

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
Created 12/27/19

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Quarter: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
External: Give a detailed explanation of the External reason causing the measure not to be met

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan			
CGE CQ1-20	RPE 12/31/18											Internal	Preparing to reinstitute transmissions to Collection Agencies.
	C = Cumulative Collections	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	A = Amount Assessed	\$ 276,251.00	\$ 347,502.00	\$ 418,332.00	\$ 487,767.00	\$ 531,188.00							
	CR = Collection Rate	4.34%	5.48%	6.62%	7.72%	8.43%							
CGE CQ2-20	RPE 03/31/19											Internal	Preparing to reinstitute transmissions to Collection Agencies.
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	A = Amount Assessed	\$ 330,172.00		\$ 409,774.00	\$ 469,389.00	\$ 520,852.00	\$ 575,467.00						
	CR = Collection Rate	2.39%		2.97%	3.41%	3.78%	4.18%						
CGE CQ3-20	RPE 06/30/19											Internal	Preparing to reinstitute transmissions to Collection Agencies.
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	A = Amount Assessed	\$ 262,580.00		\$ 331,773.00	\$ 374,464.00	\$ 436,001.00	\$ 471,185.00						
	CR = Collection Rate	3.92%		4.96%	5.62%	6.55%	7.09%						
CGE CQ4-20	RPE 09/30/19												
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	A = Amount Assessed	\$ 354,669.00		\$ 424,785.00	\$ 489,466.00	\$ 540,429.00	\$ 601,393.00						
	CR = Collection Rate	6.19%		7.45%	8.60%	9.50%	10.59%						
CGE CQ1-21	RPE 12/31/19											Additional Notes Related to Collection Issues	
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3	Qtr 4							
	A = Amount Assessed	\$ 354,462.00		\$ 434,157.00	\$ 483,615.00	\$ 541,488.00							
	CR = Collection Rate	8.76%		10.78%	12.04%	13.53%							
CGE CQ2-21	RPE 03/31/20											10/01/19 - 12/31/19	
	C = Cumulative Collections	Qtr 1		Qtr 2	Qtr 3								
	A = Amount Assessed	\$ 386,313.00		\$ 431,232.00	\$ 492,126.00								
	CR = Collection Rate	7.52%		8.42%	9.61%								
CGE CQ3-21	RPE 06/30/20											01/01/20 - 03/31/20	
	C = Cumulative Collections	Qtr 1		Qtr 2									
	A = Amount Assessed	\$ 220,607.00		\$ 236,206.00									
	CR = Collection Rate	15.84%		17.15%									
CGE CQ4-21	RPE 09/30/20											07/01/20 - 09/30/20	
	C = Cumulative Collections	Qtr 1											
	A = Amount Assessed	\$ 60,796.00											
	CR = Collection Rate	2.74%											

Business Rules Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- 1.) Action Plan: If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- 2.) Additional Notes Related to Collection Issues: Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - a.) Cumulative Collection amount has Decreased from the previous quarter in the same Control Group (font color for amount will change to RED)
 - b.) The Amount Assessed - Adjusted has Increased from the previous quarter in the same Control Group (font color for amount will change to RED)
- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

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Court/Case Type: Drug Trafficking

