related to Collection Issues	
	C = Cumulative Collections		\$ 1,544,028.00	\$ 2,528,948.00	\$ 2,869,701.00							
	A = Amount Assessed		\$ 4,954,892.00	\$ 4,034,326.00	\$ 3,875,211.00							
	CR = Collection Rate		31.16%	62.69%	74.05%	100.00%						
CGE CQ2-24	<b>RPE 03/31/23</b>										10/01/22 - 12/31/22	
	C = Cumulative Collections		\$ 1,919,945.00	\$ 3,324,808.00								
	A = Amount Assessed		\$ 6,830,673.00	\$ 5,672,454.00								
	CR = Collection Rate		28.11%	58.61%	100.00%							
CGE CQ3-24	<b>RPE 06/30/23</b>										04/01/23 - 06/30/23	
	C = Cumulative Collections		\$ 2,128,938.00									
	A = Amount Assessed		\$ 7,633,660.00									
	CR = Collection Rate		27.89%	100.00%								
CGE CQ4-24	<b>RPE 09/30/23</b>										07/01/23 - 09/30/23	
	C = Cumulative Collections											
	A = Amount Assessed											
	CR = Collection Rate								100.00%			

**Business Rules**

**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
  - Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
    - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
    - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.