Note: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal Court Division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20
CGE CQ1-20	RPE 12/31/18								
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections	\$ 422.00	\$ 783.00	\$ 2,202.00	\$ 3,563.00	\$ 7,225.00			
	A = Amount Assessed	\$ 3,758,483.00	\$ 3,758,283.00	\$ 3,758,133.00	\$ 3,758,133.00	\$ 3,758,032.00			
CR = Collection Rate	0.01%	0.02%	0.06%	0.09%	0.19%				
CGE CQ2-20	RPE 03/31/19								
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections	\$ 679.00	\$ 1,781.00	\$ 3,931.00	\$ 5,978.00	\$ 8,620.00			
	A = Amount Assessed	\$ 10,300,510.00	\$ 10,300,360.00	\$ 10,300,210.00	\$ 10,300,210.00	\$ 10,300,210.00			
CR = Collection Rate	0.01%	0.02%	0.04%	0.06%	0.08%				
CGE CQ3-20	RPE 06/30/19								
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections	\$ 3,357.00	\$ 5,540.00	\$ 8,036.00	\$ 10,517.00	\$ 12,331.00			
	A = Amount Assessed	\$ 4,111,607.00	\$ 4,111,282.00	\$ 4,111,132.00	\$ 4,111,132.00	\$ 4,111,132.00			
CR = Collection Rate	0.08%	0.13%	0.20%	0.26%	0.30%				
CGE CQ4-20	RPE 09/30/19								
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections	\$ 1,397.00	\$ 1,671.00	\$ 2,492.00	\$ 2,618.00	\$ 3,441.00			
	A = Amount Assessed	\$ 3,099,462.00	\$ 3,099,061.00	\$ 3,099,061.00	\$ 3,099,061.00	\$ 3,099,061.00			
CR = Collection Rate	0.05%	0.05%	0.08%	0.08%	0.11%				
CGE CQ1-21	RPE 12/31/19								
		Qtr 1	Qtr 2	Qtr 3	Qtr 4				
	C = Cumulative Collections	\$ 592.00	\$ 719.00	\$ 1,275.00	\$ 1,736.00				
	A = Amount Assessed	\$ 1,491,818.00	\$ 1,491,768.00	\$ 1,491,768.00	\$ 1,491,768.00				
CR = Collection Rate	0.04%	0.05%	0.09%	0.12%					
CGE CQ2-21	RPE 03/31/20								
		Qtr 1	Qtr 2	Qtr 3					
	C = Cumulative Collections	\$ 490.00	\$ 683.00	\$ 860.00					
	A = Amount Assessed	\$ 2,756,170.00	\$ 2,756,020.00	\$ 2,756,020.00					
CR = Collection Rate	0.02%	0.02%	0.03%						
CGE CQ3-21	RPE 06/30/20								
		Qtr 1	Qtr 2						
	C = Cumulative Collections	\$ 475.00	\$ 523.00						
	A = Amount Assessed	\$ 217,165.00	\$ 217,015.00						
CR = Collection Rate	0.22%	0.24%							
CGE CQ4-21	RPE 09/30/20								
		Qtr 1							
	C = Cumulative Collections	\$ 4,689.00							
	A = Amount Assessed	\$ 1,044,584.00							
CR = Collection Rate	0.45%								

Business Rules **Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. **Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

1.) **Action Plan:** **No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.**

2.) **Additional Notes Related to Collection Issues:** No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.

- a.) Cumulative Collection amount should **NOT Decrease** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- b.) The Amount Assessed - Adjusted should **NOT Increase** from the previous quarter in the same Control Group (font color for amount will change to **RED**)

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County Fiscal Year 2019-2020



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County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: County Criminal

Performance Measure Standard: 40%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
External: Give a detailed explanation of the External reason causing the measure not to be met

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Reason Code	Actions to Improve
CGE CQ1-20	RPE 12/31/18										External	Continued transmissions to Collections Agencies
	C = Cumulative Collections	\$ 270,331.00	\$ 379,123.00	\$ 435,387.00	\$ 462,902.00	\$ 473,382.00						
	A = Amount Assessed	\$ 1,306,586.00	\$ 1,259,345.00	\$ 1,240,361.00	\$ 1,232,293.00	\$ 1,229,618.00						
	CR = Collection Rate	20.69%	30.10%	35.10%	37.56%	38.50%						
CGE CQ2-20	RPE 03/31/19											
	C = Cumulative Collections		\$ 328,373.00	\$ 424,393.00	\$ 471,386.00	\$ 499,854.00	\$ 516,557.00					
	A = Amount Assessed		\$ 1,282,172.00	\$ 1,225,911.00	\$ 1,208,022.00	\$ 1,201,129.00	\$ 1,196,574.00					
	CR = Collection Rate		25.61%	34.62%	39.02%	41.62%	43.17%					
CGE CQ3-20	RPE 06/30/19											
	C = Cumulative Collections		\$ 385,927.00	\$ 479,157.00	\$ 540,440.00	\$ 575,657.00	\$ 591,491.00					
	A = Amount Assessed		\$ 1,459,616.00	\$ 1,396,748.00	\$ 1,374,632.00	\$ 1,362,201.00	\$ 1,358,980.00					
	CR = Collection Rate		26.44%	34.31%	39.32%	42.26%	43.52%					
CGE CQ4-20	RPE 09/30/19											
	C = Cumulative Collections				\$ 353,683.00	\$ 446,174.00	\$ 497,683.00	\$ 526,109.00	\$ 541,104.00			
	A = Amount Assessed				\$ 1,404,833.00	\$ 1,332,244.00	\$ 1,304,472.00	\$ 1,301,061.00	\$ 1,299,198.00			
	CR = Collection Rate				25.18%	33.49%	38.15%	40.44%	41.65%			
CGE CQ1-21	RPE 12/31/19											
	C = Cumulative Collections				\$ 341,730.00	\$ 432,074.00	\$ 478,201.00	\$ 510,050.00				
	A = Amount Assessed				\$ 1,323,397.00	\$ 1,235,751.00	\$ 1,227,521.00	\$ 1,223,056.00				
	CR = Collection Rate				25.82%	34.96%	38.96%	41.70%				Additional Notes Related to Collection Issues
CGE CQ2-21	RPE 03/31/20											
	C = Cumulative Collections					\$ 331,906.00	\$ 394,566.00	\$ 429,361.00				10/01/19 - 12/31/19
	A = Amount Assessed					\$ 1,167,285.00	\$ 1,143,413.00	\$ 1,123,643.00				
	CR = Collection Rate					28.43%	34.51%	38.21%				01/01/20 - 03/31/20
CGE CQ3-21	RPE 06/30/20											
	C = Cumulative Collections						\$ 198,413.00	\$ 209,715.00				
	A = Amount Assessed						\$ 498,223.00	\$ 480,836.00				04/01/20 - 06/30/20
	CR = Collection Rate						39.82%	43.61%				
CGE CQ4-21	RPE 09/30/20											
	C = Cumulative Collections							\$ 148,780.00				07/01/20 - 09/30/20
	A = Amount Assessed							\$ 619,083.00				
	CR = Collection Rate							24.03%				

Business Rules

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NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
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 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
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- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
Created 12/27/19

County: Hillsborough
Contact: Angela Gary-Austin
E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
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		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-20	RPE 12/31/18										
	C = Cumulative Collections	\$ 2,277.00	\$ 2,828.00	\$ 3,212.00	\$ 3,843.00	\$ 4,258.00				External	No collection methods available.
	A = Amount Assessed	\$ 78,799.00	\$ 77,529.00	\$ 76,979.00	\$ 76,729.00	\$ 76,394.00					
	CR = Collection Rate	2.89%	3.65%	4.17%	5.01%	5.57%					
CGE CQ2-20	RPE 03/31/19										
	C = Cumulative Collections		\$ 2,013.00	\$ 2,983.00	\$ 4,065.00	\$ 4,611.00	\$ 5,491.00				
	A = Amount Assessed		\$ 61,456.00	\$ 60,626.00	\$ 59,976.00	\$ 59,676.00	\$ 59,426.00				
	CR = Collection Rate		3.28%	4.92%	6.78%	7.73%	9.24%				
CGE CQ3-20	RPE 06/30/19										
	C = Cumulative Collections			\$ 2,468.00	\$ 3,768.00	\$ 4,339.00	\$ 5,383.00	\$ 5,863.00		External	No collection methods available.
	A = Amount Assessed			\$ 68,709.00	\$ 67,559.00	\$ 66,809.00	\$ 66,509.00	\$ 66,359.00			
	CR = Collection Rate			3.59%	5.58%	6.49%	8.09%	8.84%			
CGE CQ4-20	RPE 09/30/19										
	C = Cumulative Collections				\$ 3,145.00	\$ 3,891.00	\$ 4,191.00	\$ 4,636.00	\$ 4,936.00		
	A = Amount Assessed				\$ 55,254.00	\$ 54,004.00	\$ 53,504.00	\$ 52,654.00	\$ 52,054.00		
	CR = Collection Rate				5.69%	7.21%	7.83%	8.80%	9.48%		
CGE CQ1-21	RPE 12/31/19										
	C = Cumulative Collections				\$ 2,185.00	\$ 2,604.00	\$ 3,514.00	\$ 4,259.00		Additional Notes Related to Collection Issues	
	A = Amount Assessed				\$ 54,373.00	\$ 53,120.00	\$ 52,470.00	\$ 52,170.00			
	CR = Collection Rate				4.02%	4.90%	6.70%	8.16%			
CGE CQ2-21	RPE 03/31/20										
	C = Cumulative Collections					\$ 1,968.00	\$ 3,015.00	\$ 3,915.00		10/01/19 - 12/31/19	
	A = Amount Assessed					\$ 51,250.00	\$ 49,985.00	\$ 48,785.00			
	CR = Collection Rate					3.84%	6.03%	8.03%			
CGE CQ3-21	RPE 06/30/20										
	C = Cumulative Collections						\$ 1,383.00	\$ 1,726.00		01/01/20 - 03/31/20	
	A = Amount Assessed						\$ 13,113.00	\$ 11,591.00			
	CR = Collection Rate						10.55%	14.89%			
CGE CQ4-21	RPE 09/30/20										
	C = Cumulative Collections							\$ 1,087.00		07/01/20 - 09/30/20	
	A = Amount Assessed							\$ 23,528.00			
	CR = Collection Rate							4.62%			

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Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
 Created 12/27/19

County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Criminal Traffic

Performance Measure Standard: 40%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
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		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Reason Code	Actions to Improve
CGE CQ1-20	RPE 12/31/18											
	C = Cumulative Collections	\$ 614,483.00	\$ 924,655.00	\$ 1,067,832.00	\$ 1,143,054.00	\$ 1,180,261.00						
	A = Amount Assessed	\$ 1,818,380.00	\$ 1,800,929.00	\$ 1,783,280.00	\$ 1,761,167.00	\$ 1,753,621.00						
	CR = Collection Rate	33.79%	51.34%	59.88%	64.90%	67.30%						
CGE CQ2-20	RPE 03/31/19											
	C = Cumulative Collections		\$ 740,700.00	\$ 1,058,181.00	\$ 1,196,533.00	\$ 1,297,152.00	\$ 1,350,620.00					
	A = Amount Assessed		\$ 1,933,658.00	\$ 1,913,018.00	\$ 1,901,508.00	\$ 1,882,273.00	\$ 1,874,355.00					
	CR = Collection Rate		38.31%	55.31%	62.93%	68.91%	72.06%					
CGE CQ3-20	RPE 06/30/19											
	C = Cumulative Collections		\$ 786,641.00	\$ 1,043,002.00	\$ 1,166,624.00	\$ 1,266,509.00	\$ 1,296,726.00					
	A = Amount Assessed		\$ 1,946,844.00	\$ 1,922,470.00	\$ 1,899,515.00	\$ 1,882,748.00	\$ 1,878,034.00					
	CR = Collection Rate		40.41%	54.25%	61.42%	67.27%	69.05%					
CGE CQ4-20	RPE 09/30/19											
	C = Cumulative Collections				\$ 720,952.00	\$ 976,204.00	\$ 1,136,686.00	\$ 1,210,281.00	\$ 1,271,594.00			
	A = Amount Assessed				\$ 1,806,117.00	\$ 1,787,424.00	\$ 1,773,829.00	\$ 1,761,965.00	\$ 1,759,412.00			
	CR = Collection Rate				39.92%	54.62%	64.08%	68.69%	72.27%			
CGE CQ1-21	RPE 12/31/19											
	C = Cumulative Collections				\$ 766,093.00	\$ 1,024,922.00	\$ 1,138,670.00	\$ 1,255,437.00				
	A = Amount Assessed				\$ 1,874,157.00	\$ 1,850,290.00	\$ 1,835,963.00	\$ 1,826,637.00				
	CR = Collection Rate				40.88%	55.39%	62.02%	68.73%				Additional Notes Related to Collection Issues
CGE CQ2-21	RPE 03/31/20											
	C = Cumulative Collections						\$ 760,305.00	\$ 952,315.00	\$ 1,130,737.00			10/01/19 - 12/31/19
	A = Amount Assessed						\$ 1,761,517.00	\$ 1,741,857.00	\$ 1,732,701.00			
	CR = Collection Rate						43.16%	54.67%	65.26%			01/01/20 - 03/31/20
CGE CQ3-21	RPE 06/30/20											
	C = Cumulative Collections							\$ 337,000.00	\$ 352,114.00			
	A = Amount Assessed							\$ 451,528.00	\$ 448,701.00			04/01/20 - 06/30/20
	CR = Collection Rate							74.64%	78.47%			
CGE CQ4-21	RPE 09/30/20											
	C = Cumulative Collections								\$ 422,807.00			07/01/20 - 09/30/20
	A = Amount Assessed								\$ 799,702.00			
	CR = Collection Rate								52.87%			

Business Rules
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 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
 Created 12/27/19

County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: **Circuit Civil**

Performance Measure Standard: **90%**

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
External: Give a detailed explanation of the External reason causing the measure not to be met

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Reason Code	Actions to Improve
CGE CQ1-20	RPE 12/31/18											
	C = Cumulative Collections	\$ 2,127,685.00	\$ 2,147,706.00	\$ 2,148,581.00	\$ 2,148,997.00	\$ 2,149,095.00						
	A = Amount Assessed	\$ 2,170,858.00	\$ 2,168,867.00	\$ 2,168,867.00	\$ 2,168,407.00	\$ 2,168,329.00						
	CR = Collection Rate	98.01%	99.02%	99.06%	99.10%	99.11%						
CGE CQ2-20	RPE 03/31/19											
	C = Cumulative Collections		\$ 2,301,498.00	\$ 2,322,327.00	\$ 2,323,854.00	\$ 2,323,880.00	\$ 2,323,930.00					
	A = Amount Assessed		\$ 2,360,318.00	\$ 2,356,612.00	\$ 2,356,123.00	\$ 2,356,123.00	\$ 2,356,123.00					
	CR = Collection Rate		97.51%	98.55%	98.63%	98.63%						
CGE CQ3-20	RPE 06/30/19											
	C = Cumulative Collections			\$ 2,405,349.00	\$ 2,426,024.00	\$ 2,428,759.00	\$ 2,428,822.00	\$ 2,428,822.00	\$ 2,428,781.00			
	A = Amount Assessed			\$ 2,459,235.00	\$ 2,455,117.00	\$ 2,454,707.00	\$ 2,454,237.00	\$ 2,454,196.00				
	CR = Collection Rate			97.81%	98.82%	98.94%	98.96%	98.96%				
CGE CQ4-20	RPE 09/30/19											
	C = Cumulative Collections				\$ 2,193,178.00	\$ 2,206,329.00	\$ 2,206,034.00	\$ 2,205,962.00	\$ 2,206,922.00			
	A = Amount Assessed				\$ 2,257,339.00	\$ 2,242,063.00	\$ 2,239,163.00	\$ 2,239,078.00	\$ 2,239,078.00			
	CR = Collection Rate				97.16%	98.41%	98.52%	98.52%	98.56%			
CGE CQ1-21	RPE 12/31/19											
	C = Cumulative Collections					\$ 2,078,258.00	\$ 2,100,057.00	\$ 2,099,617.00	\$ 2,099,652.00			
	A = Amount Assessed					\$ 2,130,181.00	\$ 2,123,419.00	\$ 2,122,979.00	\$ 2,122,879.00			
	CR = Collection Rate					97.56%	98.90%	98.90%	98.91%			Additional Notes Related to Collection Issues
CGE CQ2-21	RPE 03/31/20											
	C = Cumulative Collections						\$ 2,114,910.00	\$ 2,117,801.00	\$ 2,118,353.00			10/01/19 - 12/31/19
	A = Amount Assessed						\$ 2,156,747.00	\$ 2,147,505.00	\$ 2,145,195.00			
	CR = Collection Rate						98.06%	98.62%	98.75%			01/01/20 - 03/31/20
CGE CQ3-21	RPE 06/30/20											
	C = Cumulative Collections							\$ 1,090,652.00	\$ 1,098,551.00			Assessment correction
	A = Amount Assessed							\$ 1,120,406.00	\$ 1,118,621.00			04/01/20 - 06/30/20
	CR = Collection Rate							97.34%	98.21%			Assessment correction
CGE CQ4-21	RPE 09/30/20											
	C = Cumulative Collections								\$ 1,197,874.00			07/01/20 - 09/30/20
	A = Amount Assessed								\$ 1,231,409.00			Assessment correction
	CR = Collection Rate								97.28%			

Business Rules
Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.
Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
 Created 12/27/19

County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: County Civil

Performance Measure Standard: 90%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
External: Give a detailed explanation of the External reason causing the measure not to be met

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Reason Code	Actions to Improve
CGE CQ1-20	RPE 12/31/18											
	C = Cumulative Collections	\$ 2,812,272.00	\$ 2,811,986.00	\$ 2,806,856.00	\$ 2,805,669.00	\$ 2,804,769.00						
	A = Amount Assessed	\$ 2,826,866.00	\$ 2,822,285.00	\$ 2,816,835.00	\$ 2,815,020.00	\$ 2,814,120.00						
	CR = Collection Rate	99.48%	99.64%	99.65%	99.67%	99.67%						
CGE CQ2-20	RPE 03/31/19											
	C = Cumulative Collections		\$ 3,082,990.00	\$ 3,083,512.00	\$ 3,065,842.00	\$ 3,065,752.00	\$ 3,065,802.00					
	A = Amount Assessed		\$ 3,095,993.00	\$ 3,094,613.00	\$ 3,076,879.00	\$ 3,076,789.00	\$ 3,076,789.00					
	CR = Collection Rate		99.58%	99.64%	99.64%	99.64%						
CGE CQ3-20	RPE 06/30/19											
	C = Cumulative Collections			\$ 3,099,645.00	\$ 3,096,330.00	\$ 3,097,012.00	\$ 3,096,857.00	\$ 3,096,803.00				
	A = Amount Assessed			\$ 3,120,906.00	\$ 3,113,556.00	\$ 3,112,911.00	\$ 3,112,511.00	\$ 3,112,457.00				
	CR = Collection Rate			99.32%	99.45%	99.49%	99.50%	99.50%				
CGE CQ4-20	RPE 09/30/19											
	C = Cumulative Collections				\$ 3,142,432.00	\$ 3,142,408.00	\$ 3,142,408.00	\$ 3,142,354.00	\$ 3,142,354.00			
	A = Amount Assessed				\$ 3,155,020.00	\$ 3,152,725.00	\$ 3,152,725.00	\$ 3,152,671.00	\$ 3,152,671.00			
	CR = Collection Rate				99.60%	99.67%	99.67%	99.67%	99.67%			
CGE CQ1-21	RPE 12/31/19											
	C = Cumulative Collections				\$ 3,102,938.00	\$ 3,104,375.00	\$ 3,104,836.00	\$ 3,104,851.00				
	A = Amount Assessed				\$ 3,115,050.00	\$ 3,114,370.00	\$ 3,114,063.00	\$ 3,114,063.00				
	CR = Collection Rate				99.61%	99.68%	99.70%	99.70%				
CGE CQ2-21	RPE 03/31/20											
	C = Cumulative Collections						\$ 3,640,858.00	\$ 3,635,848.00	\$ 3,635,516.00			10/01/19 - 12/31/19 Assessment correction
	A = Amount Assessed						\$ 3,649,957.00	\$ 3,642,777.00	\$ 3,642,037.00			
	CR = Collection Rate						99.75%	99.81%	99.82%			01/01/20 - 03/31/20 Assessment correction
CGE CQ3-21	RPE 06/30/20											
	C = Cumulative Collections							\$ 2,553,770.00	\$ 2,548,171.00			
	A = Amount Assessed							\$ 2,565,672.00	\$ 2,558,081.00			04/01/20 - 06/30/20 Assessment correction
	CR = Collection Rate							99.54%	99.61%			
CGE CQ4-21	RPE 09/30/20											
	C = Cumulative Collections								\$ 3,395,384.00			07/01/20 - 09/30/20 Assessment correction
	A = Amount Assessed								\$ 3,408,992.00			
	CR = Collection Rate								99.60%			

Business Rules
Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.
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 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
 Created 12/27/19

County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Probate

Performance Measure Standard: 90%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
External: Give a detailed explanation of the External reason causing the measure not to be met

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Reason Code	Actions to Improve
CGE CQ1-20	RPE 12/31/18											
	C = Cumulative Collections	\$ 286,218.00	\$ 287,654.00	\$ 288,494.00	\$ 288,771.00	\$ 288,838.00						
	A = Amount Assessed	\$ 295,657.00	\$ 293,968.00	\$ 293,968.00	\$ 293,968.00	\$ 293,968.00						
	CR = Collection Rate	96.81%	97.85%	98.14%	98.23%	98.25%						
CGE CQ2-20	RPE 03/31/19											
	C = Cumulative Collections		\$ 331,981.00	\$ 332,906.00	\$ 333,415.00	\$ 333,894.00	\$ 334,060.00					
	A = Amount Assessed		\$ 339,548.00	\$ 339,148.00	\$ 339,098.00	\$ 339,098.00	\$ 339,098.00					
	CR = Collection Rate		97.77%	98.16%	98.32%	98.47%	98.51%					
CGE CQ3-20	RPE 06/30/19											
	C = Cumulative Collections		\$ 346,211.00	\$ 347,396.00	\$ 347,644.00	\$ 347,756.00	\$ 347,812.00					
	A = Amount Assessed		\$ 353,191.00	\$ 350,503.00	\$ 350,503.00	\$ 350,503.00	\$ 350,503.00					
	CR = Collection Rate		98.02%	99.11%	99.18%	99.22%	99.23%					
CGE CQ4-20	RPE 09/30/19											
	C = Cumulative Collections				\$ 332,137.00	\$ 332,975.00	\$ 333,460.00	\$ 334,025.00	\$ 334,025.00			
	A = Amount Assessed				\$ 341,357.00	\$ 340,353.00	\$ 340,353.00	\$ 340,353.00	\$ 340,183.00			
	CR = Collection Rate				97.30%	97.83%	97.97%	98.14%	98.19%			
CGE CQ1-21	RPE 12/31/19											
	C = Cumulative Collections				\$ 313,516.00	\$ 314,424.00	\$ 314,424.00	\$ 314,674.00				
	A = Amount Assessed				\$ 323,777.00	\$ 322,184.00	\$ 322,184.00	\$ 322,184.00				
	CR = Collection Rate				96.83%	97.59%	97.59%	97.67%				
CGE CQ2-21	RPE 03/31/20											
	C = Cumulative Collections					\$ 334,632.00	\$ 336,177.00	\$ 336,408.00				10/01/19 - 12/31/19
	A = Amount Assessed					\$ 344,544.00	\$ 343,269.00	\$ 343,269.00				
	CR = Collection Rate					97.12%	97.93%	98.00%				01/01/20 - 03/31/20
CGE CQ3-21	RPE 06/30/20											
	C = Cumulative Collections						\$ 304,067.00	\$ 305,797.00				
	A = Amount Assessed						\$ 311,066.00	\$ 310,301.00				04/01/20 - 06/30/20
	CR = Collection Rate						97.75%	98.55%				
CGE CQ4-21	RPE 09/30/20											
	C = Cumulative Collections							\$ 333,885.00				07/01/20 - 09/30/20
	A = Amount Assessed							\$ 342,420.00				
	CR = Collection Rate							97.51%				

Business Rules **Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. **Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- 1.) Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- 2.) Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - a.) Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- 3.)** To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
 Created 12/27/19

County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Family

Performance Measure Standard: 75%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
External: Give a detailed explanation of the External reason causing the measure not to be met

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan			
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					Reason Code	Actions to Improve	
CGE CQ1-20	RPE 12/31/18												
	C = Cumulative Collections	\$ 655,274.00	\$ 662,125.00	\$ 663,183.00	\$ 663,545.00	\$ 663,552.00							
	A = Amount Assessed	\$ 689,229.00	\$ 682,494.00	\$ 681,141.00	\$ 680,846.00	\$ 680,846.00							
	CR = Collection Rate	95.07%	97.02%	97.36%	97.46%	97.46%							
CGE CQ2-20	RPE 03/31/19												
	C = Cumulative Collections			\$ 725,591.00	\$ 733,979.00	\$ 734,778.00	\$ 734,216.00	\$ 734,272.00					
	A = Amount Assessed			\$ 758,763.00	\$ 755,992.00	\$ 755,402.00	\$ 754,840.00	\$ 754,830.00					
	CR = Collection Rate			95.63%	97.09%	97.27%	97.27%	97.28%					
CGE CQ3-20	RPE 06/30/19												
	C = Cumulative Collections			\$ 755,961.00	\$ 760,814.00	\$ 762,211.00	\$ 762,661.00	\$ 762,661.00					
	A = Amount Assessed			\$ 799,900.00	\$ 792,038.00	\$ 792,028.00	\$ 791,621.00	\$ 790,336.00					
	CR = Collection Rate			94.51%	96.06%	96.24%	96.34%	96.50%					
CGE CQ4-20	RPE 09/30/19												
	C = Cumulative Collections					\$ 723,189.00	\$ 730,868.00	\$ 731,897.00	\$ 732,340.00	\$ 732,351.00			
	A = Amount Assessed					\$ 775,770.00	\$ 771,940.00	\$ 772,298.00	\$ 770,393.00	\$ 770,378.00			
	CR = Collection Rate					93.22%	94.68%	94.77%	95.06%	95.06%			
CGE CQ1-21	RPE 12/31/19												
	C = Cumulative Collections					\$ 645,242.00	\$ 652,068.00	\$ 651,855.00	\$ 652,695.00				
	A = Amount Assessed					\$ 678,794.00	\$ 676,361.00	\$ 674,481.00	\$ 674,686.00				
	CR = Collection Rate					95.06%	96.41%	96.65%	96.74%				
CGE CQ2-21	RPE 03/31/20												
	C = Cumulative Collections							\$ 654,384.00	\$ 663,404.00	\$ 664,107.00	10/01/19 - 12/31/19		
	A = Amount Assessed							\$ 693,890.00	\$ 692,961.00	\$ 691,588.00	Assessment correction		
	CR = Collection Rate							94.31%	95.73%	96.03%	01/01/20 - 03/31/20		
CGE CQ3-21	RPE 06/30/20												
	C = Cumulative Collections							\$ 569,204.00	\$ 574,733.00				
	A = Amount Assessed							\$ 606,266.00	\$ 602,007.00				
	CR = Collection Rate							93.89%	95.47%				
CGE CQ4-21	RPE 09/30/20												
	C = Cumulative Collections									\$ 675,483.00	07/01/20 - 09/30/20		
	A = Amount Assessed									\$ 713,288.00	Assessment correction		
	CR = Collection Rate									94.70%			

Business Rules
Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.
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 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2019-2020



CCOC Form Version 1
 Created 12/27/19

County: Hillsborough
 Contact: Angela Gary-Austin
 E-Mail Address: gary@hillsclerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met
Internal: Must clarify reason AND give an expected time the internal reason will be resolved
External: Give a detailed explanation of the External reason causing the measure not to be met

		10/01/18 - 12/31/18	01/01/19 - 03/31/19	04/01/19 - 06/30/19	07/01/19 - 09/30/19	10/01/19 - 12/31/19	01/01/20 - 03/31/20	04/01/20 - 06/30/20	07/01/20 - 09/30/20	Action Plan		
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve	
CGE CQ1-20	RPE 12/31/18										External	Continued transmissions to Collections Agencies
	C = Cumulative Collections	\$ 2,252,991.00	\$ 4,247,208.00	\$ 4,792,852.00	\$ 5,020,475.00	\$ 5,121,748.00						
	A = Amount Assessed	\$ 8,279,988.00	\$ 7,054,353.00	\$ 6,396,515.00	\$ 6,245,080.00	\$ 6,210,129.00						
	CR = Collection Rate	27.21%	60.21%	74.93%	80.39%	82.47%						
CGE CQ2-20	RPE 03/31/19										External	Continued transmissions to Collections Agencies
	C = Cumulative Collections	\$ 2,423,741.00	\$ 4,054,912.00	\$ 4,561,933.00	\$ 4,761,982.00	\$ 4,917,332.00						
	A = Amount Assessed	\$ 7,954,469.00	\$ 6,621,665.00	\$ 6,078,272.00	\$ 5,944,803.00	\$ 5,900,906.00						
	CR = Collection Rate	30.47%	61.24%	75.05%	80.10%	83.33%						
CGE CQ3-20	RPE 06/30/19										External	Continued transmissions to Collections Agencies
	C = Cumulative Collections	\$ 2,417,454.00	\$ 4,202,268.00	\$ 4,734,495.00	\$ 5,056,737.00	\$ 5,198,673.00						
	A = Amount Assessed	\$ 8,680,253.00	\$ 7,176,350.00	\$ 6,583,650.00	\$ 6,393,970.00	\$ 6,369,249.00						
	CR = Collection Rate	27.85%	58.56%	71.91%	79.09%	81.62%						
CGE CQ4-20	RPE 09/30/19										External	Continued transmissions to Collections Agencies
	C = Cumulative Collections	\$ 2,501,743.00	\$ 4,586,698.00	\$ 5,377,382.00	\$ 5,658,387.00	\$ 5,859,512.00						
	A = Amount Assessed	\$ 9,796,501.00	\$ 8,352,984.00	\$ 7,513,268.00	\$ 7,457,390.00	\$ 7,406,444.00						
	CR = Collection Rate	25.54%	54.91%	71.57%	75.88%	79.11%						
CGE CQ1-21	RPE 12/31/19										Additional Notes Related to Collection Issues	
	C = Cumulative Collections	\$ 2,192,659.00	\$ 3,810,128.00	\$ 4,248,038.00	\$ 4,531,267.00							
	A = Amount Assessed	\$ 7,819,511.00	\$ 6,641,837.00	\$ 6,566,986.00	\$ 6,400,191.00							
	CR = Collection Rate	28.04%	57.37%	64.69%	70.80%							
CGE CQ2-21	RPE 03/31/20										10/01/19 - 12/31/19	
	C = Cumulative Collections	\$ 2,240,575.00	\$ 3,246,414.00	\$ 4,128,717.00								
	A = Amount Assessed	\$ 7,428,615.00	\$ 7,148,325.00	\$ 6,687,510.00								
	CR = Collection Rate	30.16%	45.42%	61.74%								
CGE CQ3-21	RPE 06/30/20										01/01/20 - 03/31/20	
	C = Cumulative Collections	\$ 1,464,205.00	\$ 2,567,810.00									
	A = Amount Assessed	\$ 5,416,594.00	\$ 4,787,229.00									
	CR = Collection Rate	27.03%	53.64%									
CGE CQ4-21	RPE 09/30/20										04/01/20 - 06/30/20	
	C = Cumulative Collections	\$ 1,452,754.00										
	A = Amount Assessed	\$ 4,696,828.00										
	CR = Collection Rate	30.93%										
CGE CQ4-21	RPE 09/30/20										07/01/20 - 09/30/20	
	C = Cumulative Collections	\$ 1,452,754.00										
	A = Amount Assessed	\$ 4,696,828.00										
	CR = Collection Rate	30.93%										

Business Rules
Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.
Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.